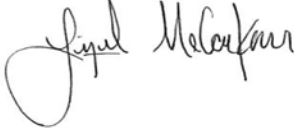


MEMORANDUM

DATE	August 30, 2017
TO	Psychology Board Members
FROM	 Liezel McCockran CE/Renewals Coordinator
SUBJECT	Agenda Item #12 – Continuing Education/Renewals Report

Continuing Education (CE) Audit/Renewals for Psychologists and Psychological Assistants Statistics:

Attached please find the following statistics (as of August 24, 2017):

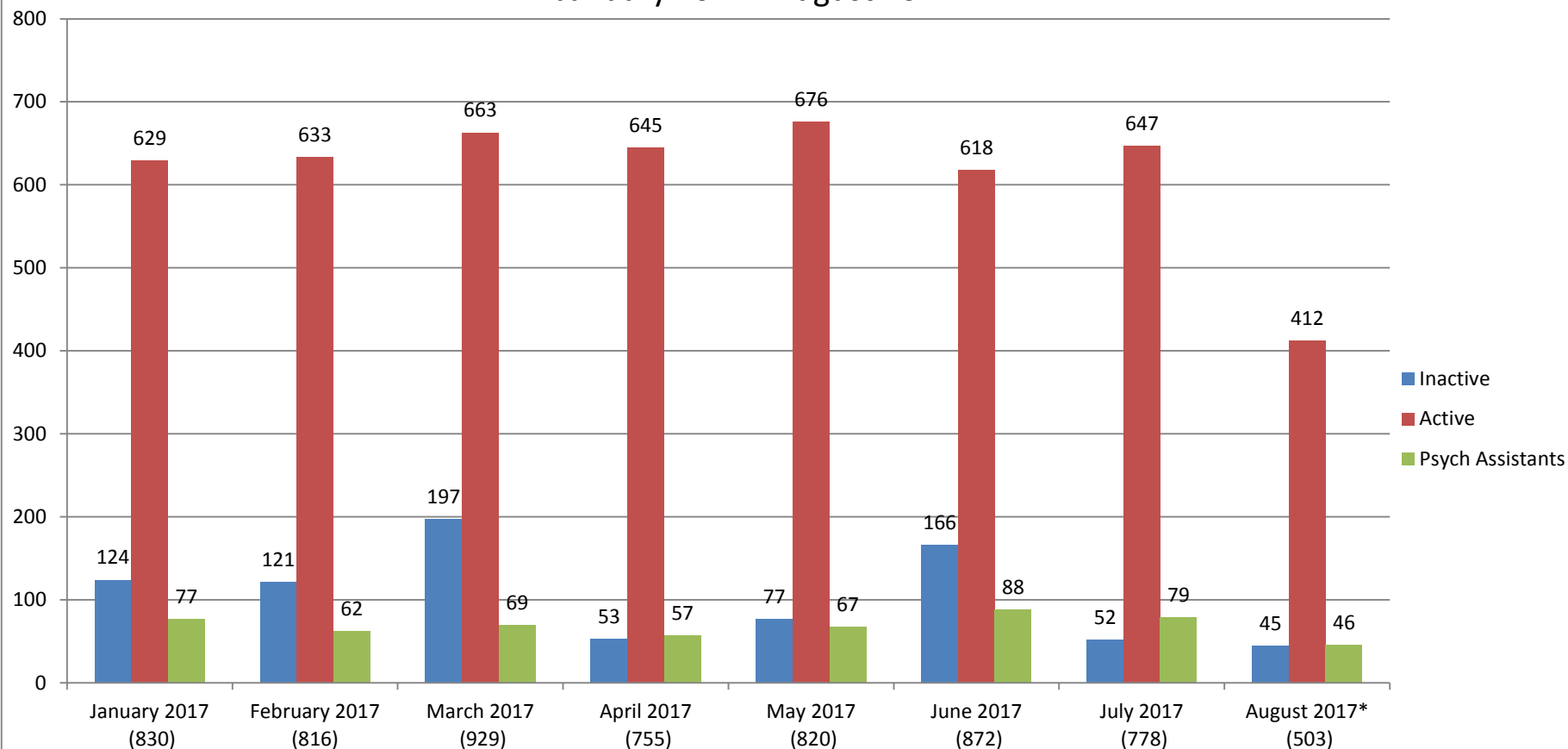
- A. Psychologist and Psychological Assistant Renewal Applications Processed: January 2017 – August 2017
- B. Citations Issued for CE Deficiencies
- C. Online vs. Mailed In Renewals Processed
- D. Pass/Fail Rate: 2014 - 2016
- E. Pass/Fail Rate for 2nd Audits
- F. CE Audits for January 2016 – April 2016
- G. Reasons for Not Passing the CE Audit: January 2016 – April 2016

