CREDENTIALS AND LICENSING
STRATEGIC PLAN PROGRESS REPORT

L-1 Ensure accruate and timely processing of all applications.
Monitor weekly licensing reports to address any potential backlog, ensuring Board processing timelines remain within mandated requirements.
September 2009: Ongoing
November 2009: Ongoing
February 2010: Ongoing
L-3 Clearly communicate the required qualifications for licensure through publications, web updates and outreach.
Develop outreach programs for Board members or Executive Staff to speak at schools and professional associations regarding qualifications and advantages of licensure.
September 2009: Ongoing
November 2009: Visited Marina Counseling Center on 01/11/2010
February 2010: CPA conference on 04/15/2010 through 04/18/2010
Develop and maintain informational brochures about licensure.
September 2009: Ongoing
November 2009: Ongoing
February 2010: Ongoing
Attend relevant conferences regularly, returning to the Board with information concerning advances in national trends, technology and licensing updates.
September 2009: Ongoing
November 2009: Ongoing
February 2010: Ongoing
Monitor weekly statistics report in order to ensure timely web updates.
September 2009: Ongoing
November 2009: Ongoing
February 2010: Ongoing
Maximize use of most current and available DCA information technology to provide secure and applicant-friendly upgrades for licensing, verification and processing.
September 2009: Ongoing
November 2009: Ongoing
February 2010: In the process of automating fingerprint processing for applicants and licensees