

# MEMORANDUM

| DATE    | May 1, 2018   |
|---------|---|
| то      | Psychology Board Members  |
| FROM    | Sandra Monterrubio, Enforcement Program Manager<br>Board of Psychology                      |
| SUBJECT | Enforcement Committee Report and Consideration of Committee Recommendations, Agenda Item 15 |

# **Background**

The Enforcement Committee and Board staff met in March to review and make final proposed changes to the Disciplinary Guidelines. The Committee also reviewed and made recommended changes to the complaint form, acknowledgment letters, and closure letters.

# **Attachments**

Disciplinary Guidelines Complaint form Acknowledgement letters Closure letters

#### **Action Requested**

Review and consider Enforcement Committee's recommendations to the Disciplinary Guidelines, complaint form, acknowledgment letters, and closure letters.

§ 1395.2. Disciplinary Guidelines and Uniform Standards Related to Substance-Abusing Licensees. (a) In reaching a decision on a disciplinary action under the administrative adjudication provisions of the Administrative Procedure Act (Government Code Section 11400 et seq.), the Board of Psychology shall consider and apply the "Disciplinary Guidelines and Uniform Standards Related to Substance Abusing Licensees (4/15)," which is hereby incorporated by (b) If the conduct found to be grounds for discipline involves drugs and/or alcohol, the licensee shall be presumed to be a substance-abusing licensee for purposes of section 315 of the Code. If the licensee does not rebut that presumption, in addition to any and all other relevant terms and conditions contained in the Disciplinary Guidelines, the terms and conditions that incorporate the Uniform Standards Related to Substance Abusing Licensees shall apply as written and be used in the order placing the license on probation. (c) Deviation from the Disciplinary Guidelines, including the standard terms of probation, is appropriate where the Board of Psychology in its sole discretion determines that the facts of the particular case warrant such a deviation; for example: the presence of mitigating or aggravating factors; the age of the case; or evidentiary issues. NOTE: Authority cited: Section 2930, Business and Professions Code. Reference: Sections 315, 315.2, 315.4, 2936, 2960, 2960.05, 2960.1, 2960.5, 2960.6, 2961, 2962, 2963, 2964, 2964.3, 2964.5, 2964.6, 2965, 2966 and 2969, Business and Professions Code; and Section 11425.50(e), Government Code. 

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| 38       | STATE OF CALIFORNIA  |
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| 50       | DISCIPLINARY GUIDELINES AND  |
| 51       | UNIFORM STANDARDS RELATED TO   |
| 52       | SUBSTANCE_ABUSING LICENSEES  |
| 53       |  |
| 54       | ADOPTED 11/92 - EFFECTIVE 1/1/93 -   |
| 55<br>56 | AMENDED 7/1/96, AMENDED 4/1/99, AMENDED 9/1/02,<br>AMENDED 2/07, AMENDED 4/15 <u>, AMENDED</u> |
| 56<br>57 | AMENDED 2/07, AMENDED 4/13, AMENDED  |
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118 119 DISCIPLINARY GUIDELINES AND UNIFORM STANDARDS 120 RELATED TO SUBSTANCE\_ABUSING LICENSEES 121 122 123 Article 7. Standards Related to Denial, Discipline, and Reinstatement of Licenses 124 125 126 § 1395.2. Disciplinary Guidelines and Uniform Standards Related to Substance-Abusing 127 128 Licensees. (a) In reaching a decision on a disciplinary action under the administrative adjudication 129 provisions of the Administrative Procedure Act (Government Code Section 11400 et seq.), the 130 Board of Psychology shall consider and apply the "Disciplinary Guidelines and Uniform 131 Standards Related to Substance-Abusing Licensees (4/15)[Date Board approves language]," 132 which is hereby incorporated by reference. 133 (b) If the conduct found to be grounds for discipline involves drugs and/or alcohol, the licensee 134 shall be presumed to be a substance-abusing licensee for purposes of section 315 of the Code. If 135 the licensee does not rebut that presumption, in addition to any and all other relevant terms and 136 137 conditions contained in the Disciplinary Guidelines, the terms and conditions that incorporate the Uniform Standards Related to Substance Abusing Licensees shall apply as written and be used in 138 the order placing the license on probation. 139 (c) Deviation from the Disciplinary Guidelines, including the standard terms of probation, is 140 appropriate where the Board of Psychology in its sole discretion determines that the facts of the 141 particular case warrant such a deviation; for example: the presence of mitigating or aggravating 142 factors; the age of the case; or evidentiary issues. 143 144 145 NOTE: Authority cited: Section 2930, Business and Professions Code. Reference: Sections 315, 315.2, 315.4, <u>2936</u>, 2960, 2960.05, 2960.1, 2960.5, 2960.6, 2961, 2962, 2963, 2964, 2964.3, 146 2964.5, 2964.6, 2965, 2966 and 2969, Business and Professions Code; and Section 11425.50(e), 147 Government Code. 148 149 150

#### I. INTRODUCTION

The Board of Psychology of the California Department of Consumer Affairs (hereinafter "the Board") is a consumer protection regulatory agency with the priority of responsible for protecting consumers of psychological services from unsafe, incompetent, or negligent practitioners, in exercising its licensing, regulatory, and disciplinary functions. By statute, protection of the public is the Board's highest priority in exercising its licensing, regulatory, and disciplinary functions. In keeping with its statutory mandate, to this particularly vulnerable population, the Board has adopted the following recommended guidelines for disciplinary orders and conditions of probation for violations of the Psychology Licensing Law (Business and Professions Code section 2900 et seq. and Title 16 of the California Code of Regulations section 1380 et seq.). This document, designed for use by administrative law judges, attorneys, psychologists, registered psychologists, psychological assistants, others involved in the disciplinary process, and ultimately the Board, may be revised from time to time.

For purposes of this document, in addition to licensure as a psychologist, the term "license" includes a psychological assistant registration and registered psychologist registration. <u>The term "Board" refers to the Executive Officer, Assistant Executive Officer, Enforcement Program Manager, and Probation Monitor, of the Board of Psychology.</u> The terms and conditions of probation are divided into two general categories:

(1) Standard <u>Terms and Conditions</u> are those conditions of probation <u>whichthat</u> will <u>generally</u> appear in all cases involving probation <u>as a standard term and condition</u>; and

(2) Optional <u>Terms and Conditions</u> are those conditions that address the specific circumstances of the case and require discretion to be exercised depending on the nature and circumstances of a particular case.

The Board of Psychology's Uniform Standards Related to Substance\_Abusing Licensees, which are derived from the Department of Consumer Affairs' Substance Abuse Coordination Committee's "Uniform Standards Regarding Substance-Abusing Healing Arts Licensees (4/11)" pursuant to section 315 of the <u>Business and Professions</u> Code (Code), describe those terms or conditions that shall be applied to a substance\_abusing licensee, and are incorporated into the terms and conditions of probation. <u>These standards and the rationale therefore appear in the optional terms and conditions of probation and are fully set forth in section VI of these guidelines.</u>

 The Board recognizes that an individual case may necessitate a departure from these guidelines for disciplinary orders. However, in such a case, the mitigating or aggravating circumstances must be detailed in the "Finding of Fact," which is in every Proposed Decision, so that the circumstances can be better understood and evaluated by the Board before final action is taken.

- If at the time of hearing, the Administrative Law Judge finds that the respondent, for any reason, is not capable of safe practice, the Board expects outright revocation or denial of the license.

  This is particularly true in any case of patient client sexual abuse or sexual misconduct. In less egregious cases, a stayed revocation with probation pursuant to the attached Penalty Disciplinary
- 196 Guidelines would be appropriate.

# II. DISCIPLINARY GUIDELINES

#### A. GENERAL CONSIDERATIONS

Factors to be considered – In determining whether revocation, suspension, or probation is to be imposed in a given case, factors such as the following should be considered:

- 1. Nature and severity of the act(s), offense(s), or crime(s) under consideration.
- 2. Actual or potential harm to any consumer, client, or the public.
- 3. Prior record of discipline or citations.
- 4. Number and/or variety of current violations.
- 5. Mitigation and aggravation evidence.
- 6. Rehabilitation evidence Evidence of rehabilitation.
- 7. In the case of a criminal conviction, compliance with terms of sentence and/or court-ordered probation.
- 8. Overall cCriminal record.
  - 9. Time passed since the act(s) or offense(s) occurred.
  - 10. Whether or not the respondent cooperated with the Board's investigation, other law enforcement or regulatory agencies, and/or the injured parties.
  - 11. Recognition by respondent of his or her wrongdoing and demonstration of corrective action to prevent recurrence.

Pursuant to section 2960.1 of the Code (set out below in the Penalty Guidelines), any pProposed dDecision or dDecision that contains any fFinding of fFact that the licenseerespondentor registrant engaged in any act of sexual contact, when that act is with a patientclient, or with a former patientclient within two (2) years following termination of therapypsychotherapy, shallmust contain an order of revocation. The revocation shall must not be stayed by the Administrative Law Judge.

Pursuant to section 2964.3 of the Code, any person required to register as a sex offender pursuant to <u>S</u>section 290 of the Penal Code is not eligible for licensure or registration by the Board.

Except where an order is required by statute, deviation from the Disciplinary Guidelines, including the standard terms of probation, is appropriate where the Board determines that the facts of the particular case warrant such a deviation. The Board may impose more restrictive terms and conditions if necessary to protect the public.