Due to previous workload backlogs and a multi-month staff vacancy, staff is currently working on completing a backlog of 40 citations and the last completed CE Audit was for the month of April 2016. A plan is currently in place to resolve the CE citations and audit backlog and resume monthly CE audits by the November Board Meeting.

Action Requested:

These items are for information purposes only. No action requested.

Psychologist and Psychological Assistant Renewal Applications Processed January 2017 - August 2017*



An average of 720 Psychologist renewal applications were processed in the past eight (8) months, with an average of 615 renewing as Active and 104 renewing as Inactive. Additionally, an average of 68 Psychological Assistants applications were processed each month.

*As of August 24, 2017

Citations Issued for Continuing Education Deficiencies

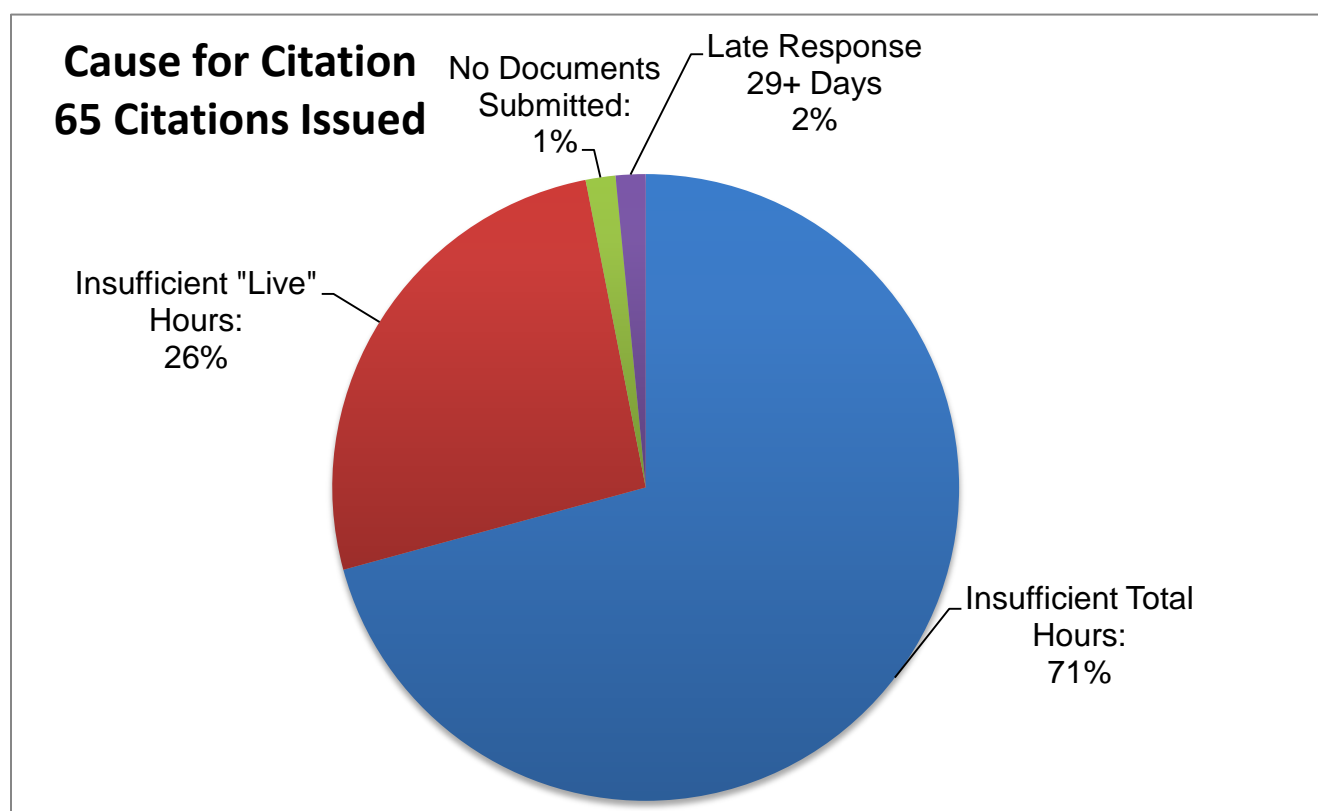
Date Range Reported:

