



MEMORANDUM

DATE	October 20, 2015
TO	Board Members
FROM	Karen Johnson Licensing Coordinator <i>Karen Johnson</i>
SUBJECT	Agenda Item 15(a) Licensing Report

Staffing:

Liezel McCockran accepted a promotional position to Associate Governmental Program Analyst (AGPA) at the California Conservation Corp, and Julie Brown accepted a promotional position to AGPA at the Medical Board of California. Their last day at the Board of Psychology was Friday, October 9, 2015. We are currently interviewing for the two vacant Staff Services Analyst positions and should have the position filled by the end of November.

Application Processing Timeframes as of October 30, 2015:

Licensing staff continues to achieve and maintain a two week timeframe to review initial applications for psychology licensure and psychology registration, and less than one week timeframe to review initial psychological assistant applications.

Type of Application	Oldest Date Pending Initial Application Review	Processing Time
Psychologist	October 15, 2015	14 business days
Psychological Assistant	None	0 business days
Registered Psychologist	October 15, 2015	14 business days

License/Registration Data:

License & Registration*	08/09	09/10	10/11	11/12	12/13	13/14	14/15	**15/16
Psychologist	20,307	21,019	21,527	22,020	22,688	***	20,575	17,053
Registered Psychologist	324	320	312	320	349	***	280	290
Psychological Assistant	1397	1429	1507	1635	1727	***	1701	1560

* Does not include current inactive, delinquent, closed, cancelled, revoked, or surrendered license/registrations

**As of October 30, 2015

***Statistics unavailable

See attached Licensing Population Report as of 10/30/2015.

See attached Applications Received table for FY 2015/2016.

BreEZe Update:

The Department of Consumer Affairs is scheduled to transition additional Boards and Bureaus to the new BreEZe online licensing and enforcement system in January 2016.

The transition to the new system will require a temporary shutdown of all licensing processes for several business days, and could result in delays in processing initial license applications, license renewals, and changes such as name changes or changes of address. This shutdown is scheduled to begin Thursday, January 14, 2016 through Monday, January 18, 2016.

- **License Renewals:** Individuals holding a professional license with December 2015 or January 2016 expiration dates who wish to renew their licenses are strongly encouraged to renew as early as possible, preferably **before the end of November 2015**.
- **New Licenses:** Individuals seeking a new license are strongly encouraged to apply **before November 23, 2015 or after January 2016** to help avoid delays in license issuance.

A notice of this shutdown has been placed on our website, Facebook and Twitter.

Satisfaction Survey Results:

See attached results for Satisfaction Surveys received for FY 2014/2015 (July 1, 2014 to June 30, 2014).

Proposed Statutory Changes:

AB 705 (Eggman) Psychologists: Licensure Exemption

SUMMARY: This bill would revise and recast those provisions, and specify that those persons are not restricted or prevented from conducting activities of a psychological nature or using the official title of their position provided that they do not offer to render psychological services, as specified. This bill would instead provide that the law does not restrict the practice of psychology on the part of a person who is a salaried employee of an accredited or approved academic institution, public school, or governmental agency, and would delete the prohibition on providing direct health or mental health services. The bill would additionally require an employee of an accredited or approved academic institution, public school, or governmental agency to primarily be gaining the supervised professional experience required for licensure, as specified, in order to practice psychology without a license. The bill would exempt those persons from licensure for no more than 5 years from the date of employment or 5 years from 1/1/16 if already employed by an exempt setting.

LOCATION: 08/17/15 Approved by Governor: Chapter 218, Statutes of 2015.

POSITION: Sponsor & Support

http://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=201520160AB705

-AB 773 (Baker) Psychology Licensing

SUMMARY: The Psychology Licensing Law establishes the Board of Psychology to license and regulate the practice of psychology. The law expires the term of a license based on the licensee's birth date. This bill would instead expire the term of a license at the end of a 2-year period from the date the license was issued.

LOCATION: 09/28/15 Approved by Governor: Chapter 336, Statutes of 2015.

