CREDENTIALS AND LICENSING
STRATEGIC PLAN PROGRESS REPORT

L-1 Ensure accurate and timely processing of all applications.
Monitor weekly licensing reports to address any potential backlog.
September 2009: Ongoing
November 2009: Ongoing
February 2010: Ongoing
May 2010: Ongoing
August 2010: Weekly reports are provided to the Executive Officer to ensure timely processing of applications.
December 2010: Processing time frames for license applications are about 4 to 6 weeks. Registrations are taking about 1 to 2 weeks.
February 2011: Processing time frames for license applications are about 6 weeks and registration applications are taking about a week.
May 2011: Processing timeframes of license applications are about 10 weeks. For registered psychologist and psychological assistant applications are about 4 weeks.
August 2011: Processing timeframes of license applications are about 11 weeks. For registered psychologist and psychological assistant applications are about 4 to 6 weeks.
November 2011: Psychological Assistant and Registered Psychologist applications are up to date. Licensing applications are currently taking 14 weeks to process.
February 2012: Psychological Assistant and Registered Psychologist applications are about 4 weeks out. Licensing applications are currently taking 14 weeks to process.
June 2012: Psychological Assistant and Registered Psychologist applications are about 6 weeks out. Licensing applications are currently taking 14 weeks to process.
L-2 Review qualifications for licensure.
Ensure regulations concerning licensure are clear, properly defined, up to date and reflect current standards
May 2011: The committee is currently reviewing the SPE plan requirement of Section 1387 (b) (10 & 11)
August 2011: Staff completed changes for SPE plan requirement of Section 1387 (b) (10 & 11) and will prersent at the next Board meeting
November 2011: The Board approved changes for SPE plan of Section 1387 (b) 10 & 11 and Section 1387.4 of the California Code of Regulations.
February 2012: The Board decided that accrual of clinical research hours in mental health settings is allowed.
June 2012: Board approved regulation changes to Section 1387.4 of the CCR for Out of State Experience and Sections 1381.9 and 1397.67 of the CCR for Renewal of License
L-3 Clearly communicate the required qualifications for licensure through publications, web updates and outreach.
Develop outreach programs for Board members or Executive Staff to speak at schools and professional associations regarding qualifications and advantages of licensure.
September 2009: Ongoing
November 2009: BOP visited Marina Counseling Center on 01/11/2010
February 2010:

May 2010: Ongoing
August 2010: BOP visited The Wright Institute in Berkeley on October 2010
December 2010: BOP visited the Iranian Psychological Association in January 2011
February 2011: BOP attended CPA in April 2011
May 2011: No scheduled outreach programs
August 2011: Board Staff attended UC Davis Training Directors and Interns Outreach
November 2011: No report
February 2012 No Report
June 2012 No Report
Regularly update information regarding licensure
May 2011: No updates to report
August 2011: No updates to report
November 2011: No updates to report
February 2012 No Report
June 2012: No report
L-4 Enhance communication for all applicant and consumer inquiries
Maximize use of internet and other technology to provide relevant and timely information to consumers, trainee, applicants, licensees and registrants.
May 2011: No current updates
August 2011: No current updates
November 2011: No current updates
February 2012: No report
June 2012: No report
Attend relevant conferences regularly, returning to the Board with information concerning advances in national licensing trends and technology
May 2011: No current updates
August 2011: No scheduled conferences
November 2011: No report
February 2012: No report
June 2012: No report
Conduct survey to evaluate applicant satisfaction with licensing process
May 2011:
August 2011: Based on the 2010 and 2011 Satisfaction Survey, the overall satisfaction is excellent
November 2011: Overall applicants are satisfied with the work the Board provides.
February 2012: Overall applicants are satisfied with the work the Board provides. (Feedback from 7/2011 through 12/2011)
June 2012: Overall responses are still excellent. The Board also updated the BOP's website clarifying Licensing time frames.
Monitor weekly statistics report in order to ensure timely web updates.
September 2009: Ongoing
November 2009: Ongoing
February 2010: Ongoing
May 2010: Ongoing
August 2010: Licensing time frames are reported to the web team on a weekly basis. In addition, staff is working on updating licensing statistics posted on the website.
December 2010: Licensing statistics are updated on the BOP's website.
February 2011: Licensing statistics are current and posted on the BOP's website

May 2011: Licensing Statistics are current and posted on the BOP's website
August 2011: No report
November 2011: Licensing Statistics are posted on the BOP's Website
February 2012: Psychological Assistant and Registered Psychologist applications are about 4 weeks out. Licensing applications are currently taking 14 weeks to process.
June 2012: Psychological Assistant and Registered Psychologist applications are about 6 weeks out. Licensing applications are currently taking 14 weeks to process.
Maximize use of most current and available DCA information technology to provide secure and applicant-friendly upgrades for licensing, verification and processing.
September 2009: Ongoing
November 2009: Ongoing
February 2010: In the process of automating fingerprint processing for applicants and licensees
May 2010: Ongoing
Agusut 2010: The automation of DOJ and FBI fingeprints became operational on June 2010. In addition, DCA's Breeze project is working on merging the existing antiquated systems and merging them into one integrated system.
December 2010: DCA Breeze Project is still ongoing.
February 2011: DCA Breeze Project is still ongoing
May 2011: DCA Breeze Project: In the process of completing business requirements.
August 2011: No current report.
November 2011: DCA Breeze Project is ongoing
February 2012 : DCA Breeze Project is ongoing
June 2012: DCA Breeze Project is still ongoing. Staff is currently performing User Acceptance Testing.
L-5 Ensure Competent oversight of supervised professional experience
Develop mechanism to establish standards regarding supervision and training
August 2011: In the process of revising the supervision regulations Section 1387 through 1387.7 of the CCR.
November 2011: No report
February 2012: No report
June 2012: Section 1387 through 1387.7 of the CCR has been approved and ready for noticing