5/27/2017 - 08/25/2017

Total # of Citations Issued:	65
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Cause for Citation (Violation):	#	%
Insufficient Total Hours:	46	70.77%
Insufficient "Live" Hours:	17	26.15%
No Documents Submitted:	1	1.54%
Late Response 29+ Days	1	1.54%

Abatement/Compliance Status:	#	%
Violation Abated:	31	47.69%
Pending Abatement/Compliance:	34	52.31%

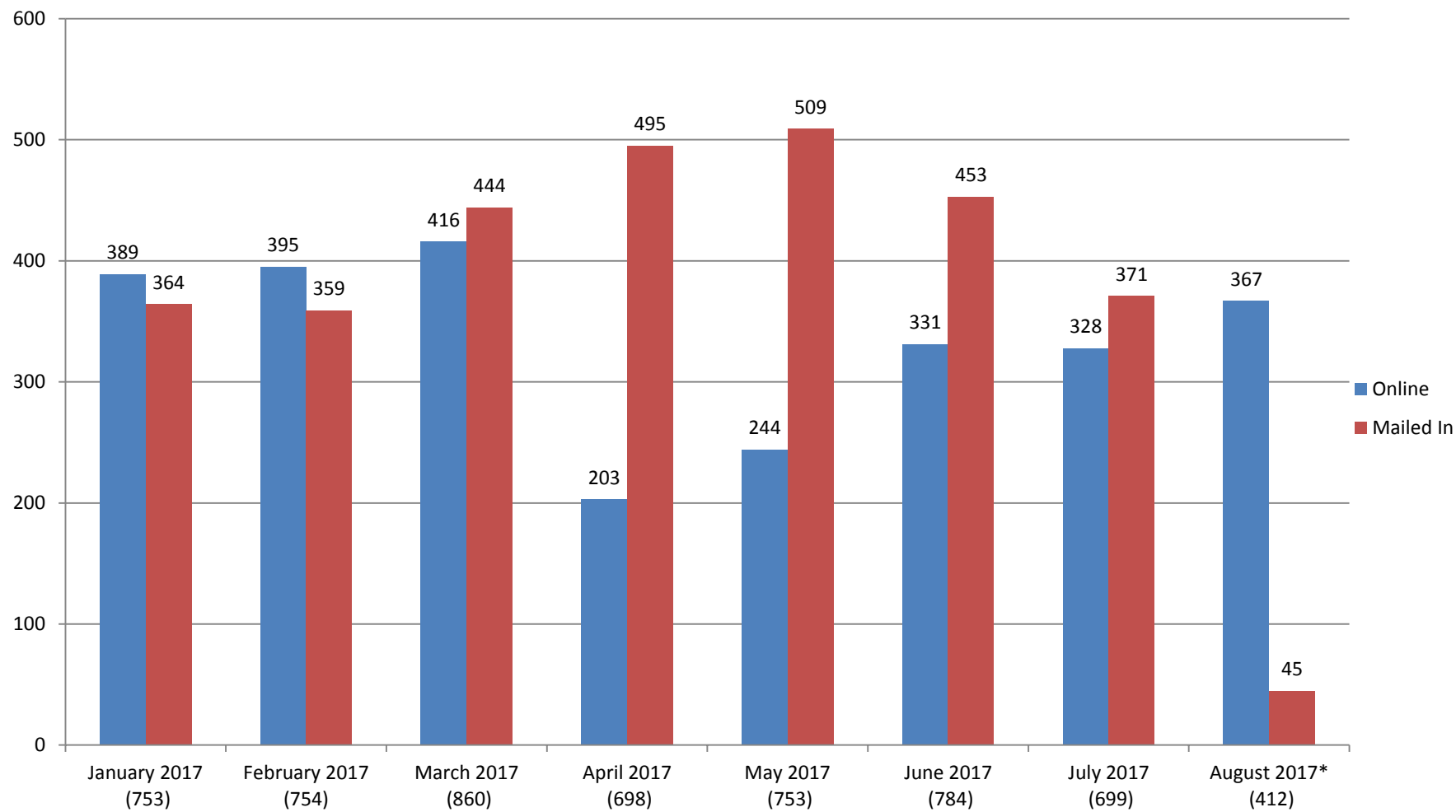


Definitions:

Live: As compared to "independent learning," where the instructor and student are not in direct visual or auditory contact. A minimum of nine (9) "live" hours are required per renewal cycle.

Abatement: Licensee has submitted documentation to come into compliance with the continuing education requirements.