POSITION: Sponsor & Support

http://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=201520160AB773

-AB 1374 (Levine) Psychologists: Licensure: Requirements

SUMMARY: This bill would instead require the supervisor to submit verification of the experience to the board and authorize an applicant who obtains the experience in the United States or Canada to send verification directly to the board as determined by the board if the supervisor fails to submit the verification. By expanding the scope of a crime, this bill would impose a state-mandated local program.

LOCATION: 10/06/15 Approved by Governor: Chapter 529, Statutes of 2015.

POSITION: Sponsor & Support

http://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=201520160AB1374

-SB 479 (Bates), Held: Assembly Appropriations Committee

Subject Matter: Healing Arts: Applied Behavior Analysis.

Section Affected: PC 11165.1

Effective Date: Bill Withdrawn

SUMMARY: This bill would have established two new license categories and a registrant category under the Board of Psychology: Licensed Behavior Analyst, Licensed Assistant Behavior Analyst, and a Behavior Analyst Technician.

Although the Board agreed with the author's intent to regulate the discipline of Applied Behavior Analysis (ABA) under the jurisdiction of the Board, the Board had some significant concerns with the proposed language and adopted an "Oppose Unless Amended" position at its August 2015 meeting. The Board communicated its position to the author before the bill was withdrawn.

Approved Regulatory Changes:

Examinations, License Requirements and Waiver of Examination, Reconsideration of Examinations, Psychologist Fees

Title 16, CCR, Sections 1388, 1388.6, 1389, 1392

The proposed regulation will change the law and ethics examination that is taken by applicants for licensure. Currently, applicants take the California Psychology Supplemental Examination (CPSE), but this has been determined to be duplicative of certain areas of knowledge on the Examination for Professional Practice in Psychology (EPPP). The proposed change will instead require applicants to take the California Psychology Law and Ethics Examination (CPLEE).

The Board is also seeking to have regulations addressing accommodations for English as Second Language (ESL) candidates. Currently, the Board has a policy, but this will place conditions in regulations.

A hearing took place at the Board meeting on August 22, 2014. The Board voted to modify the text to correct an error in the noticed language. A 15-Day Notice was issued and the Board delegated authority to the Executive Officer to adopt the language as modified when the comment period closed if no negative comments were received. The Board received no negative comments.

The Final Rulemaking File was approved and filed with the Secretary of State on June 10, 2015. The regulations became effective on July 1, 2015.

Pathway to Licensure:

Licensing staff has completed their review of all statutes and regulations affecting the pathways to licensure (i.e.: supervision requirements, psychological assistants, primary and delegated supervisor's responsibilities, out-of-state experience, etc.). Staff's suggested changes will be reviewed by the Licensing Committee at their January 11-12, 2016 meeting. After the Licensing Committee review, Staff will organize an interested parties meeting to all stakeholders to review all proposed changes. The suggested changes would then be reviewed by the Licensing Committee for final recommendation to the full Board at the August 2016 meeting.

Attachment:

Satisfaction Survey Results for FY 2014/2015
2015 Examination Statistics
Table of Applications Received July 2014 - June 2015
Licensing Population Report as of 10/30/2015.

Action:

This item is for informational purposes and will be a standing Committee item for updates.

2014/2015 SATISFACTION SURVEY RESULTS:

We received 218 Satisfaction Surveys in FY 2014/2015. The majority of contact with staff was by Website/E-mail. Almost half the surveys rated staff's timeliness of responses and ability to address questions and concerns as excellent, and with a 64% overall rating of very good to excellent

A satisfaction survey is sent to all psychologists, registered psychologists and psychological assistants upon issuance of their license or registration. Additionally, the survey is currently posted on the Board's website and is also attached to all e-mail correspondences sent by the licensing analysts. Following is a list of the questions currently being asked on the survey and the results for each question for fiscal year 2014/2015:

1. How did you first contact the Board's Licensing/Registration Unit?	# Responses Received	% of Total
By Telephone	61	28%
In person	3	1%
Website/E-mail	141	65%
Other	13	6%
Total	218	

2. Please rate the ability of staff in addressing your questions or concerns.	# Responses Received	% of Total
Excellent	103	48%
Very Good	42	20%
Good	22	10%
Fair	16	8%
Poor	30	14%
Total	213	