#### B. PENALTYGUIDELINES FOR DISCIPLINARY ACTIONS 243 244 The general statutory bases for discipline are listed below, along with by statute number in the 245 Business & Professions Code. An aAccusation, sStatement of iIssues, or other charging 246 document may also allege violations of other related statutes or regulations. The bases are 247 followed by the Board-determined penaltydiscipline, including the names and numbers for the 248 applicable optional terms and conditions. The standard terms of probation as stated shall be 249 included in all dDecisions and orders. An Accusation, Statement of Issues, or other charging 250 document may also allege violations of other statutes or regulations. Except where there is a 251 finding that respondent is a substance-abusing licensee, the Board recognizes that the 252 253 penalties terms and conditions of probation listed are merely guidelines and that individual cases will necessitate variations that take into account unique circumstances. 254 255 256 If there are deviations or omissions from the guidelines in formulating a Proposed Decision, the Board requires that tThe Administrative Law Judge hearing the case must include an explanation 257 of the any deviations or omissions from the Disciplinary Guidelines in the Proposed Decision so 258 259 that the circumstances can be better understood by the Board during its review and consideration of the Proposed Decision-for final action. 260 261 262 **Business and Professions Code § 2960** 263 GENERAL UNPROFESSIONAL CONDUCT 2960 264 265 MAXIMUM: Revocation; denial of license or registration. 266 267 MINIMUM: Revocation stayed, depending upon the circumstances, up to 5-year 268 probation, psychological evaluation and/or therapy if appropriate (2) and 269 (6), California Psychology Law and Ethics Examination (CPLEE) (7), and 270 standard terms and conditions (14-31) 271 272 Revocation stayed, standard terms and conditions (14-32), and depending 273 MINIMUM: on the circumstances, five (5) years probation, and California Psychology 274 275 Law and Ethics Examination (CPLEE)(6). 276 CONVICTION OF A CRIME SUBSTANTIALLY RELATED TO THE 277 2960(a) PRACTICE OF PSYCHOLOGY 278 279 280 MAXIMUM: Revocation; denial of license or registration. 281 MINIMUM: Revocation stayed, 5-year probation, billing monitor (if financial crime) 282 (3), therapypsychotherapy (6), CPLEE (7), restitution (if appropriate) (8), 283 and standard terms and conditions (14-31). 284

Revocation stayed, standard terms and conditions (14-32), and depending

on the circumstances, five (5) years probation, billing monitor (if financial

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MINIMUM:

| 288 |                  |             | crime)(3), restitution (if appropriate)(7), psychotherapy(5), and California  |
|-----|------------------|-------------|---|
| 289 |                  |             | Psychology Law and Ethics Examination (CPLEE)(6)                              |
| 290 |                  |             |   |
| 291 |                  |             |   |
| 292 | 2960(b)          | USE C       | OF CONTROLLED SUBSTANCE OR ALCOHOL IN A                                       |
| 293 |                  |             | GEROUS MANNER   |
| 294 |                  | 211110      |   |
| 295 | MAX              | IMI M·      | Revocation; denial of license or registration.                                |
| 296 | 1417 123         | 11110111.   | revocation, definal of needisc of registration.                               |
| 297 | MINI             | MI IM:      | Revocation stayed, 5 year probation, physical examination (if appropriate)    |
| 298 | WIIIVI           | IVI O IVI.  | (3), practice monitor (4), psychological evaluation and ongoing               |
| 299 |                  |             | therapypsychotherapy (if appropriate) (2) and (6), clinical diagnostic        |
|     |                  |             |   |
| 300 |                  |             | evaluation (9), participation in an alcohol/drug abuse treatment program      |
| 301 |                  |             | (10) and ongoing support group (11), abstain from all non-prescribed,         |
| 302 |                  |             | controlled drugs and alcohol, /biological fluid and specimen testing          |
| 303 |                  |             | [required for substance abusing licensees] (12), and standard terms and       |
| 304 |                  |             | conditions (14-31).   |
| 305 | 3.473.17         |             |   |
| 306 | MINI             | MUM:        | Revocation stayed, standard terms and conditions (14-32), and depending       |
| 307 |                  |             | on the circumstances, five (5) years probation, physical examination (if      |
| 308 |                  |             | appropriate)(2), worksite monitor(3), psychotherapy (if recommended by        |
| 309 |                  |             | psychological evaluator)(5), clinical diagnostic evaluation(8), participation |
| 310 |                  |             | in an alchohol/drug abuse treatment program(9), ongoing support               |
| 311 |                  |             | group(10), abstain from drugs and alcohol, and submit to tests and            |
| 312 |                  |             | samples(11).  |
| 313 |                  |             |   |
| 314 |                  |             |   |
| 315 | 2960(c)          | FRAU        | DULENTLY OR NEGLECTFULLY MISREPRESENTING THE                                  |
| 316 |                  | <b>TYPE</b> | OR STATUS OF LICENSE OR REGISTRATION ACTUALLY                                 |
| 317 |                  | HELD        | l e e e e e e e e e e e e e e e e e e e                                       |
| 318 |                  |             |   |
| 319 | MAX              | IMUM:       | Revocation; denial of license or registration.                                |
| 320 |                  |             |   |
| 321 | MINI             | MUM:        | Revocation stayed, 5 years probation, and standard terms and conditions       |
| 322 |                  |             | <del>(14-31).</del>   |
| 323 |                  |             |   |
| 324 | MINI             | MUM:        | Revocation stayed, standard terms and conditions (14-32), and depending       |
| 325 |                  |             | on the circumstances, five (5) years probation, and California Psychology     |
| 326 |                  |             | Law and Ethics Examination (CPLEE)(6).  |
| 327 |                  |             |   |
| 328 |                  |             |   |
| 329 |                  |             |   |
| 330 | 2960(d)          | IMPE        | RSONATING ANOTHER PERSON HOLDING A PSYCHOLOGY                                 |
| 331 | =>00( <b>u</b> ) |             | NSE OR ALLOWING ANOTHER PERSON TO USE HIS OR HER                              |
| 332 |                  |             | NSE OR REGISTRATION   |
| 333 |                  |             | WE ON MEDIDIMITION  |
| JJJ |                  |             |   |

| 334        | MA             | XIMUM:       | Revocation; denial of license or registration.   |
|------------|----------------|--------------|--|
| 335        |                |              |  |
| 336        | MIN            | IMUM:        | Revocation stayed, standard terms and conditions (14-32), and depending                          |
| 337        |                |              | on the circumstances, five (5)-years probation, psychological evaluation                         |
| 338        |                |              | (2), CPLEE (7-6), and standard terms and conditions (14-31).                                     |
| 339        | 20/0(.)        | DDOC         | MUDING A DDI MING EOD A LIGENGE OD DAGGING AN  |
| 340        | <b>2960(e)</b> |              | CURING APPLYING FOR A LICENSE OR PASSING AN  |
| 341        |                | EXAM         | IINATION BY FRAUD OR DECEPTION   |
| 342        | D              | 14D''        |  |
| 343        | Pena           | lty Discip   |  |
| 344        |                |              | license would not have been issued but for the fraud or deception. If the                        |
| 345        |                |              | fraud is substantiated prior to issuance of the license or registration, then                    |
| 346        |                |              | denial of the application is the only suitable penaltydiscipline.                                |
| 347<br>348 | 2960(f)        | ACCE         | PTING REMUNERATION OR PAYING FOR REFERRALS TO  |
| 349        | 2900(1)        |              | ER PROFESSIONALS OFFERING OR ACCEPTING PAYMENT,  |
|            |                |              |  |
| 350        |                | MONI         | ETARY OR OTHERWISE, FOR REFERRAL OF CLIENTS  |
| 351        | 3.4.4.3        | CTN AT IN A. | Description desired of linear consideration  |
| 352        | MA             | XIMUM:       | Revocation; denial of license or registration.   |
| 353        | ) m            | m            |  |
| 354        | MIN            | IMUM:        | Revocation stayed, <u>standard terms and conditions (14-32)</u> , <u>depending on</u>            |
| 355        |                |              | the circumstances, up to five (5)-years probation, billing monitor (43),                         |
| 356        |                |              | CPLEE $(7\underline{6})$ , and standard terms and conditions $(14-31)$ .                         |
| 357        | 20(0()         | MOI          |  |
| 358        | <b>2960(g)</b> |              | ATING SECTION 17500 OF THE BUSINESS AND PROFESSIONS  |
| 359        |                | CODE         | E REGARDING ADVERTISING  |
| 360<br>361 | Pens           | dtyDISCI     | PLINE: Revocation stayed, standard terms and conditions (14-32),                                 |
| 362        | Ten            | my DISCI     | depending on the circumstances, up to five (5)-years probation, and                              |
| 363        |                |              | standard terms and conditions (14-31).   |
| 364        |                |              | standard terms and conditions (14-31).   |
| 365        | 2960(h)        | VIOI         | ATION OF CONFIDENTIALITY   |
| 366        | 2900(II)       | VIOL         | ATION OF CONFIDENTIALITY   |
| 367        | MA             | VIMI IM.     | Revocation; denial of license or registration.   |
|            | IVIA.          | AIMOM.       | Revocation, demai of needse of registration.   |
| 368        | MIN            | TINAT INA.   | Develoption stored standard terms and conditions (14.22) demanding an                            |
| 369        | MIIN           | IMUM:        | Revocation stayed, standard terms and conditions (14-32), depending on                           |
| 370        |                |              | the circumstances, up to five (5)-years probation, practice monitor (43),                        |
| 371        |                |              | CPLEE $(7\underline{6})$ , and standard terms and conditions $(14-31)$ .                         |
| 372        | 20(0(:)        | MOI          | ATION OF DILLEG OF PROFESSIONAL CONDUCT  |
| 373        | 2960(i)        | VIOL         | ATION OF RULES OF PROFESSIONAL CONDUCT   |
| 374        | N T A          | VINITINI.    | Davis actions denial of linears on maintention   |
| 375<br>376 | MA             | AIMUM:       | Revocation; denial of license or registration.   |
| 376        | NATN:          | IINAI INA.   | Device the stay of standard terms and conditions (14.22) and demanding                           |
| 377        | IVIIIN         | IMUM:        | Revocation stayed, standard terms and conditions (14-32), and depending                          |
| 378        |                |              | upon the circumstances, up to <u>five (5)</u> -year <u>s</u> probation, <del>psychological</del> |

