

MEMORANDUM

DATE	September 3, 2021
TO	Board of Psychology
FROM	Sarah Proteau Central Services Office Technician
SUBJECT	Agenda Item # 4 – Discussion and Possible Approval of the Outreach and Education Committee Minutes: September 25, 2020

Background:

Attached are the draft minutes of the September 25, 2020, Outreach and Education Committee Meeting

Action Requested:

Review and approve the minutes of the September 25, 2020, Outreach and Education Committee Meeting

1 **Outreach and Communications Committee Teleconference Meeting Minutes**

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3
4 NOTE: Pursuant to the provisions of Governor Gavin Newsom's Executive Order
5 N-29-20, dated March 17, 2020, neither Committee member locations nor a public
6 meeting location is provided.

7
8 September 25, 2020

9
10 **Committee Members**

11
12 Lea Tate, PsyD, Chair
13 Shacunda Rodgers, PhD

14
15 **Committee Members Absent**

16
17 Alita Bernal

18
19 **Legal Counsel**

20
21 Norine Marks
22 Will Maguire

23
24 **Board Staff**

25
26 Antonette Sorrick, Executive Officer
27 Jason Glasspiegel, Central Services Manager
28 Stephanie Cheung, Licensing Program Manager
29 Sandra Monterrubio, Enforcement Program Manager

30
31 **Agenda Item 1: Call to Order/Roll Call/Establishment of a Quorum**

32
33 Dr. Lea Tate, Chairperson, called the meeting to order at 10:00 a.m., roll was taken, and
34 a quorum established.

35
36 **Agenda Item 2: Chairperson Welcome**

37
38 Dr. Tate welcomed all participants for the meeting and introduced a new member to the
39 committee, Dr. Shacunda Rodgers. Dr. Tate expressed her appreciation and stated that
40 she looked forward to Dr. Rodgers' fresh insight to the Committee.

41
42 Dr. Rodgers stated that she was delighted and honored to be a part of the Outreach and
43 Communications Committee and that she was looking forward to learning how she
44 would be able to make a meaningful contribution.

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Agenda Item 3: Public Comment for Items not on the Agenda.

Dr. Tate introduced this item.

There was no Committee or public comment offered.

Agenda Item 4: Approval of the Outreach and Education Committee Minutes: May 17, 2019

Dr. Tate introduced this item.

It was M(Rodgers)/S(Tate)/C to approve the minutes from the May 17, 2019 Outreach and Education Committee.

There was no Committee or public comment offered.

Vote: 2 Ayes (Rodgers, Tate), 0 Noes

Agenda Item 5: Strategic Plan

- a. Strategic Plan Action Plan Update

Ms. Sorrick provided an update for this item. She stated that the Committee would continue to receive ongoing updates and progress would be reported at the full Board meeting.

Ms. Sorrick stated that the timelines had all been updated and the status of items, some of which had been moved for a variety of reasons; typically, waiting for legislation and/or regulation, impacts due to COVID, or staff vacancies.

There was no Committee or public comment offered.

Agenda Item 6: Update on Website Focus Group Follow-up

Mr. Glasspiegel referenced the memo in the meeting materials and provided an update to this item for informational purposes only.

No action was required by the Committee.

There was no Committee or public comment offered.

Agenda Item 7: Social Media Update

88 Mr. Glasspiegel referenced the memo in the meeting materials and provided an update
89 to this item for informational purposes only.

90
91 No action was required by the Committee.

92
93 There was no Committee or public comment offered

94
95 **Agenda Item 8: Website Statistics Update**

96
97 Mr. Glasspiegel referenced the memo in the meeting materials and provided an update
98 to this item for informational purposes only.

99
100 No action was required by the Committee.

101
102 There was no Committee or public comment offered

103
104 **Agenda Item 9: Update on Newsletter**

105
106 Mr. Glasspiegel referenced the memo in the meeting materials and provided an update
107 to this item for informational purposes only.

108
109 No action was required by the Committee.

110
111 Dr. Rodgers complimented the Board and staff on the newsletter and stated
112 appreciation for the article in which former Assistant Executive Officer, Jeffrey Thomas
113 was memorialized.

114
115 Dr. Marilyn Immoos, CDCR, expressed appreciation for the newsletter and stated that it
116 provided a comforting way to feel connected when so many of her colleagues have
117 been working remotely due to the pandemic.

118
119 There was no further Committee or public comment offered.

120
121 **Agenda Item 10: Outreach Activities Update**

122
123 Mr. Glasspiegel referenced the memo in the meeting materials and provided an update
124 to this item for informational purposes only.

125
126 A discussion ensued regarding the ASPPB Annual Meeting, which would be virtual due
127 to the COVID-19 pandemic. It was determined that there would be an update provided
128 following the event where experiences would be summarized for the Board.

