

## MEMORANDUM

<b>DATE</b>	October 27, 2017
<b>TO</b>	Psychology Board Members
<b>FROM</b>	 Antonette Sorrick Executive Officer
<b>SUBJECT</b>	<b>Executive Officer's Report: Agenda Item 6(a-c)</b>

**Background:**

The attached report is provided to the Board at each Board Meeting. Included in this item are the following:

- DCA Update
- DCA Annual Report
- Board of Psychology Update

**Action Requested:**

This item is for informational purposes only.

**Department of Consumer Affairs Update**

**No Update**

**Board of Psychology Update**

**Staffing Update**

Authorized Positions: 23.30

BL 12-03 (999 Blanket) Positions: 1.20

Temp Help: 3.00

<b>New Hires</b>	
<b>Classification</b>	<b>Program</b>

<b>Promotions</b>
None

<b>Other</b>
None

**Vacancies**

Office Technician (Licensing): Final Filing Date 10/31/17  
Staff Service Analyst (Licensing): Pending Application Review  
Special Investigator (Enforcement): Recently Vacated Position

# Psychology

Licenses and regulates psychologists, registered psychologists, and psychological assistants.

STAFF:

**22.3 civil servant positions**  
**1 exempt**

LICENSEES:

**22,449**

BOARD MEMBERSHIP:

**4 public representatives**  
**5 licensees**

BOARD STAFF:

**Executive Officer:**  
**Antonette Sorrick**  
antonette.sorrick@dca.ca.gov

**Assistant Executive Officer:**  
**Jeff Thomas**  
jeffrey.thomas@dca.ca.gov

STRATEGIC PLAN ADOPTED:

**2014**

[www.psychology.ca.gov](http://www.psychology.ca.gov)



## Summary of Licensing Activity

Initial Licenses/Certificates/Permits			
TYPE	APPS RECEIVED	ISSUED	RENEWED
PSYCHOLOGIST	<b>1,666</b>	<b>824</b>	<b>9,517</b>
PSYCHOLOGICAL ASSISTANT	<b>915</b>	<b>829</b>	<b>857</b>
REGISTERED PSYCHOLOGIST	<b>124</b>	<b>113</b>	<b>N/A</b>

Licensing Population by Type			
TYPE	CERTIFICATES/ PERMITS	LICENSES/ REGISTRATIONS	APPROVALS
PSYCHOLOGIST	<b>N/A</b>	<b>20,726</b>	<b>N/A</b>
PSYCHOLOGICAL ASSISTANT	<b>N/A</b>	<b>1,494</b>	<b>N/A</b>
REGISTERED PSYCHOLOGIST	<b>N/A</b>	<b>229</b>	<b>N/A</b>

Renewal and Continuing Education (CE)		
TYPE	FREQUENCY OF RENEWAL	NUMBER CE HOURS REQUIRED EACH CYCLE
PSYCHOLOGIST	<b>EVERY 2 YEARS</b>	<b>36</b>
PSYCHOLOGICAL ASSISTANT	<b>EVERY YEAR</b>	<b>0</b>
REGISTERED PSYCHOLOGIST	<b>NON-RENEWABLE</b>	<b>N/A</b>

Exams Results			
EXAM TITLE	PASS	FAIL	TOTAL
EXAMINATION FOR PROFESSIONAL PRACTICE IN PSYCHOLOGY (EPPP)	<b>788</b>	<b>691</b>	<b>1,479</b>
CALIFORNIA PSYCHOLOGY LAW AND ETHICS EXAM (CPLEE)	<b>801</b>	<b>268</b>	<b>1,069</b>

## Summary of Enforcement Activity

Consumer Complaints—Intake	
<b>1,191</b>	RECEIVED
<b>258</b>	CLOSED WITHOUT REFERRAL FOR INVESTIGATION
<b>904</b>	REFERRED FOR INVESTIGATION
<b>105</b>	PENDING

Conviction/Arrest Notification Complaints	
<b>41</b>	RECEIVED
<b>42</b>	CLOSED/REFERRED FOR INVESTIGATION
<b>3</b>	PENDING