| 379<br>380                                    |                       | evaluation and/or therapy if appropriate (2) and (6), CPLEE (76), and standard terms and conditions (14-31).   |
|---|-----------------------|--|
| 381<br>382                                    | 2960(j) GRO           | SS NEGLIGENCE <del>IN THE PRACTICE OF PSYCHOLOGY</del>   |
| 383<br>384                                    | MAXIMUM               | Revocation; denial of license or registration.   |
| 385<br>386<br>387                             | MINIMUM:              | Revocation stayed, <u>standard terms and conditions (14-32)</u> , <u>and depending on the circumstances</u> , <u>up to five (5)-years probation</u> , <u>psychological</u>   |
| 388<br>389                                    |                       | evaluation prior to resumption of practice (condition precedent) (2), practice monitor/billing monitor (43), patient population restriction of   |
| 390<br>391                                    |                       | practice (if appropriate recommended) (54), therapypsychotherapy (65), examination(s) CPLEE (76), and standard terms and conditions (14-31).   |
| 392<br>393                                    |                       | ATING ANY PROVISION OF THE PSYCHOLOGY LICENSING  |
| 394<br>395                                    |                       | OR RELATED REGULATIONS THIS CHAPTER OR ULATIONS DULY ADOPTED THEREUNDER  |
| 396<br>397                                    | Re                    | fer to underlying statute or regulation.   |
| 398<br>399                                    | 2960(l) AIDI          | NG OR ABETTING UNLICENSED PRACTICE   |
| 400<br>401                                    | MAXIMUM               | Revocation; denial of license or registration.   |
| 402<br>403<br>404<br>405                      | MINIMUM:              | Revocation stayed, <u>standard terms and conditions (14-32)</u> , <u>and depending on the circumstances</u> , <u>up to five (5)</u> -year <u>s</u> probation, CPLEE (76), <u>and standard terms and conditions (14-31)</u> .   |
| 406<br>407<br>408                             | 2960(m)/2960.6<br>COU | DISCIPLINARY ACTION BY ANOTHER <u>AGENCY,</u> STATE <u>, OR</u><br>NTRY AGAINST A LICENSE <del>OR REGISTRATION</del>   |
| 409<br>410<br>411<br>412                      |                       | <u>PLINE:</u> In evaluating the appropriate <del>penalty</del> <u>discipline</u> , identify the rable California statute(s) <u>or regulation(s)</u> , and corresponding <del>penalty(s)</del> <u>ne.</u>   |
| 413<br>414                                    | 2960(n) DISH          | ONEST, CORRUPT, OR FRAUDULENT ACT  |
| 415<br>416                                    | MAXIMUM               | Revocation; denial of license or registration.   |
| 417<br>418<br>419<br>420<br>421<br>422<br>423 | MINIMUM:              | Revocation stayed, <u>standard terms and conditions (14-32)</u> , and <u>depending on the circumstances</u> , <u>up to five (5)</u> -years probation, <u>psychological</u> evaluation and <u>ongoing therapypsychotherapy</u> if <u>appropriate (2)(5)</u> , billing monitor (4 <u>3</u> ), CPLEE (7 <u>-6</u> ), full restitution (8 <u>7</u> ), and standard terms and conditions (14-31). |

2960(o); 726; 729 ANY ACT OF SEXUAL ABUSE, OR SEXUAL RELATIONS WITH 424 A PATIENT CLIENT OR FORMER PATIENT CLIENT WITHIN 425 TWO YEARS FOLLOWING TERMINATION OF THERAPY, 426 SEXUAL EXPLOITATION, OR SEXUAL MISCONDUCT<del>THAT IS</del> 427 SUBSTANTIALLY RELATED TO THE QUALIFICATIONS. 428 FUNCTIONS OR DUTIES OF A PSYCHOLOGIST OR 429 PSYCHOLOGICAL ASSISTANT OR REGISTERED 430 PSYCHOLOGIST. 431 432 PenaltyDISCIPLINE: When a finding of sexual misconduct occurs, rRevocation or 433 434 surrender of license/registration and/or denial of license or registration MUST must be the penalty discipline ordered by the Administrative Law Judge. 435 436 437 NO MINIMUM PENALTY. 438 439 NOTE: Business and Professions Code Section 2960.1 of the Code states: "Notwithstanding Section 2960, any proposed decision or decision issued under this chapter in accordance with the 440 procedures set forth in Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of 441 Title 2 of the Government Code, that contains any finding of fact that the licensee or registrant 442 443 engaged in any acts of sexual contact, as defined in Section 728, when that act is with a patient client, or with a former patient client within two years following termination of therapy, 444 shall contain an order of revocation. The revocation shall not be stayed by the Administrative 445 Law Judge." 446 447 2960(p) FUNCTIONING OUTSIDE FIELD(S) OF COMPETENCE 448 449 450 MAXIMUM: Revocation; denial of license or registration. 451 Revocation stayed, standard terms and conditions (14-32), and depending 452 MINIMUM: on the circumstances, up to five (5)-years probation, practice monitor (43), 453 patient population restriction (5) restriction of practice (4), CPLEE 454 examination(s) (76), and standard terms and conditions (14-31). 455 456 WILLFUL FAILURE TO VERIFY AN APPLICANT'S SUPERVISED 2960(q) 457 **EXPERIENCE** 458 459 460 Penalty DISCIPLINE: Revocation stayed, standard terms and conditions (14-32), five (5)years probation and standard terms and conditions (14-31). 461 462 REPEATED NEGLIGENT ACTS 2960(r) 463 464 MAXIMUM: Revocation; denial of license or registration. 465 466 Revocation stayed, standard terms and conditions (14-32), and depending 467 MINIMUM: 468 on the circumstances, up to five (5)-years probation, psychological

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evaluation prior to resumption of practice (condition precedent) (2),

practice monitor (4<u>-3</u>), <u>CPLEE</u>examination(s) (7<u>6</u>), and standard terms and conditions (14-31).

#### III. TERMS AND CONDITIONS OF PROBATION

Terms and conditions of probation are divided into two categories. The first category consists of **optional terms and conditions** that may be appropriate as demonstrated in the <del>Penalty</del> <u>Disciplinary</u> Guidelines depending on the nature and circumstances of each particular case. The second category consists of the **standard terms and conditions**, which must appear in all Proposed Decisions and Stipulated Settlements.

To enhance the clarity of a Proposed Decision or Stipulation, the Board requests that all optional terms and conditions (1-13) that are being imposed be listed first in sequence followed immediately by all of the standard terms and conditions, which includes cost recovery (154 31 15-33).

# A. OPTIONAL TERMS AND CONDITIONS OF PROBATION

Listed below are optional <u>terms and</u> conditions of probation that the Board would expect to be included in any Proposed Decision or Stipulationed Settlement as appropriate.

# 1. Actual Suspension

As part of probation, respondent is suspended from the practice of psychology for \_\_\_\_\_\_\_days beginning with the effective date of this Decision. During the suspension, any probation period is tolled and will not commence again until the suspension is completed.

RATIONALE: A suspension longer than  $\underline{six}$  (6) months is not effective, and a violation or violations warranting a longer suspension should result in revocation, not stayed.

#### 2. Psychological Evaluation

Within ninety (90) days of the effective date of this Decision and on a periodic basis thereafter as may be required by the Board or its designee, respondent shall undergo a psychological evaluation (and psychological testing, if deemed necessary) by a Board-appointed California-licensed psychologist. Respondent shall sign a release that authorizes the evaluator to furnish the Board a current DSM V diagnosis and a written report regarding the respondent's judgment and/or ability to function independently as a psychologist with safety to the public, and whatever other information the Board deems relevant to the case. The completed evaluation is the sole property of the Board. The evaluation should not be disclosed to anyone not authorized by the Board or by court order.

If the Board concludes from the results of the evaluation that respondent is unable to practice independently and safely, upon written notice from the Board, respondent shall immediately cease accepting new patients and, in accordance with professional standards, shall appropriately refer/terminate existing patients within thirty (30) days and shall not

resume practice until a Board-appointed evaluator determines that respondent is safe to practice. The term of probation shall be extended by this period of time that he or she was ordered to cease practice.

If not otherwise ordered herein, if ongoing psychotherapy is recommended in the psychological evaluation, the Board will notify respondent in writing to submit to such therapy and to select a psychotherapist for approval by the Board or its designee within thirty (30) days of such notification. The therapist shall (1) be a California-licensed psychologist with a clear and current license; (2) have no previous business, professional, personal or other relationship with respondent; (3) not be the same person as respondent's practice or billing monitor. Frequency of psychotherapy shall be determined upon recommendation of the treating psychotherapist with approval by the Board or its designee. Respondent shall continue psychotherapy until released by the approved psychologist and approved by the Board or its designee. The Board or its designee may order a re-evaluation upon receipt of the therapist's recommendation.

Respondent shall execute a release authorizing the therapist to provide to the Board any information the Board or its designee deems appropriate, including quarterly reports of respondent's therapeutic progress. Respondent shall furnish a copy of this Decision to the therapist. If the therapist determines that the respondent cannot continue to independently render psychological services, with safety to the public, he/she shall notify the Board immediately.

Respondent shall pay all costs associated with the psychological evaluation and ongoing psychotherapy. Failure to pay costs will be considered a violation of the probation order.

# **Option of Evaluation as a Condition Precedent:**

In some cases, the psychological evaluation may be imposed as either a condition precedent to the continued practice of psychology, or to the issuance or reinstatement of a license, so that the respondent or petitioner is not entitled to begin or continue practice until found to be safe to do so. In such cases, the following language shall be used as the first sentence of the first paragraph of this term:

As a condition precedent to the [continued practice of psychology][issuance of a license] [reinstatement of a license], within ninety (90) days of the effective date of this Decision, and on a periodic basis thereafter as may be required by the Board or its designee, Respondent shall undergo a psychological evaluation (and psychological testing, if deemed necessary) by a Board appointed California licensed psychologist. The term of probation shall be extended by the period of time during which respondent is not entitled to practice.

In addition, the following language shall also be used as the first sentence of the second paragraph of this term:

If the Board concludes from the results of the evaluation that [respondent][petitioner] is unable to practice independently and safely, upon written notice from the Board [respondent]

shall, in accordance with professional standards, appropriately refer/terminate existing patients within thirty (30) days and shall not resume practice until a Board-appointed evaluator determines that respondent is safe to practice][respondent or petitioner shall not be issued or have reinstated a license until a Board-appointed evaluator determines that respondent or petitioner is safe to practice].