3. Please rate the courteousness and professionalism of the staff person who responded to your questions or concerns.	# Responses Received	% of Total
Excellent	111	56%
Very Good	38	19%
Good	14	7%
Fair	15	8%
Poor	19	10%
Total	197	

4. How would you rate the timeliness of the response you received from the staff person?	# Responses Received	% of Total
Excellent	103	49%
Very Good	37	17.5%
Good	24	11%

Fair	11	5%
Poor	37	17.5%
Total	212	

APPLICATION PROCESS

5. Type of Application	# Responses Received	% of Total
Licensing Application	163	79%
Registration Application	44	21%
Total	207	

6. Please rate the ease of completing the application.	# Responses Received	% of Total
Excellent	52	27%
Very Good	73	38%
Good	41	22%
Fair	12	6%
Poor	14	7%
Total	192	

7. Was the application processed in a timely manner?	# Responses Received	% of Total
Yes	127	70%
No	52	30%
Total	179	

8. Were you contacted in a timely manner regarding any deficiencies in your application?	# Responses Received	% of Total
Yes	104	55%
No	33	17%
Not Applicable	53	28%
Total	190	

9. How would you rate the courteousness, helpfulness and responsiveness of the staff person who processed your application?	# Responses Received	% of Total
Excellent	111	58%
Very Good	27	14%
Good	19	10%
Fair	12	6%
Poor	22	12%
Total	191	

10. How did you apply?	Number	% of Total
On-line	41	23%
U.S. Mail	141	77%
Total	182	

**EXAM PROCESS (LICENSURE
APPLICANTS ONLY)**

11. How would you rate your experience with the scheduling process to sit for the Examination for Professional Practice of Psychology (EPPP)? (if applicable)	<u>Number</u>	<u>% of Total</u>
Excellent	39	38%
Very Good	32	32%
Good	21	21%
Fair	6	6%
Poor	3	3%
Total	101	

12. How would you rate your experience with Psychological Services, Inc. (PSI) and the scheduling process for the California Psychology Supplemental Examination (CPSE) or the California Psychology Laws and Ethics Examination (CPLEE)?	<u>Number</u>	<u>% of Total</u>
Excellent	38	37%
Very Good	26	25.5%
Good	22	21.5%
Fair	5	5%
Poor	11	11%
Total	102	

OVERALL EXPERIENCE

13. How would you rate your overall experience with the Board's Licensing/Registration Unit?	<u>Number</u>	<u>% of Total</u>
Excellent	74	39%
Very Good	47	25%
Good	20	11%
Fair	17	9%
Poor	31	16%
Total	189	

Examination Statistics:

2015 Monthly EPPP Examination Statistics

Month	# of Candidates	# Passed	% Passed	Total 1st Timers	1st Time Passed	% 1st Time Passed
January	63	31	49.21	40	22	55.00
February	42	29	69.05	29	26	89.66
March	91	54	59.34	59	40	67.80
April	108	65	60.19	71	52	73.24
May	124	91	73.39	75	62	82.67
June	130	80	61.54	82	66	80.49
July	127	79	62.20	77	60	77.90
August	119	77	64.70	75	61	81.30
September	115	61	53.00	63	48	76.20
Total						

2015 Monthly CPLEE Statistics

Month	# of Candidates	# Passed	% Passed	Total First Timers	1st Time Passed	% 1st Time Passed
January	10	5	50.00	5	2	40.00
February	8	3	37.50	5	1	20.00
March	6	6	100.00	3	3	100.00
April	10	4	40.00	5	2	40.00
May	13	4	30.77	10	2	20.00
June	13	1	7.69	10	1	10.00
July	129	108	83.72	124	103	78.63
August	162	128	79.01	157	125	75.30
September	158	122	77.22	151	118	73.29
Total						

Beginning July 1, 2015 the CPLEE is required for all licensure applicants.