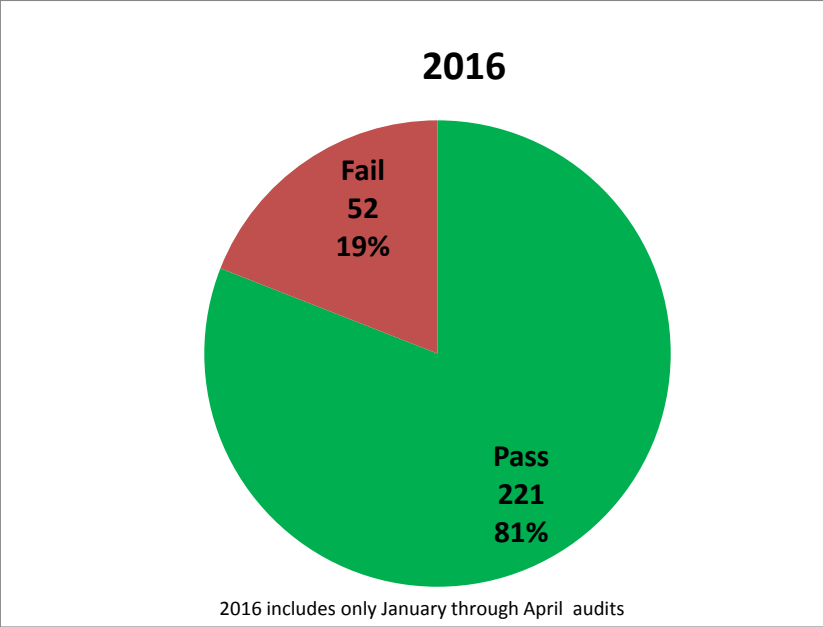
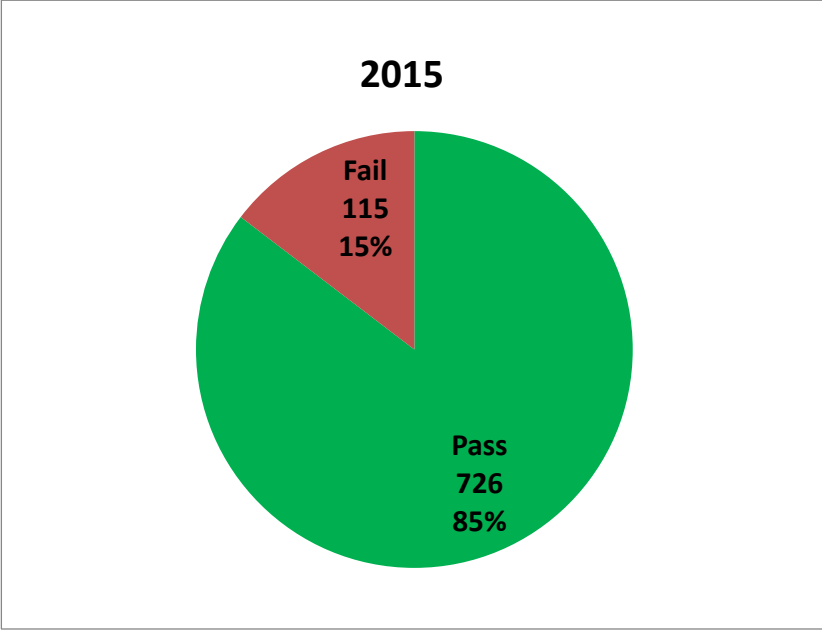