RATIONALE: Psychological evaluations shall be utilized when an offense calls into question the judgment and/or emotional and/or mental condition of the respondent or where there has been a history of abuse or dependency of alcohol or controlled substances. When appropriate, respondent shall be barred from rendering psychological services under the terms of probation until he or she has undergone an evaluation, the evaluator has recommended resumption of practice, and the Board has accepted and approved the evaluation.

# 23. Physical Examination

Within ninety (90) forty-five (45) days of the effective date of this Decision, respondent shall undergo a physical examination by a physician and surgeon (physician) medical evaluator licensed in California and approved by the Board.

For purposes of these guidelines, a "medical evaluator" means a physician and surgeon, a physician's assistant or a nurse practitioner holding a current license in good standing, as issued by the appropriate agency within the Department of Consumer Affairs.

The medical evaluator shall have no current or former financial, personal, familial, or other relationship with respondent that could reasonably be expected to compromise the ability of the medical evaluator to render impartial and unbiased reports to the Board.

Respondent shall sign a release authorizing the <a href="physician">physician</a> medical evaluator</a> to furnish the Board <a href="with-a">with</a> a report that shall provide an assessment of respondent's physical condition and <a href="eapability-ability">eapability-ability</a> to safely provide psychological services to the public. If the <a href="evaluating-physician">evaluator</a> determines that respondent's physical condition prevents safe practice, or that <a href="he-or sherespondent">he-or sherespondent</a> can only practice with restrictions, the <a href="physician">physician</a> medical evaluator shall notify the Board, in writing, within five (5) working days.

The Board shall notify respondent in writing of the <a href="https://physician.com/phy

and followed by the respondent with the physician an appropriately-licensed healthcare practitioner providing written progress reports to the Board on a quarterly basis, or as otherwise determined by the Board or its designee.

It shall be the respondent's responsibility to assure that the required quarterly progress reports are filed by the treating physician the appropriately-licensed healthcare practitioner in a timely manner. Respondent shall pay all costs of such examination(s). Failure to pay these costs shall be considered a violation of probation.

RATIONALE: This condition permits the Board to require the probationer respondent to obtain appropriate treatment for physical problems/disabilities conditions that could affect the safe practice of psychology. The physical examination can also be conducted to ensure that there is no physical evidence of alcohol/drug abuse.

# **34.** Practice Monitor/Billing Monitor/Worksite Monitor

 Within ninety (90) thirty (30) days of the effective date of this Decision, respondent shall submit to the Board or its designee for prior approval; the name and qualifications of a psychologist who has agreed to serve as a [practice monitor][billing monitor][worksite monitor]. The [practice monitor][billing monitor] shall (1) be a California-licensed psychologist with a clear and current license of at least five (5) years duration; (2) have no prior business, professional, personal, or other relationship with respondent current or former financial, personal, familial, or other relationship with respondent that could reasonably be expected to compromise the ability of the monitor to render fair and unbiased reports to the Board; and (3) not be the same person as respondent's therapist have completed six (6) hours of supervision coursework. The monitor's education and experience shall be in the same field of practice as that of the respondent. The [practice monitor][billing monitor] may also serve as a worksite monitor, if ordered for a substance-abusing licensee, as long as he or shethe monitor also meets the requirements for a worksite monitor.

Once approved, the monitor(s) shall submit to the Board or its designee a plan by which respondent's [practice][billing] shall be monitored. The Board may amend the plan to increase or decrease the frequency of monitoring sessions with notice to both the monitor and respondent. Monitoring frequency shall consist of at least one hour per week of individual in person face-to-face meetings and shall continue during the entire probationary period unless modified or terminated by the Board or its designee. The Respondent shall provide the [practice][billing] monitor with a copy of this Decision and access to respondent's fiscal and/or patientclient records. Respondent shall obtain any necessary patientclient releases to enable the [practice][billing] monitor to review records and to make direct contact with patientsclients. Respondent shall execute a release authorizing the monitor to divulge any information that the Board may request. It shall be respondent's responsibility to assure that the monitor submits written reports to the Board-or its designee on a quarterly basis verifying that monitoring has taken place and providing an evaluation of respondent's performance.

Respondent shall secure releases from the clients for second-party review of the entirety of their clients records, consistent with the releases obtained, including, but not limited to, billing and charge records. Records for review are presented in their original format so the monitor may select and review records at respondent's worksite. If respondent has more than one worksite, all worksites shall be made available for review. It may be necessary for respondent to have more than one monitor in some instances.

Respondent shall notify all current and potential <u>patients clients</u> of any term or condition of probation that will affect their <u>therapy psychotherapy</u> or the confidentiality of their records (such as this condition, which requires a [practice monitor][billing monitor]). Such notifications shall be signed by each <u>patient client</u> prior to continuing or commencing treatment.

# The following paragraph regarding billing monitoring must be included in the Order, if a billing monitor has been ordered:

The Board may require an annual audit of respondent's billings. Within sixty (60) days of a notice requiring an audit, respondent shall provide the Board with the names and qualifications of three (3) auditors, who must be certified public accountants authorized to practice in this State; the auditor will be selected by the Board. The auditor shall not have a current or former financial, personal, familial, or other relationship with respondent that could reasonably be expected to compromise the ability of the auditor to render an impartial audit. Respondent shall obtain any necessary client releases to enable the auditor to perform the audit. The audit shall include randomly selected client billing records. Within one hundred-eighty (180) days of the Board's approval of the auditor, a final audit report shall be completed and submitted to the billing monitor and the Board. The cost of the audits shall be borne by respondent. Failure to timely complete, report, or pay for an audit shall constitute a violation of probation.

# <u>The following paragraphs</u> Add the language of the next 3 paragraphs regarding reporting by a worksite monitor, if one is ordered, for a substance-abusing licensee <u>must be included in the Order</u>:

The worksite monitor shall not have a current or former financial, personal, or familial relationship with the licensee, or other relationship current or former financial, personal, familial, or other relationship with respondent that could reasonably be expected to compromise the ability of the monitor to render impartial and unbiased reports to the Board. All other requirements for a worksite monitor shall meet the requirements of a worksite monitor under Uniform Standards #7. Reporting by the worksite monitor to the Board shall be as follows:

Any suspected substance abuse must be orally reported to the Board and the licensee's respondent's employer within one (1) business day of occurrence. If the occurrence is not during the Board's normal business hours, the oral report must be within one (1) hour of the next business day. A written report shall be submitted to the Board within forty-eight (48) hours of occurrence.

The worksite monitor shall complete and submit a written report <u>every</u> monthly or as directed by the Board. The report shall include: <u>the licensee'srespondent's</u> name; license number; worksite monitor's name and signature; worksite monitor's license number; worksite location(s); dates <u>licenseerespondent</u> had <u>in-person</u> face-to-face contact with monitor; worksite staff interviewed as applicable; attendance report; any change in behavior and/or personal habits; <u>and</u> any indicators that can lead to suspected substance abuse.

The licenseeRespondent shall complete the required consent forms and sign an agreement with the worksite monitor and the Board to allow the Board to communicate with the worksite monitor.

If the monitor(s) quit(s) or is otherwise no longer available, respondent shall notify the Board within ten (10) days and get approval from the Board for a new monitor within thirty (30) days. If no new monitor is approved within thirty (30) days, respondent shall not practice until a new monitor has been approved by the Board or its designee. The term of probation shall be extended by the period of time during which respondent is ordered to cease practice. Respondent shall pay all costs associated with this monitoring requirement. Failure to pay these costs shall be considered a violation of probation.

 RATIONALE and APPLICATION OF UNIFORM STANDARD #7: Monitoring shall be utilized when respondent's ability to function independently is in doubt or when fiscal improprieties have occurred, as a result of a deficiency in knowledge or skills, or as a result of questionable judgment. A worksite monitor may be ordered where the Uniform Standards Related to a Substance-Abusing Licensee apply, if necessary, for the protection of the public.

# 45. Restriction of Patient Population Practice Restriction

Respondent's practice shall be [limited to] restricted to exclude patients who are \_\_\_\_\_\_ for [months/years]. Within thirty (30) days from the effective date of the dDecision, respondent shall submit to the Board or its designee, for prior approval, a plan to implement this restriction. Respondent shall submit proof satisfactory proof to the Board or its designee of compliance with this term of probation. Respondent shall notify their supervisor, if they have one, of the restrictions imposed on their practice.

 RATIONALE: In cases wherein some factor of the <u>respondent's patientclient</u> population at large (e.g. age, gender, practice setting) may <u>put a expose a patientclient toat</u> risk <u>if in therapy with the respondent</u>, language appropriate to the case may be developed to restrict such a population, <u>or setting</u>, or <u>psychological service</u>. The language would <u>be tailored to each specific case</u>. <u>vary greatly by case</u>.

<u>5</u>6. Psychotherapy

 Within ninety (90) thirty (30) days of the effective date of this Decision, a psychotherapist shall be selected by the respondent for approval by the Board. The psychotherapist shall (1) be a California-licensed psychologist with a clear and current license; (2) have no previous business, professional, personal, or other relationship with respondent current or former financial, personal, familial, or other relationship with respondent; and (3) not be the same person as respondent's practice, billing, or worksite monitor. Respondent shall furnish a copy of this Decision to the psychotherapist. Psychotherapy shall, at a minimum, consist of one (1) hour per week over a period of fifty-two (52) consecutive weeks after which it may continue or terminate upon the written recommendation of the psychotherapist with written approval by the Board or its designee. The Board or its designee may order a psychological evaluation upon receipt of the psychotherapist's recommendation.