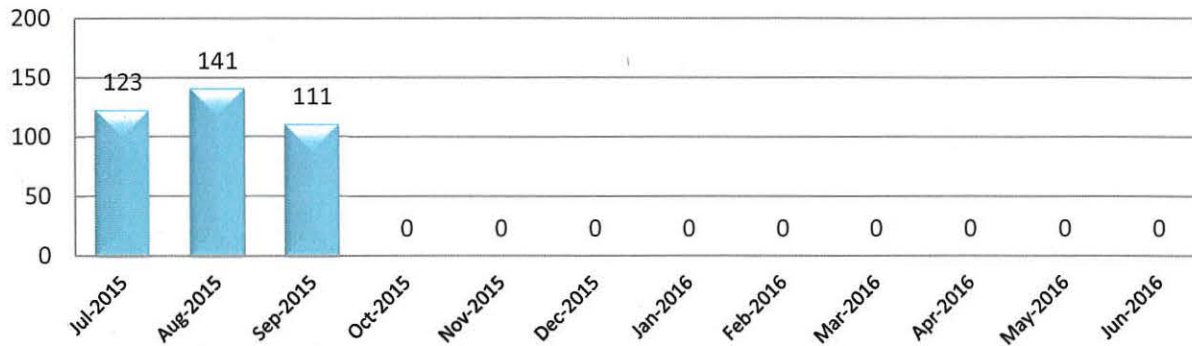
2015 Monthly CPSE Statistics

Month	# of Candidates	# Passed	% Passed	Total 1st Timers	1st Time Passed	% 1st Time Passed
January	196	108	55.10	140	73	52.14
February	64	42	65.63	18	7	38.89
March	103	78	75.73	27	22	81.48
April	88	66	75.00	38	29	76.32
May	224	164	73.21	150	116	77.33
*June	0	0	0.00	0	0	0.00
Total	675	458	67.85	373	247	66.22

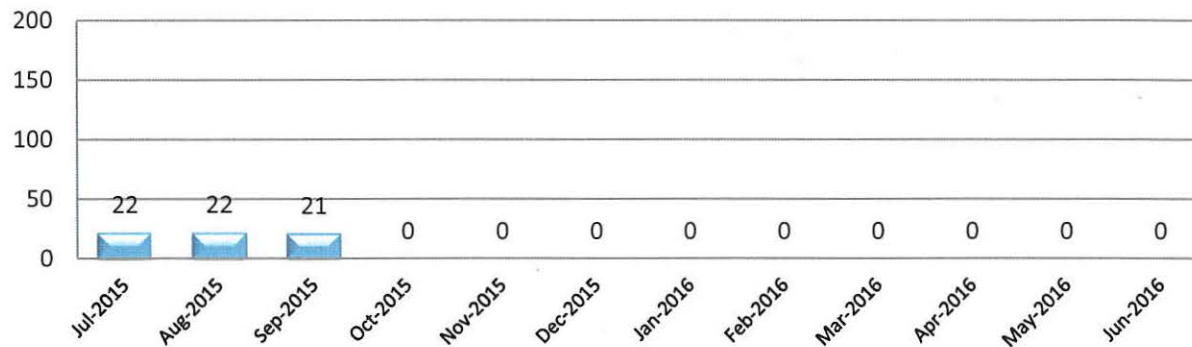
* No exams were held for the month of June 2015 due to system configuration.

The CPSE was discontinued effective July 1, 2015

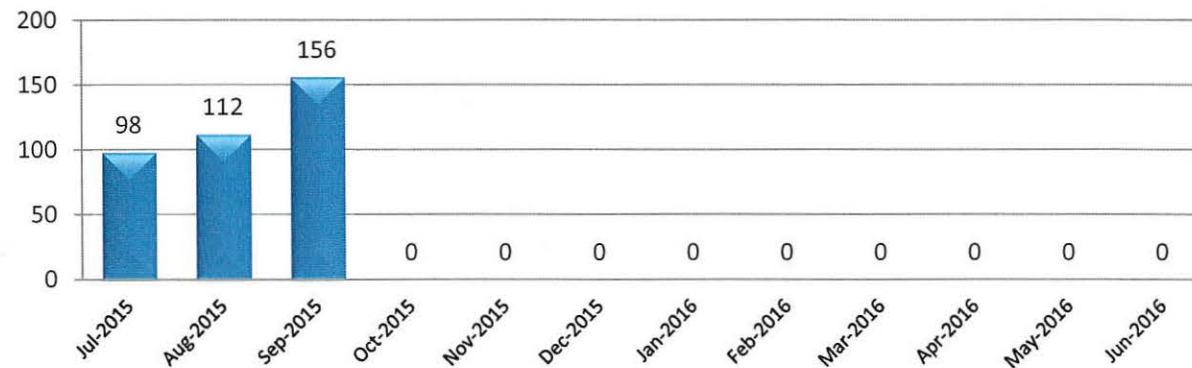
Applications Received July 2015 - June 2016