129
130 No action was required by the Committee.

131

132 No further Committee or public comment was offered.

133

134 **Agenda Item 11: Updates on Communications and/or Activities of the Association**
135 **of State and Provincial Psychology Boards (ASPPB)**

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137 Dr. Tate introduced this item and Dr. Jacqueline Horn, who provided an update on
138 communications and/or activities of ASPPB.

139

140 Dr. Horn expressed hope that all Board members and staff would attend the ASPPB
141 meeting since it was to be virtual. She provided a summary of ASPPB and what they
142 do, stated that the theme of the meeting would be COVID-19, and the changes that had
143 been brought due to the pandemic.

144

145 Dr. Rodgers stated her appreciation to Dr. Horn for the summary and invitation.

146

147 Dr. Jo Linder Crow, California Psychological Association, queried as to whether ASPPB
148 was planning to discuss the EPPP exam and the effect that COVID-19 had on
149 examinations.

150

151 Dr. Horn responded that while the ASPPB had been briefly unable to provide
152 opportunities to take the EPPP, once psychology had been categorized as an essential
153 business, testing had resumed at limited capacity, as required. She stated that it was
154 anticipated that COVID-19 would likely be an ongoing issue and the testing centers
155 would continue to adjust as needed.

156

157 There was no further Committee or public comment.

158

159 **Agenda Item 12: Plan to Update “For Your Peace of Mind – A Consumer’s Guide**
160 **to Psychological Services”**

161

162 Dr. Tate introduced this item and provided background on “For Your Peace of Mind – A
163 Consumer’s Guide to Psychological Services,” a publication put out by the Board of
164 Psychology. She stated that an update to this publication had been put off until 2021
165 due to limitations of staff and the inability to conduct in-person meetings.

166

167 Dr. Tate provided this as information only and no action was required of the Committee.

168

169 There was no Committee or public comment offered.

170

171 **Agenda Item 13: Addressing Cultural Diversity and Access to Psychological**
172 **Services in California**

173

174 Dr. Tate introduced this item and provided background information, stating that the
175 pandemic and nationwide protests regarding racial inequities had highlighted

176 the need for the Board of Psychology to consider how it conducts business and how
177 that impacts the profession of psychology and access to psychological services.

178
179 She stated that Ms. Sorrick and the Board of Psychology felt strongly that the Board
180 have actionable items that will help address cultural diversity, access to services and
181 equity with licensees, stakeholders, and consumers.

182
183 Ms. Sorrick echoed Dr. Tate's introduction on the intention of the Board and staff to find
184 a nexus in the fundamental mission of the Board to address some of the issues.

185
186 She stated that the following items were a preliminary list of brainstormed ideas that had
187 been determined to have a direct nexus with the work of the Board, initially discussed
188 by Mr. Foo, Dr. Tate, and herself and she presented each item.

189
190 a. Update on Continued Professional Development Regulations: Implementation
191 Plan to Produce Written Materials including Cultural Diversity and Social Justice
192 Requirement

193
194 Ms. Sorrick provided context for this item and stated that it would be a matter of waiting
195 for the Continued Professional Development Regulations to proceed and that a hearing
196 would be conducted at the November 2020 Board Meeting after which the Office of
197 Administrative Law would consider the regulatory package for approval.

198
199 She stated that the next step would be to discuss implementation and what the
200 requirement would look like in relation to the 36-hour continuing education renewal
201 requirement.

202
203 b. Increase Stakeholder Engagement

204
205 Ms. Sorrick provided clarification that this item would be an effort to look to the
206 community and special interest groups to discuss partnership opportunities with
207 organizations on messaging and communication.

208
209 c. Engage Department of Healthcare Services (DHCS) Regarding Medi-Cal
210 Reimbursement Rates

211
212 Ms. Sorrick stated that staff had been in contact with DHCS to confirm the existing
213 rates. She expressed surprise regarding how low the rates were and stated that this
214 gave clarity to the difficulty faced by lower income populations to gain access to
215 psychological services in California as well as the lower incentive within the licensee
216 community to provide those services.

217

218 Ms. Sorrick stated that she was in the process of scheduling a follow up call with DHCS
219 and was waiting to hear back regarding how they set the rates and how often they are
220 reviewed.

221
222 d. Engage Substance Abuse and Mental Health Services (SAMHSA) Regarding
223 Federal Initiatives Addressing Equity
224

225 Ms. Sorrick stated that she had reached out to SAMHSA and requested that they make
226 the Board aware of any initiatives or educational direction related to federal initiatives
227 addressing equity. She stated her understanding was that the focus of SAMHSA at that
228 time was the implementation of the 9-8-8 line, as a suicide prevention hotline, similar to
229 9-1-1. She said that the regulations for this program had recently been approved and
230 SAMHSA was working with the mobile cell service providers to get that program up and
231 running.