Respondent shall execute a release authorizing the <u>psychotherapist</u> to provide to the Board or its designee any information the Board deems appropriate, including quarterly reports of respondent's therapeutic progress. It shall be respondent's responsibility to assure that the required quarterly reports are filed by the <u>psychotherapist</u> in a timely manner. If the <u>psychotherapist</u> notifies the Board that the therapist believes the respondent cannot continue to safely render psychological services, <del>upon notification from the Board, the Board shall order respondent shall to immediately cease accepting new <u>patientsclients</u> and, in accordance with professional standards, <u>shall appropriately refer/terminate existing patientsclients</u> within thirty (30) days and shall not resume practice until a Board-appointed approved evaluator determines that respondent is again safe to practice. The term of probation shall be extended by the period of time during which respondent is ordered to cease practice.</del>

If, prior to the termination of probation, respondent is found not to be mentally fit to resume the practice of psychology without restrictions, the Board shall retain continuing jurisdiction over the respondent's license and the term of probation shall be extended until the Board or its designee determines that the respondent is mentally fit to resume the practice of psychology without restrictions.

Cost of psychotherapy is to be paid by the respondent.

RATIONALE: The need for psychotherapy may be determined pursuant to a psychological evaluation or as evident from the facts of the case. The frequency of psychotherapy shall be related to the offense involved and the extent to which the offense calls into question the judgment, motivation, and emotional and/or mental condition of the respondent.

# **<u>67.</u>** Examination(s)

Examination for Professional Practice in Psychology (EPPP) or California Psychology Law and Ethics Examination (CPLEE) Term <u>MUST INCLUDE</u> <u>must include</u> either Option 1 or Option 2:

Option 1 (Condition Subsequent)

Within ninety (90) days of the effective date of the <u>dDecision</u>, respondent shall take and pass the [EPPP][CPLEE]. If respondent fails to take or fails such examination, the Board shall order respondent to cease practice and upon such order respondent shall immediately cease practice, refrain from accepting new <u>patientsclients</u> and, in accordance with professional standards, shall appropriately refer/terminate existing <u>patientsclients</u> within thirty (30) days and shall not resume practice until the re-examination has been successfully passed, as evidenced by written notice to respondent from the Board or its designee. The term of probation shall be extended by the period of time during which respondent's practice was ordered ceased. It is respondent's responsibility to contact the Board in writing to make arrangements for such examination. Respondent shall pay the established examination fee(s). Re-examination after a failure shall be consistent with <u>Title</u> 16 of the <u>California Code of Regulations (CCR)C.C.R.</u> section 1388(f), and any applicable sections of the Business & Professions Code.

Option 2 (Condition Precedent to either continued practice, or to reinstatement of a license)

Respondent [is ordered to cease the practice of psychology][shall not be reinstated] until respondent has taken and passed the [EPPP][CPLEE]. The term of probation shall be extended by the period of time during which respondent is ordered to cease practice. The term of probation shall be extended by the period of time during which respondent's practice was ordered ceased. It is respondent's responsibility to contact the Board in writing to make arrangements for such examination(s). Respondent shall pay the established examination fee(s). Re-examination after a failure must be consistent with 16 C-C-R- section 1388(f), and any applicable sections of the Business & Professions Code.

RATIONALE: In cases involving evidence of serious deficiencies in the body of knowledge required to be minimally competent to practice independently, it may be appropriate to require the respondent to take and pass the EPPP, the national examination for psychologists, because the Board no longer administers an examination that tests knowledge of the field, during the course of the probation period. In some instances, it may be appropriate to order that practice be ceased until the examination has been taken and passed (condition precedent). In cases involving deficiencies in knowledge of laws and ethics, the CPLEE may be ordered. Either one or both examinations may be appropriate, depending on the nature of the violation(s). It may be appropriate to order that practice be ceased until the examination(s) has been taken and passed (condition precedent).

#### **78.** Restitution

 Within ninety (90) days of the effective date of this Decision, respondent shall provide proof to the Board or its designee of restitution in the amount of \$\_\_\_\_\_ paid to \_\_\_\_\_. Failure to pay restitution shall be considered a violation of probation. Restitution is to be paid regardless of the tolling of probation.

 RATIONALE: In <u>offensescases</u> involving economic <u>exploitationharm or injury</u>, restitution <u>is a necessary term of probationmay be ordered</u>. For example, restitution would be <u>a standard termordered</u> in any case involving Medi-Cal or <u>other</u> insurance fraud. The amount of restitution shall be, at a minimum, the amount of money that was <u>fraudulentlywrongfully</u> obtained by <u>the licenseerespondent</u>. <u>Evidence</u> <u>Documentation</u> relating to the amount of restitution would have to be introduced at the Administrative <u>h</u>Hearing or submitted to the Board.

# 89. Clinical Diagnostic Evaluation

Within thirty (30) days of the effective date of the Decision and at any time upon order of the Board, respondent shall undergo a clinical diagnostic evaluation <u>by a Board-approved evaluator</u>. Respondent shall provide the evaluator with a copy of the Board's Decision prior to the clinical diagnostic evaluation being performed.

The evaluator shall be a licensed practitioner who holds a valid, unrestricted license to conduct clinical diagnostic evaluations, and has three (3) years² of experience in providing evaluations of health-care professionals with substance abuse disorders. The evaluator shall not have a current or former financial, personal, familial, or other relationship with respondent or ever had a financial, personal, business, or other relationship with the licensee that could reasonably be expected to compromise the ability of the Board-approved evaluator to render impartial and unbiased reports to the Board. Respondent shall cause the evaluator to submit to the Board a written clinical diagnostic evaluation report within ten (10) days from the date the evaluation was completed, unless an extension, not to exceed thirty (30) days, is granted to the evaluator by the Board.

Respondent shall pay all costs associated with the clinical diagnostic evaluation. Failure to pay costs will be considered a violation of the probation order.

The following language <u>is mandatory</u> for a cease practice order where the evaluation is ordered under the Uniform Standards Related to Substance-Abusing Licensees-is mandatory, and discretionary in other cases where it may be relevant:

 Respondent is ordered to cease any practice of psychology, beginning on the effective date of the Decision, pending the results of the clinical diagnostic evaluation. During this time, Rrespondent shall submit to random drug testing at least two (2) times per week. At any other time that respondent is ordered to undergo a clinical diagnostic evaluation, he or sherespondent shall be ordered to cease any practice of psychology for a minimum of thirty (30) days pending the results of a clinical diagnostic evaluation and shall, during such time, submit to drug testing at least two (2) times per week.

 Upon any order to cease practice, respondent shall not practice psychology until the Board determines that <u>he or sherespondent</u> is able to safely practice either full-time or part-time and has had at least thirty (30) days of negative drug test results. The term of probation shall be extended by the period of time during which respondent is ordered to cease practice.

Respondent shall comply with any terms or conditions made by the Board as a result of the clinical diagnostic evaluation.

RATIONALE and APPLICATION OF UNIFORM STANDARD #s 1, 2, and 3: This condition is to be considered in cases where the grounds for discipline involve drugs and/or alcohol, or where the Uniform Standards Related to a Substance-Abusing Licensee apply. The cease practice order pending the evaluation is mandatory where the evaluation is ordered for a substance-abusing licensee, and discretionary in other cases—where ordered.

# 910. Alcohol and/or Drug Abuse Treatment Program

Within thirty (30) days from the effective date of the Decision, respondent shall enter an inpatient or outpatient alcohol or other drug abuse recovery program or an equivalent program as approved by the Board or its designee. Components of the treatment program shall be relevant to the violation and to the respondent's current status in recovery or rehabilitation. Respondent shall provide the Board or its designee with proof that the approved program was successfully completed. Terminating the program without permission or being expelled for cause shall constitute a violation of probation by respondent. If respondent so terminates or is expelled from the program, respondent shall be ordered by the Board to immediately cease any practice of psychology, and may not practice unless and until notified by the Board. The term of probation shall be extended by the period of time during which respondent is ordered to cease practice.

Respondent shall pay all costs associated with the program. Failure to pay costs will be considered a violation of the probation order.

However, i<u>If</u> respondent has already <u>attended\_completed</u> such an inpatient or outpatient alcohol or other drug abuse recovery program, as described above, commencing with <u>or during</u> the current period of sobriety, respondent shall provide the Board-or its designee with proof that the program was successfully completed and this <u>shallmay</u>, at the Board's <u>discretion</u>, suffice to comply with this term of probation.

RATIONALE and APPLICATION OF UNIFORM STANDARD # 6: This condition is to be considered in cases where the grounds for discipline involve drugs and/or alcohol, or where the Uniform Standards Related to a Substance-Abusing Licensee apply.

# **<u>10</u>11.** Ongoing Support Group Program

 Within thirty (30) days of the effective date of the Decision, respondent shall begin and continue attendance at a support/recovery group (e.g., Twelve Step meetings or the equivalent, or a facilitated support group meeting with a psychologist trained in alcohol and drug abuse treatment) as ordered by the Board or its designee.

When determining the type and frequency of required support group meeting attendance, the Board shall give consideration to the following:

- the licensee's history;
  - the documented length of sobriety/time that has elapsed since substance use;
  - the recommendation of the clinical evaluator;
  - the scope and pattern of use;
  - the licensee's treatment history; and,
  - the nature, duration, and severity of substance abuse.

Verified documentation of attendance shall be submitted by respondent with each quarterly report. Respondent shall continue attendance in such a group for the duration of probation unless notified by the Board that attendance is no longer required.

# If a facilitated <u>support</u> group-<u>support</u> meeting is ordered for a substance-abusing licensee, add the following language regarding the facilitator:

The group facilitator shall meet the following qualifications and requirements:

- a. The meeting facilitator must have a minimum of three (3) years of experience in the treatment and rehabilitation of substance abuse, and shall be licensed or certified by the state or other nationally certified organizations.
- b. The meeting facilitator must not have <u>had</u> a <u>financial</u>, <u>personal</u>, <u>familial</u>, <u>or other</u> <u>relationship</u> <u>with respondent</u> <u>financial relationship</u>, <u>personal relationship</u>, <u>or business</u> <u>relationship</u> <u>with the licensee</u> in the last five (5) years.
- c. The meeting facilitator shall provide to the <u>bB</u>oard a signed document showing the licensee's name, facilitator's qualifications, the group name, the date and location of the meeting, the licensee's attendance, and the licensee's level of participation and progress.
- d. Respondent shall provide the facilitator with a copy of the Decision.
- de. The facilitator shall report any unexcused absence within twenty-four (24) hours.