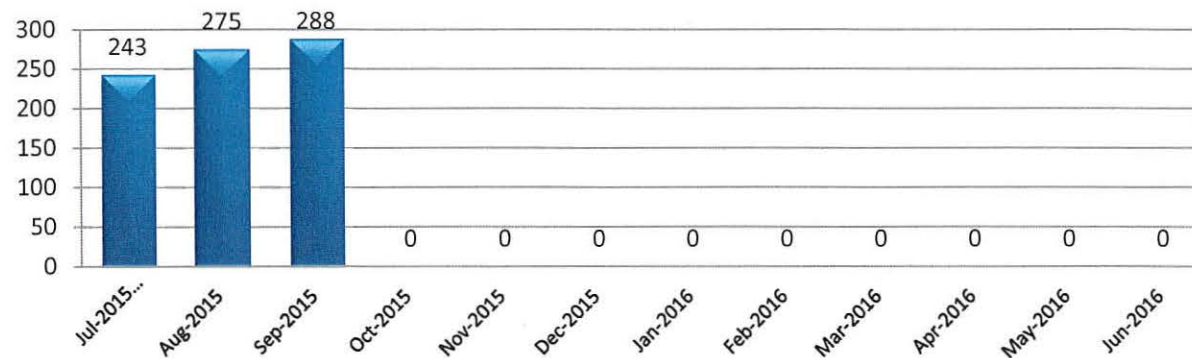
Total of 375 Psychological Assistant Applications Received for July - September 2015



Total of 65 Registered Psychologist Applications Received for July - September 2015



Total of 366 Licensed Psychologist Applications Received for July - September 2015



Total of 806 Applications Received for July - September 2015

CALIFORNIA DEPARTMENT OF
DISASTER PREVENTION
 CONSUMER AFFAIRS

License Rank(s): Psychologist, Psychological Assistant, Registered Psychologist

License Type	STATUS CODES																							Total
	20	21	22	23	24	25	31	40	45	46	48	60	61	60	62	63	65	60	85	90	98	99		
6001	17,053	2,728	0	0	0	0	0	0	995	0	4	5,060	0	0	2	166	131	0	893	0	0	0	27,032	
Psych	17,053	2,728	0	0	0	0	0	0	995	0	4	5,060	0	0	2	166	131	0	893	0	0	0	27,032	
6002	1,571	0	0	0	0	0	0	0	103	0	0	36,869	0	0	0	6	6	0	7	0	0	0	38,562	
Psych Asst.	1,571	0	0	0	0	0	0	0	103	0	0	36,869	0	0	0	6	6	0	7	0	0	0	38,562	
6003	293	0	0	0	0	0	0	0	0	0	0	4,368	0	0	0	0	0	0	1	0	0	0	4,662	
Registered Psych	293	0	0	0	0	0	0	0	0	0	0	4,368	0	0	0	0	0	0	1	0	0	0	4,662	
	18,917	2,728	0	0	0	0	0	0	1,098	0	4	46,297	0	0	2	172	137	0	901	0	0	0	70,266	
20 Current				24 Current Probation			45 Delinquent						51 Retired			65 Revoked			98 Error					
21 CurrentInactive				25 Current Conditional			46 Surrender						60 Denied Renewal			80 Deceased			99 Deleted					
22 CurrImp RamSupp				31 Fam Supp Suspended			48 Suspension						62 Vol Surrender			85 Closed								
23 Curr LimtdPract				40 Withdrawn			60 Cancelled						90 Conversion											