# CREDENTIALS AND LICENSING
# STRATEGIC PLAN PROGRESS REPORT

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| **L-1 Ensure accurate and timely processing of all applications.** |
| **Monitor weekly licensing reports to address any potential backlog, ensuring Board processing timelines remain within mandated requirements.** |
| September 2009: Ongoing |
| November 2009: Ongoing |
| February 2010: Ongoing |
| May 2010: Ongoing |
| **L-3 Clearly communicate the required qualifications for licensure through publications, web updates and outreach.** |
| **Develop outreach programs for Board members or Executive Staff to speak at schools and professional associations regarding qualifications and advantages of licensure.** |
| September 2009: Ongoing |
| November 2009: Visited Marina Counseling Center on 01/11/2010 |
| February 2010: CPA conference on 04/15/2010 through 04/18/2010 |
| May 2010: Ongoing |
| **Develop and maintain informational brochures about licensure.** |
| September 2009: Ongoing |
| November 2009: Ongoing |
| February 2010: Ongoing |
| May 2010: Ongoing |
| **Attend relevant conferences regularly, returning to the Board with information concerning advances in national trends, technology and licensing updates.** |
| September 2009: Ongoing |
| November 2009: Ongoing |
| February 2010: Ongoing |
| May 2010: Ongoing |
| **Monitor weekly statistics report in order to ensure timely web updates.** |
| September 2009: Ongoing |
| November 2009: Ongoing |
| February 2010: Ongoing |
| May 2010: Ongoing |
| **Maximize use of most current and available DCA information technology to provide secure and applicant-friendly upgrades for licensing, verification and processing.** |
| September 2009: Ongoing |
| November 2009: Ongoing |
| February 2010: In the process of automating fingerprint processing for applicants and licensees |
| May 2010: Ongoing |