 RATIONALE and APPLICATION OF UNIFORM STANDARD # 5: Alcohol and/or other drug abuse treatment shall be required in addition to other terms of probation in cases where the use of alcohol or other drugs by respondent has impaired respondent's ability to safely provide psychological services. This condition must be accompanied by condition #12-9. This term is to be considered in cases where the grounds for discipline involve drugs and/or alcohol, or where the Uniform Standards Related to a Substance-Abusing Licensee apply. If the Uniform Standards do not apply, where relevant, non-facilitated support group attendance, such as Twelve Step meetings, may be ordered instead of a facilitated group support meeting, or in addition to it.

# 1112. Abstain from Drugs and Alcohol and Submit to Tests and Samples

Respondent shall abstain completely from the personal use or possession of controlled substances as defined in the California Uniform Controlled Substances Act, and dangerous drugs as defined by Section 4022 of the Business and Professions Code, or any drugs

requiring a prescription unless respondent provides the Board or its designee with documentation from the prescribing health<u>care</u> professional that the prescription was legitimately issued and is a necessary part of the treatment of respondent.

Respondent shall abstain completely from the intake of alcohol in any form.

Respondent shall undergo random and directed biological fluid or specimen testing as determined by the Board-or its designee. Respondent shall be subject to [a minimum of fifty-two (52)] random tests [per year within the first year of probation, and a minimum of thirty-six (36) random tests per year thereafter,] for the duration of the probationary term.

# **Testing Frequency Schedule:**

| Level | Segments of Probation | Minimum Range of Number of Random |
|-------|-----------------------|-----------------------------------|
|       |                       | Tests                             |
| I     | Year 1                | 52-104 per year                   |
| II    | Year 2+               | 36-104 per year                   |

After <u>five (5)</u> years, administration of <u>biological fluid or specimen testing as</u> <u>determined by the Board, may be reduced to one (1) time per month if there have been no positive drug tests in the previous five (5) consecutive years of probation.</u>

Nothing precludes the Board from increasing the number of random tests for any reason.

Any confirmed positive finding will be considered a violation of probation. Respondent shall pay all costs associated with such testing. If respondent tests positive for a banned substance, respondent shall be ordered by the Board to immediately cease any practice of psychology and to suggest alternative service providers to their clients as appropriate, and may not practice unless and until notified by the Board. Respondent shall make daily contact as directed by the Board to determine if he or sherespondent must submit to alcohol and/or drug testing. Respondent shall submit to his or her alcohol and/or drug test on the same day that he or sherespondent is notified that a test is required. All alternative testing sites due to vacation or travel outside of California must be approved by the Board prior to the vacation or travel. The term of probation shall be extended by the period of time during which respondent is ordered to cease practice.

#### **Drugs - Exception for Personal Illness**

Orders forbidding respondent from personal use or possession of controlled substances or dangerous drugs do not apply to medications lawfully prescribed to respondent for a bona fide illness or condition by a licensed health-care professional and used for the purposes for which they were prescribed. Respondent shall provide the Board or its designee with written documentation from the treating licensed health-care professional who prescribed medication(s) within fourteen (14) days. The documentation shall identify the medication, dosage, number of refills, if any; the date the medication was prescribed, the respondent's

prognosis, the date the medication will no longer be required, and the effect on the recovery plan, if appropriate.

RATIONALE and APPLICATION OF UNIFORM STANDARD #s 4 and 8: This condition provides documentation that the probationerrespondent is substance or chemical free. not using drugs or alcohol. It also provides the Board with a mechanism through which to require additional laboratory analyses for the presence of narcotics, alcohol and/or dangerous drugs when the probationerrespondent appears to be in violation of the terms of probation or appears to be under the influence of mood altering substances. The Board will consider the following factors in making an exception to the testing frequency:

PREVIOUS TESTING/SOBRIETY: In cases where the Board has evidence that a licensee has participated in a treatment or monitoring program requiring random testing prior to being subject to testing by the Board, the Board may give consideration to that testing in altering the testing frequency schedule so that it is equivalent to this standard.

• VIOLATION(S) OUTSIDE OF EMPLOYMENT: An individual whose license is placed on probation for a single conviction or incident, or two (2) convictions or incidents, spanning greater than seven (7) years from each other, where those violations did not occur at work or while on the licensee's way to work, where alcohol or drugs were a contributing factor, may bypass level I and participate in level II of the testing frequency schedule.

SUBSTANCE USE DISORDER NOT DIAGNOSED: In cases where no current substance use disorder diagnosis is made, a lesser period of monitoring and toxicology screening may be adopted by the Board, but not to be lessfewer than twenty-four (24) times per year.

The tTerm 11 is mandatory in cases where the Uniform Standards Related to a Substance-Abusing Licensee apply. Where the Uniform Standards do not apply, where relevant, the respondent should be ordered to submit to random and directed testing, but need not be ordered to submit to the minimum frequency of random tests.

#### 12. Request for Modification Pursuant to Uniform Standards

"Request" as used in this condition is a request under the Uniform Standards made to the probation monitor, and not under the Administrative Procedure Act.

Before the request is considered, respondent shall demonstrate that the following criteria have been met:

- a. Sustained compliance with current recovery program.
- b. The ability to practice safely as evidenced by current worksite monitor reports,

evaluations, and any other information relating to respondent's substance abuse.
 Negative alcohol and drug screening reports for at least six (6) months, two (2) positive worksite monitor reports, and complete compliance with other terms and conditions of the program.

RATIONALE and APPLICATION OF UNIFORM STANDARD #11: This term is a standard term for all substance-abusing licensees, and applies to a request for a modification of terms and conditions that are within the purview of the Board's probation monitor.

#### 13. Educational Review

Respondent shall submit to an educational review concerning the circumstances that resulted in this administrative action. Within the first ninety (90) days from the effective date of the Decision, Tethe educational review shall be conducted and submitted to the Board by a bBoard-appointed approved California licensed psychologist. expert familiar with the ease. Educational reviews are informational only and intended to benefit respondent's practice. Respondent shall pay all costs associated with this educational review. If a reviewer makes recommendations for essential training, consultation, experiential opportunities, techniques or technologies to enhance respondent's professional competency in the discipline of psychology and its application in serving the public, respondent shall develop and submit the plan to the Board for approval within thirty (30) days after receiving the results of the educational review. The plan shall have measurable goals by which enhancement to areas of competency will be addressed within the probationary period. Respondent shall have met the requirements of the plan no later than six (6) months prior to the end of probation. Respondent shall pay all costs associated with this educational review and any recommendations.

RATIONALE: In cases involving evidence of deficiencies in the body of knowledge required to be minimally competent to practice independently, it may be appropriate to require the respondent to submit to an educational review during the course of the probation period.

# B. STANDARD TERMS AND CONDITIONS <u>OF PROBATION</u> (To be included in <u>ALLall</u> Proposed Decisions and Stipulations)

#### 14. Psychological Evaluation

Within ninety (90) days of the effective date of this Decision and on a periodic basis thereafter as may be required by the Board, respondent shall undergo a psychological evaluation (and psychological testing, if deemed necessary) by a Board-approved California-licensed psychologist. Respondent shall sign a release that authorizes the evaluator to furnish the Board with a Diagnostic and Statistical Manual of Mental Disorders, 5<sup>th</sup> Edition, (DSM-5) diagnosis and a written report regarding respondent's judgment and/or ability to

practice independently and safely, and any additional information the Board deems relevant to the case. The completed evaluation is the sole property of the Board.

If the Board concludes from the results of the evaluation that respondent is unable to practice independently and safely, upon written notice from the Board, respondent shall immediately cease accepting new clients and, in accordance with professional standards, shall appropriately refer/terminate existing clients within thirty (30) days and shall not resume practice until a Board-approved evaluator determines that respondent is safe to practice. The term of probation shall be extended by this period of time that respondent was ordered to cease practice. Recommendations for treatment made as a result of the evaluation will be instituted and followed by respondent.

If not otherwise ordered herein, if ongoing psychotherapy is recommended in the psychological evaluation, the Board will notify respondent in writing to submit to such psychotherapy and to select a psychologist for approval by the Board within thirty (30) days of such notification. The qualifications, restrictions, and reporting responsibilities of the psychologist shall be the same as found in Condition [5], Psychotherapy. Frequency of psychotherapy shall be determined upon recommendation of the treating psychologist with approval by the Board. Respondent shall continue psychotherapy until released by the approved psychologist and approved by the Board. The Board may order a re-evaluation upon receipt of the psychologist's recommendation.

If not otherwise ordered herein, if a client population or psychological service restriction is recommended in the psychological evaluation, the Board will notify respondent in writing as to the limitation and its duration.

Respondent shall pay all costs associated with the psychological evaluation and ongoing psychotherapy. Failure to pay costs will be considered a violation of the probation order.

In the Board's discretion, a previous psychological evaluation of respondent by a Board-approved psychologist as part of a Board investigation may fulfill this condition.

#### **Option of Evaluation as a Condition Precedent:**

In some cases, including but not limited to gross negligence or dishonest, corrupt, or fraudulent acts, the psychological evaluation may be imposed as either a condition precedent to the continued practice of psychology, or to the issuance or reinstatement of a license, so that respondent or petitioner is not allowed to begin or continue practice until found to be safe to do so. In such cases, the following language shall be used as the first sentence of the first paragraph of this condition:

As a condition precedent to the [continued practice of psychology][issuance of a license] [reinstatement of a license], within ninety (90) days of the effective date of this Decision, and on a periodic basis thereafter as may be required by the Board or its designee, respondent shall undergo a psychological evaluation (and psychological testing, if deemed

necessary) by a Board-approved California-licensed psychologist. The term of probation shall be extended by the period of time during which respondent is not allowed to practice.