Inspections	
<b>N/A</b>	

Investigations	
<b>16</b>	OPENED
<b>74</b>	CLOSED
<b>20</b>	PENDING

Number of Days to Complete Intake and Investigations	
<b>14</b>	UP TO 90 DAYS
<b>2</b>	91 TO 180 DAYS
<b>13</b>	181 DAYS TO 1 YEAR
<b>29</b>	1 TO 2 YEARS
<b>16</b>	2 TO 3 YEARS
<b>0</b>	OVER 3 YEARS
<b>15</b>	AVERAGE NUMBER OF DAYS TO COMPLETE INTAKE AND INVESTIGATIONS

Citations and Fines	
<b>0</b>	ISSUED
<b>104</b>	ISSUED WITH A FINE
<b>8</b>	WITHDRAWN
<b>0</b>	DISMISSED
<b>38</b>	AVERAGE NUMBER OF DAYS TO ISSUE A CITATION AND FINE

Total Amount of Fines	
<b>\$120,500.00</b>	ASSESSED
<b>\$3,000.00</b>	REDUCED
<b>\$77,266.00</b>	COLLECTED

**Criminal/Civil Actions**

<b>1</b>	REFERRALS FOR CRIMINAL/CIVIL ACTION
<b>0</b>	CRIMINAL ACTIONS FILED
<b>0</b>	CIVIL ACTIONS FILED

**Office of the Attorney General/Disciplinary Actions**

<b>54</b>	CASES OPENED/INITIATED
<b>0</b>	CASES CLOSED
<b>56</b>	CASES PENDING

**Number of Days to Complete AG Cases**

<b>10</b>	1 YEAR
<b>17</b>	1 TO 2 YEARS
<b>10</b>	2 TO 3 YEARS
<b>14</b>	OVER 3 YEARS
<b>847</b>	AVERAGE NUMBER OF DAYS TO IMPOSE DISCIPLINE

**Formal Actions Filed/Withdrawn/Dismissed**

<b>8</b>	STATEMENTS OF ISSUES FILED
<b>31</b>	ACCUSATIONS FILED
<b>0</b>	RESTRAINING/RESTRICTION/SUSPENSION ORDERS GRANTED
<b>0</b>	STATEMENTS OF ISSUES WITHDRAWN/DISMISSED
<b>5</b>	ACCUSATIONS WITHDRAWN/DISMISSED

**Administrative Outcomes/Final Orders**

	LICENSE APPLICATIONS DENIED
<b>2</b>	REVOCAION
<b>26</b>	SURRENDER OF LICENSE
<b>0</b>	PROBATION WITH SUSPENSION
<b>0</b>	SUSPENSION ONLY
<b>16</b>	PROBATION ONLY
<b>3</b>	PUBLIC REPRIMAND
<b>6</b>	OTHER DECISIONS

**Petition for Modification or Termination of Probation**

<b>1</b>	GRANTED
<b>2</b>	DENIED
<b>3</b>	TOTAL

**Petition for Reinstatement of Revoked License/Registration/Certification**

<b>0</b>	GRANTED
<b>2</b>	DENIED
<b>2</b>	TOTAL

**Cost Recovery to DCA**

<b>\$453,806.00</b>	ORDERED
<b>\$64,354.00</b>	COLLECTED

**Restitution to Consumers/Refunds/Savings**

<b>0</b>	RESTITUTION ORDERED
<b>0</b>	AMOUNT REFUNDED
<b>0</b>	REWORK AT NO CHARGE
<b>0</b>	ADJUSTMENTS IN MONEY OWED/PRODUCT RETURNED/EXCHANGED
<b>0</b>	TOTAL SAVINGS ACHIEVED FOR CONSUMERS

**Receipt of Complaint to Assignment to Investigator**

<b>8</b>	AVERAGE NUMBER OF DAYS
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**Investigations: Opening to Closing of Case**

<b>471</b>	AVERAGE NUMBER OF DAYS
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**Investigations: Closure of Investigation to Imposing Formal Discipline**

<b>466</b>	AVERAGE NUMBER OF DAYS
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