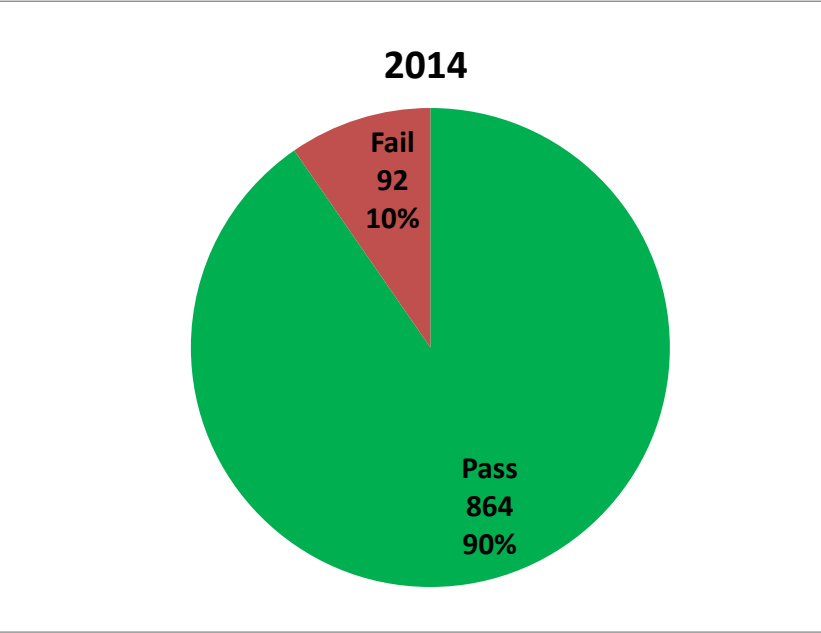
Online vs. Mailed In Renewals January 2017 - August 2017*