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<u>In addition, the following language shall also be used as the first sentence of the second paragraph of this condition:</u>

If the Board concludes from the results of the evaluation that [respondent][petitioner] is unable to practice independently and safely, upon written notice from the Board [respondent shall, in accordance with professional standards, appropriately refer/terminate existing clients within thirty (30) days and shall not resume practice until a Board-approved evaluator determines that respondent is safe to practice][respondent or petitioner shall not be issued or have a reinstated license until a Board-approved evaluator determines that respondent or petitioner is safe to practice].

# 15 14. Notification to Employer

When currently employed, applying for employment or negotiating a contract, or contracted to provide psychological services, respondent shall provide to each employers, supervisor, or contractor, or prospective employer or contractor where respondent is providing or would provide psychological services, a copy of theis Decision and the Accusation or Statement of Issues before accepting or continuing employment. Notification to the respondent's current employer shall occur no later than the effective date of the Decision. Respondent shall submit, upon request by the Board or its designee, satisfactory evidence of compliance with this termcondition of probation.

The Rrespondent shall provide to the Board the names, physical addresses, mailing addresses, email addresses, and telephone numbers of all employers and supervisors, or contractors, and shall inform the Board in writing of the facility or facilities at which the person is providing psychological services, and the name(s) of the person(s) to whom the Board's dDecision was provided. Respondent shall not interfere with the Board's authority to communicate with their employer, supervisor, or where contracted to provide psychological services.

If respondent offers psychological services through court appointment, respondent must provide a copy of the Decision to the Court.

Respondent shall complete the required consent forms and sign an agreement with the employer and supervisor, or contractor, and the Board to allow the Board to communicate with the employer and supervisor, or contractor.

|                    | ~ -        |
|--------------------|------------|
| 16 <del>15</del> . | Coursework |
| IUIS.              | COULSEWOLK |

Respondent shall take and successfully complete not less than \_\_\_\_\_\_ hours each year of probation in the following area(s) \_\_\_\_\_ and/or as approved by the Board. Coursework mustshall be pre-approved by the Board and be taken from a continuing

education provider approved by American Psychological Association (APA), California Psychological Association (CPA), California Medical Association (CMA), Accreditation Council for Continuing Medical Education (ACCME), or Association of Black Psychologists (ABPsi) or its designee. Coursework shall be taken in real time, with live interaction with the course instructor. On-demand, recorded courses, or home study coursework will not count toward meeting this requirement. All coursework shall be taken at the graduate level at an accredited educational institution, or by an approved continuing education provider. Classroom attendance correspondence or home study coursework shall not count toward meeting this requirement. The coursework must be in addition to any continuing education courses that may be required for license renewal. Respondent shall provide proof of completion of the required coursework to the Board.

Within ninety (90) days of the effective date of this Decision, respondent shall submit to the Board or its designee for its prior approval a plan for meeting the educational requirements. All costs of the coursework shall be paid by the respondent.

# 1716. Law and Ethics Course

 Respondent shall take and successfully complete a course in law and ethics of not less than six (6) hours, within the first year from the effective date of the Decision. Coursework shall be pre-approved by the Board and be taken from a continuing education provider approved by American Psychological Association (APA), California Psychological Association (CPA), California Medical Association (CMA), Accreditation Council for Continuing Medical Education (ACCME), or Association of Black Psychologists (ABPsi). Coursework shall be taken in real time, with live interaction with the course instructor. On-demand, recorded courses, or home study coursework will not count toward meeting this requirement. The coursework must be in addition to any continuing education courses that may be required for license renewal. Respondent shall provide proof of completion of the required coursework to the Board. The cost associated with the law and ethics course shall be paid by respondent.

Within ninety (90) days of the effective date of this Decision, shall submit to the Board or its designee for prior approval a course in laws and ethics as they relate to the practice of psychology. Said course must be successfully completed at an accredited educational institution or through a provider approved by the Board's accreditation agency for continuing education credit. Said course must be taken and completed within one year from the effective date of this Decision. This course must be in addition to any continuing education courses that may be required for license renewal. The cost associated with the law and ethics course shall be paid by the respondent.

#### <u>1817. Investigation/Enforcement Cost Recovery</u>

Respondent shall pay to the Board its costs of investigation and enforcement in the amount of \$\_\_\_\_\_ within the first year of probation from the effective date of the Decision unless an alternative payment plan is approved by the Board. Such costs shall be payable to

the Board of Psychology and are to be paid regardless of whether the probation is tolled.

Failure to pay such costs shall be considered a violation of probation.

Any and all requests for a payment plan shall be submitted in writing by respondent to the Board. However, f<u>F</u>ull payment of any and all costs required by this condition must be received by the Board no later than six (6) months prior to the scheduled termination of probation.

The filing of bankruptcy by respondent shall not relieve respondent of the responsibility to repay investigation and enforcement costs.

# 1918. Probation Costs

Respondent shall pay the costs associated with probation monitoring each and every year of probation as designated by the Board, which may be adjusted on an annual basis. Such costs shall be payable to the Board of Psychology at the end of each fiscal year (June 30). Failure to pay such costs shall be considered a violation of probation.

The filing of bankruptcy by respondent shall not relieve respondent of the responsibility to repay probation monitoring costs.

# 2019. Obey All Laws

Respondent shall obey all federal, state, and local laws and all regulations governing the practice of psychology in California including the <u>eE</u>thical <u>Principles of Psychologists and Code of Conduct guidelines</u> of the American Psychological Association. A full and detailed account of any and all violations of law shall be reported by the respondent to the Board or its designee in writing within seventy-two (72) hours of occurrence.

CRIMINAL COURT ORDERS: If respondent is under criminal court orders by any governmental agency, including probation or parole, and the orders are violated, this shall be deemed a violation of probation and may result in the filing of an <u>aA</u>ccusation or <u>pP</u>etition to <u>rRevoke <u>pP</u>robation or both.</u>

OTHER BOARD OR REGULATORY AGENCY ORDERS: If respondent is subject to any other disciplinary order from any other health-care related board or any professional licensing or certification regulatory agency in California or elsewhere, and violates any of the orders or terms and conditions imposed by other agencies, this shall be deemed a violation of probation and may result in the filing of an aAccusation or pPetition to rRevoke pProbation or both.

# 2120. Quarterly Reports

Respondent shall submit quarterly declarations under penalty of perjury on forms provided by the Board or its designee, stating whether there has been compliance with all the

eonditions of probation. Quarterly reports attesting to non-practice status are to be submitted if probation is tolled.

Respondent shall submit a quarterly report no later than seven (7) calendar days from after the beginning of the assigned quarter ends.

# 2221. Probation Compliance

Respondent shall comply with the Board's probation program and shall, upon reasonable notice, report to the assigned Board of Psychology probation monitor. Respondent shall contact the assigned probation monitor regarding any questions specific to the probation order Decision. As it relates to the Decision, Respondent shall not have any unsolicited or unapproved contact with (1) complainants associated with the case; (2) Board members or members of its staff; or (3) persons serving the Board as expert evaluators.

# 2322. Interview with Board or Its Designee

Respondent shall appear in person for interviews <u>and/or meetings as directed by with</u> the Board or its designee upon request at various intervals and with reasonable notice.

# 2423. Changes of Employment/Address

Respondent shall, at all times, keep the Board informed of respondent's business and residence addresses. Respondent shall notify the Board in writing, through the assigned probation monitor, of any and all changes of employment, location, and address within thirty (30) ten (10) days of such change.

# <u>25</u>24. Tolling for Out-of-State Practice, Residence or Extension of Probation for In-State Non-PracticeTolling for Non-Practice and Out-of-State Practice

Respondent shall notify the Board in writing within ten (10) days of any periods of non-practice lasting more than thirty (30) days and within ten (10) days of respondent's return to practice.

Non-practice is any period that respondent is not rendering those psychological services identified in section 2903 of the Code for at least forty (40) hours in a calendar month in the State of California.

If respondent resides in California and is in non-practice, respondent shall comply with all of the terms and conditions of probation.

Periods of non-practice for a respondent residing outside of California will relieve respondent of the responsibility to comply with the probationary terms and conditions, with the exception of this condition and the following terms and conditions:

• Restitution,

- Abstain from Drugs and Alcohol, and Submit to Tests and Samples,
- 1333 <u>● Cost Recovery,</u>
- <u>● Probation Costs,</u>
  - Obey all Laws,
  - Quarterly Reports,
  - Probation Compliance,
  - Changes of Employment/Address,
  - Violation of Probation,
  - License Surrender

Periods of non-practice will not apply to reduction of the probationary term.

A Board-ordered suspension of practice shall not be considered a period of non-practice.

 Respondent's cumulative, total time of non-practice while on probation shall not exceed two (2) years. Absent a showing of good cause to the Board, a cumulative period of non-practice exceeding two (2) years constitutes a violation of probation and subjects respondent's license to revocation.

In the event respondent should leave California to reside or to practice outside the State for any reason, respondent shall notify the Board or its designee in writing within ten (10) days of the dates of departure and return to California. All provisions of probation other than the quarterly report requirements, restitution, cost recovery, and coursework requirements, shall be held in abeyance until respondent resumes practice in California. All provisions of probation shall recommence on the effective date of resumption of practice in California, and the term of probation shall be extended for the period of time respondent was out of state.

Unless by Board order, in the event respondent is not engaging in the practice of psychology while residing in California, respondent shall notify the Board or its designee in writing within ten (10) days of the dates of cessation of practice and expected return to practice. Non-practice is defined as any period of time exceeding thirty (30) days in which respondent is not engaging in any activities defined in Sections 2902 and 2903 of the Business and Professions Code. All provisions of probation shall remain in effect, and the term of probation shall be extended for the period of time respondent was not engaged in the practice of psychology as required by other employment requirements of this order.

#### **26.** Tolling for Ceased Practice

The term of probation shall be extended by any period of time during which respondent is ordered to cease practice. Respondent's cumulative, total time of ceased practice while on probation shall not exceed two (2) years. A cumulative period of ceased practice exceeding two (2) years constitutes a violation of probation and subjects respondent's license to revocation.