232
233 e. Digital Divide – How Does the Digital Divide Impact Access to Telehealth
234

235 Ms. Sorrick provided context for this item and stated that Dr. Sheryl Casuga had
236 expressed very strong concern regarding the lack of ability for many people within the
237 communities to receive psychological services because of a lack of access to the
238 internet or devices.

239
240 Ms. Sorrick stated that there would be an ongoing discussion with agencies that have a
241 direct involvement with each of the previous items.
242

243 A discussion ensued regarding different options of possible data collection and analysis
244 on the digital divide.
245

246 Ms. Sorrick noted that while staffing would not allow the option at that time, the
247 possibility of a document to post on the website would be preferable. Mr. Maguire
248 brainstormed an idea or option for the Committee to make a recommendation to the full
249 Board to put out a solicitation published in all the various channels seeking comment on
250 the digital divide from any interested stakeholders with a due date for any comment or
251 proposal.
252

253 It was determined that the Board would need to approve the decision to send out a
254 survey and then to task the Outreach and Communications Committee with developing
255 the survey with staff. If approved by the Board, development of survey questions would
256 happen at the next Committee meeting.
257

258 It was M(Tate)/S(Rodgers)/C that the Outreach and Communications Committee work
259 with Executive Officer prior to the next committee meeting to begin to formulate a
260 survey for presentation at the next Committee meeting.
261

262 Dr. Jo Linder Crow, CPA, asked for clarification as to whom the theoretical survey would
263 be directed to.

264
265 Ms. Sorrick replied that the Board would determine who the outreach would be directed
266 to if they opted to task the Committee with the creation of a survey. She stated that her
267 initial thought was that the survey would be something possibly sent to licensees,
268 consumer groups, and to nonprofits or educational institutions that would likely have the
269 subject matter expertise in the area in the effort to obtain a broad perspective.

270
271 There was no further Committee or public comment offered.

272
273 Vote: 2 Ayes (Rodgers, Tate), 0 Noes

274
275 Dr. Rodgers queried whether the CE requirement listing in Agenda Item 13 (a) would be
276 a one-time requirement or a requirement at each renewal period to which Ms. Sorrick
277 confirmed was a four-hour requirement at each renewal period.

278
279 Dr. Jo Linder Crow, California Psychological Association, asked for an update as to
280 when regulations would be ready for implementation and if there were a chance that
281 regulations would go into effect in 2021.

282
283 Mr. Glasspiegel stated that he could provide an update as to where they were at that
284 time and that they had been sent to the Office of Administrative Law and would be in the
285 notice register on October 2, 2020 which would begin the 45-day comment period. He
286 stated that the Board website would update and notify the public and emails sent to
287 interested parties about the opening of the comment period.

288
289 Mr. Glasspiegel provided a general timeline of the process of approval and
290 implementation and stated there was a possibility the package could be approved and
291 implemented in 2021 but could be early 2022 as well.

292
293 It was stated that there would be a hearing regarding the package at the November
294 2020 Board Meeting.

295
296 Public comment

297
298 Mr. Luis Aguilar, doctoral student and committee member of the Social Justice and
299 Advocacy Committee for Hispanic Neuropsychological Society asked Mr. Glasspiegel if
300 the Continuing Professional Development Regulatory Document would be available to
301 the public and asked for confirmation of the name of the individual who had assisted in
302 the creation of language in the document.

303
304 Mr. Glasspiegel replied that the assisting individual's name was Dr. Miguel Gallardo and
305 that the document had been sent for posting to the Board website and that he

306 anticipated the documents would be available to view within 7-10 days. He indicated
307 that the documents were also accessible through previous Board meeting materials and
308 that he would provide Mr. Aguilar with the document via email.
309

310 **Agenda Item 14: Recommendations for Agenda Items for Future Committee**
311 **Meetings.**
312

313 There was no Committee or public comment offered.
314

315 **ADJOURNMENT**
316

317 The meeting adjourned at 11:39 a.m.

DRAFT

Survey Questions to Assess Barriers to Telehealth

1. What are the technical barriers to telehealth?
 - a. Broadband access
 - b. Technical support
 - c. Other

2. What are the practice barriers to telehealth?
 - a. HIPAA compliant technology
 - b. Client preference
 - c. Other

3. What are the financial barriers to telehealth?
 - a. Insurance reimbursement
 - b. Client ability to pay
 - c. MediCal/Medicare reimbursement
 - d. Other

4. What are the legal barriers (in order to meet reimbursement criteria) to telehealth?
 - a. Legislation
 - b. Regulation
 - c. Other

5. What are the training barriers to telehealth?
 - a. Lack of formal study in advanced program
 - b. Lack to training in training programs
 - c. Lack of supervision opportunities
 - d. Other