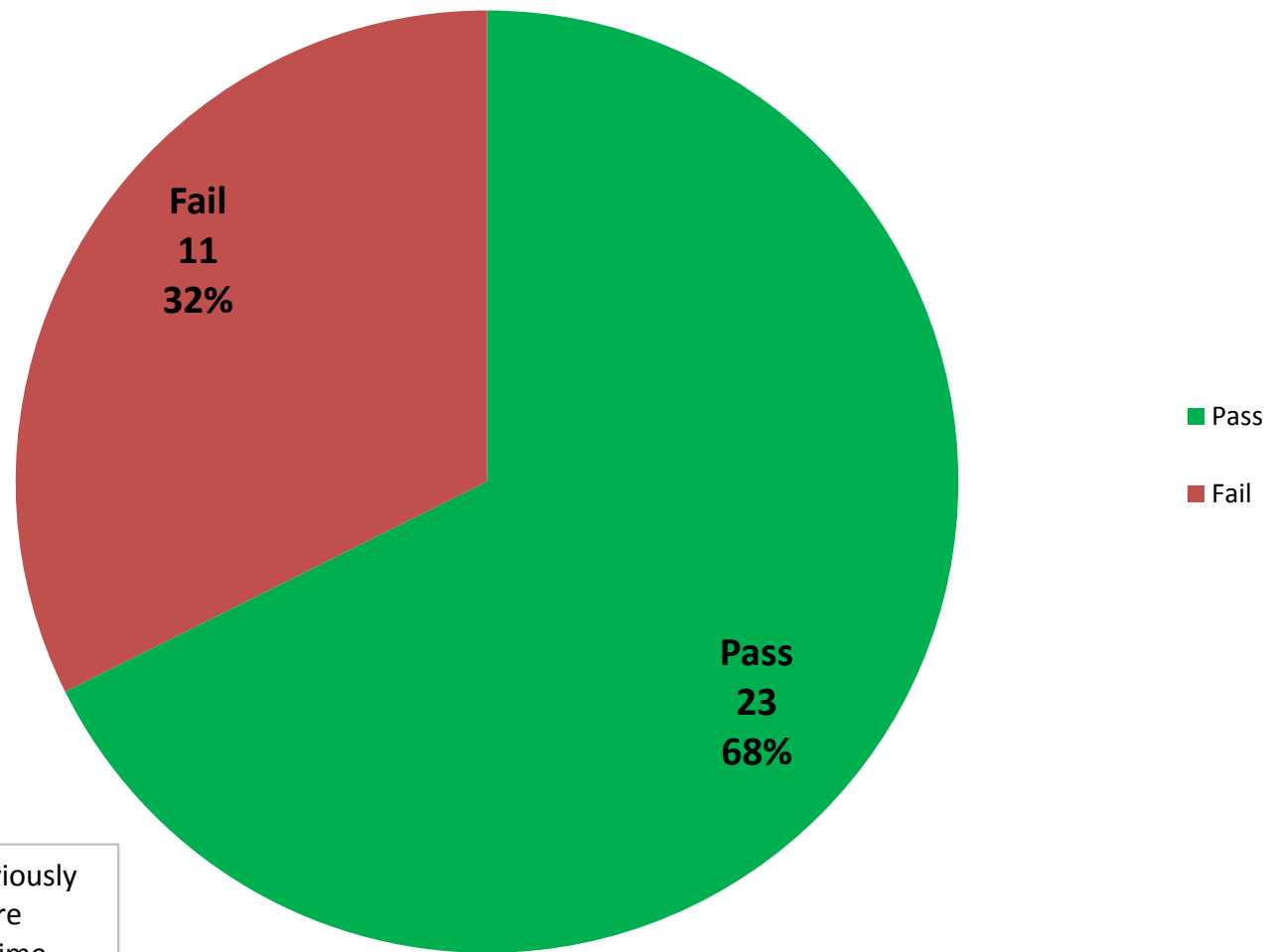
On average, 334 Psychologists renew online per month and an average of 380 Psychologists mail in their renewals.

*As of August 24, 2017

Pass/Fail Rate For Fiscal Years 2014, 2015 and 2016



Pass/Fail Rate for 2nd Audits 2016

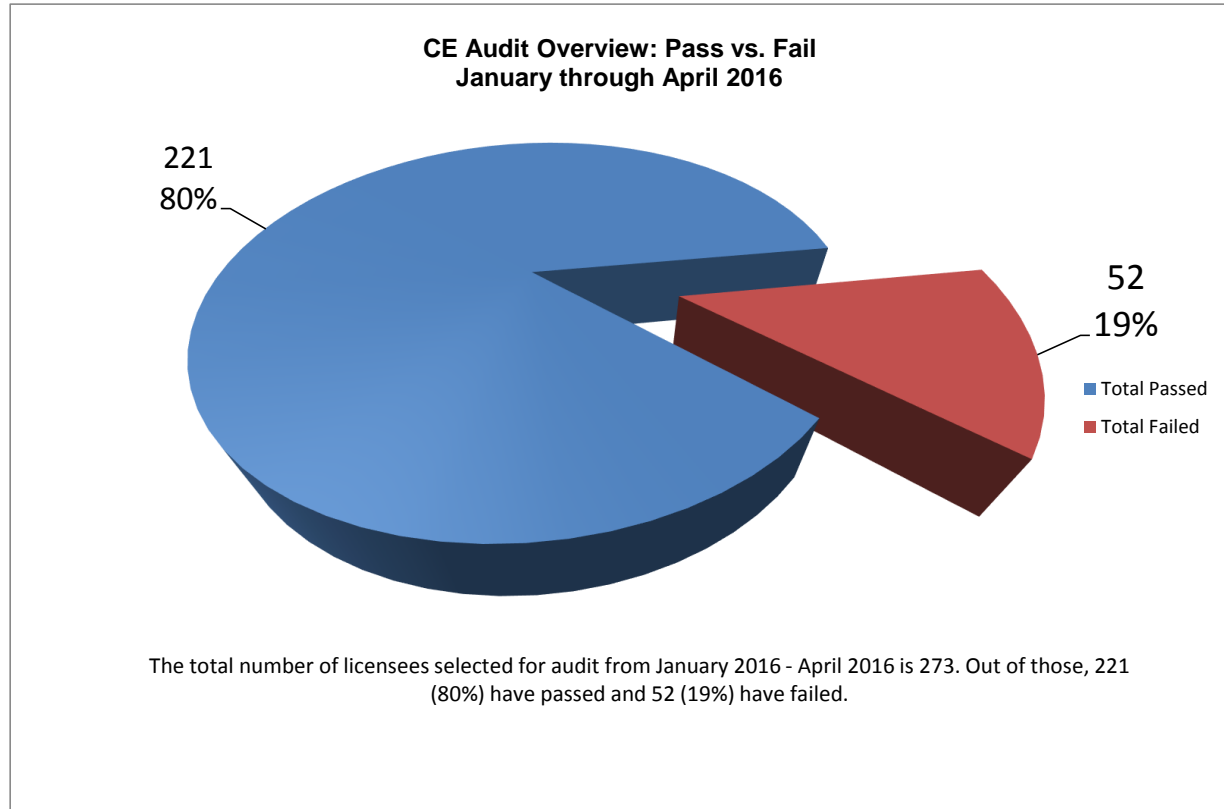


Licensees who have previously failed the CE audit and are being audited a second time.

Continuing Education Audits January 2016 - April 2016

Month	Total # of Licensees Selected for Audit:	# Passed:	% Passed:	# Pending:	% Pending:	# Failed: <small>(Referred to Citation & Fine Program)</small>	% Failed:	Average Processing Time (Days): <small>(Initial Notices to Compliance Verification)</small>	Date Audit Initiated:	Date Audit Concluded:	Initiation to Conclusion (Days):	# of 2nd Notification Required:	% Required 2nd Notification:
January	69	57	82.61%	0	0.00%	12	17.39%	28.59	10/14/2016	1/4/2017	82	18	26.09%
February	62	51	82.26%	0	0.00%	11	17.74%	26.7	10/14/2016	12/13/2016	60	10	16.13%
March	76	63	82.89%	0	0.00%	13	17.11%	45.8	12/20/2016	2/23/2017	65	22	28.95%
April	66	50	75.76%	0	0.00%	16	24.24%	65.7	12/20/2016	5/30/2017	161	15	22.73%
Totals:	273	221	81%	0	0%	52	19%	41.7					

Total Audited	Total Passed	Total Failed	Total Pending
273	221	52	0
	81%	19%	0%



Reasons for Not Passing the CE Audit: January 2016 - April 2016

	January	February	March	April	TOTALS
No response	3	0	3	2	8
No approval	1	2	3	1	7
Short live hours	3	2	0	1	6
Short total hours	2	2	3	7	14
Already used for previous cycle	0	4	0	0	4
Hours outside of cycle	3	1	4	3	11
Duplicative courses submitted	0	0	0	2	2
Already used for probation	0	0	0	0	0
TOTALS	12	11	13	16	