#### **2725.** Employment and Supervision of Trainees

 If respondent is licensed as a psychologist, he/sherespondent shall not employ or supervise or apply to employ or supervise psychological assistants, interns, or trainees. Any such supervisorial relationship in existence on the effective date of this Decision and Order shall be terminated by respondent and/or the Board.

# 2826. Instruction of Coursework Qualifying for Continuing Education

Respondent shall not be an instructor of any coursework for continuing education credit required by any license issued by the Board.

# 2927. Future Registration or Licensure

If respondent is registered as a psychological assistant or registered psychologist and subsequently obtains other psychological assistant or registered psychologist registrations or becomes licensed as a psychologist during the course of this probationary order, Thise Decision shall remain in full force and effect through any registration or license issued by the Board until the probationary period is successfully terminated completed. Future registrations or licensure shall not be approved, however, unless respondent is currently in compliance with all of the terms and conditions of probation.

# 28. Request for Modification

"Request" as used in this condition is a request made to the Board's designee, and not under the Administrative Procedure Act.

The licensee shall demonstrate that he or she has met the following criteria before being granted a request to modify a practice restriction ordered by the Board staff pursuant to the Uniform Standards:

a. Demonstrated sustained compliance with current recovery program.

 b. Demonstrated the ability to practice safely as evidenced by current work site reports, evaluations, and any other information relating to the licensee's substance abuse.

c. Negative alcohol and drug screening reports for at least six (6) months, two (2) positive worksite monitor reports, and complete compliance with other terms and conditions of the program.

RATIONALE and APPLICATION OF UNIFORM STANDARD #11: This term is a standard term for all substance abusing licensees. It applies to request for a notification of terms and conditions that are within the purview of the Board's Probation Monitor.

# **3029.** Violation of Probation

If respondent violates probation in any respect, the Board may, after giving respondent notice and the opportunity to be heard, revoke probation and carry out the disciplinary order

that was stayed. If an Accusation or Petition to Revoke Probation is filed against respondent during probation, the Board shall have continuing jurisdiction until the matter is final, and the term of probation shall be extended until the matter is final. No Ppetition for Mmodification or Ttermination of Pprobation shall be considered while there is an Accusation or Petition to Revoke Probation pending against respondent.

# **3130.** Completion of Probation

Upon successful completion of probation, respondent's license shall be fully restored.

#### 3231. License Surrender

Following the effective date of this Decision, if respondent ceases practicing due to retirement, health reasons or is otherwise unable to satisfy the terms and conditions of probation, respondent may request the voluntary surrender of his or hertheir license or registration. The Board of Psychology or its designee reserves the right to evaluate respondent's request and to exercise its discretion whether or not to grant the request, or to take any other action deemed appropriate and reasonable under the circumstances. Upon formal acceptance of the surrender, respondent shall, within fifteen (15) calendar days, deliver respondent's pocket and/or wall certificate to the Board or its designee and respondent shall no longer practice psychology. Respondent will no longer be subject to the terms and conditions of probation and the surrender of respondent's license shall be deemed disciplinary action. If respondent reapplies for a psychology license or registration, the application shall be treated as a petition for reinstatement of a revoked license or registration.

# C. STANDARD TERMS AND CONDITIONS <u>FOR REVOCATIONS OR</u> <u>STIPULATIONS FOR SURRENDER</u>

(To be included in ALL all Revocations or Stipulations for Surrender or Revocation)

#### 3332. Reinstatement and Investigation/Enforcement Cost Recovery

Respondent may not petition for reinstatement of a revoked or surrendered license/registration for three (3) years from the effective date of this Decision. If the Board grants future reinstatement, respondent agrees to reimburse the Board for its costs of investigation and enforcement of this matter in the amount of \$\_\_\_\_\_ payable to the Board upon the effective date of such reinstatement Decision.

# 3433. Relinquish License

Respondent shall <u>deliver respondent's pocket and/or wall certificate</u> relinquish his/her wall and pocket certificate of licensure or registration to the Board or its designee once this Decision becomes effective and upon request.

#### IV. PROPOSED DECISIONS

- 1472 A. Contents: The Board requests that Proposed Decisions include the following:
  1473 Proposed Decisions <u>must</u> include the following:
  - a. Specific code section(s) violated with the definition of the code(s) in the Determination of Issues.
    - b. Clear description of the acts or omissions which caused the violation.
    - c. Respondent's explanation of the violation(s) in the Findings of Fact if <u>he/sherespondent</u> was present at the hearing.
    - d. Description of all evidence of mitigation, rehabilitation and aggravation presented at the hearing.
    - e. Explanation of any deviation from the Board's Disciplinary Guidelines.

When a-probation order is imposed, the Board requests that the <u>Decision order first must</u> list any combination of the Optional Terms and Conditions (1-13) as they may pertain to the particular case followed by all of the Standard Terms and Conditions (14-3+2).

If the respondent fails to appear for his/her scheduled hearing or does not submit a Notice of Defense form, such inaction shall result in a default decision to revoke licensure or deny application.

# B. Recommended Language for Issuance and Placement of a License on Probation, and Reinstatement of License Model Disciplinary Orders

1. Disciplining Placement of a License on Probation/Registration:

"IT IS HEREBY ORDERED that the [registration][license] issued to respondent is REVOKED. However, the order of revocation is STAYED and the [registration][license] is placed on probation for [#] years subject to the following terms and conditions":

#### 2. Applicant Placed on Probation Issuance and Placement of a License on Probation:

"IT IS HEREBY ORDERED that the application for [licensure][registration] is GRANTED, and upon successful completion of all [licensing][registration] requirements a [license][registration] shall be issued, provided that all [licensing][registration] requirements are completed within two (2) years of the effective date of this dDecision. If a [license][registration] is not issued within two (2) years of the effective date of this dDecision, the application is ordered denied, and a new application will be required. Upon issuance, however, said [license][registration] shall immediately be REVOKED. However, the order of revocation shall be STAYED, and the [license][registration] is placed on probation for [#] years subject to the following terms and conditions":

#### 3. Reinstatement of a License:

"The petition of [name], [Ph-D-][PsyD-][EdD], for reinstatement of licensure is hereby GRANTED. Psychologist license number [#] shall be reinstated provided that all licensing

requirements are completed within two (2) years of the effective date of this <u>dD</u>ecision. If the license is not reinstated within two (2) years of the effective date of this <u>dD</u>ecision, the petition is ordered denied, and a new petition for reinstatement will be required. Upon reinstatement, <u>however</u>, the license shall be immediately revoked. However, the order of revocation shall be <u>STAYED</u>stayed, and petitioner's license shall be placed on probation for a period of [#] years subject to the <u>following</u> terms and <u>following</u> conditions:"

# V. REHABILITATION CRITERIA FOR REINSTATEMENT/PENALTYDISCIPLINE RELIEF HEARINGS

The primary concerns of the Board at reinstatement or penaltydiscipline relief hearings are (1) the Rehabilitation Criteria for Denials and Reinstatements in California Code of Regulations, Title 16 CCR, section 1395; and (2) the evidence presented by the petitioner of his/hertheir rehabilitation. The Board will not retry the original revocation or probation casedisciplinary action.

The Board will consider, pursuant to <u>S</u>section 1395, the following criteria of rehabilitation:

(1) The nature and severity of the act(s) or crime(s) that were the basis of the Decision under consideration as grounds for denial.

1536 (2) Evidence of any act(s) committed subsequent to the act(s) or crime(s) that were the basis
1537 of the Decision under consideration as grounds for denial which that also could be
1538 considered as grounds for denial of an application under section 480 of the Code.

- (3) The time that has elapsed since commission of the act(s) or crime(s) referred to in subdivision (1) or (2).
- (4) The extent to which the applicant petitioner has complied with any terms of parole, probation, restitution, or any other sanctions lawfully imposed against the applicant petitioner.
- (5) Evidence, if any, of rehabilitation submitted by the applicant petitioner.

The Board requests that comprehensive information be elicited from the petitioner regarding his/hertheir rehabilitation. The petitioner should provide details that include:

- A. Why the penalty discipline should be modified or why the license should be reinstated.
- B. Specifics of rehabilitative efforts and results which should include programs, psychotherapy, medical treatment, etc., and the duration of such efforts.
- C. Continuing education pertaining to the offense and its effect on his or hertheir practice of psychology.
- D. If applicable, copies of court documents pertinent to conviction, including documents specifying conviction and sanctions, and proof of completion of sanctions.
- E. If applicable, copy of Certificate of Rehabilitation or evidence of expungement proceedings.
- F. If applicable, evidence of compliance with and completion of terms of probation, parole, restitution, or any other sanctions.

Rehabilitation is evaluated according to an internal subjective measure of attitude (state of mind) and an external objective measure of conduct (state of facts). The state of mind demonstrating

rehabilitation is one that has a mature, measured appreciation of the gravity of the misconduct and remorse for the harm caused. Petitioner must take responsibility for the misconduct and show an appreciation for why it is wrong. Petitioner must also show a demonstrated course of conduct that convinces and assures the Board that the public would be safe if petitioner is permitted to be licensed to practice psychology. Petitioner must show a track record of reliable, responsible, and consistently appropriate conduct.

In the Petition-Decision, the Board requests a summary of the offense and the specific codes violated that resulted in the Decisionrevocation, surrender or probation of the license.

If the Board should deny a request for reinstatement of licensure or penalty relief, the Board requests that the Administrative Law Judge provide technical assistance in the formulation of language clearly setting forth the reasons for denial. Such language would include methodologies or approaches that demonstrate rehabilitation. Petitioners for reinstatement must wait three (3) years from the effective date of their revocation decisions or one (1) year from the last petition for reinstatement decisions before filing for reinstatement.

If a petitioner fails to appear for <u>his/hertheir</u> scheduled <u>reinstatement or penalty relief</u> hearing, such inaction shall result in a <u>dD</u>efault <u>dD</u>ecision to deny <u>the petitionreinstatement of the license or registration or reduction of penalty</u>.

#### VI. UNIFORM STANDARDS RELATED TO SUBSTANCE ABUSING LICENSEES

The following Uniform Standards describe the conditions that apply to a substance\_abusing applicant or licensee, and have been incorporated into the terms and conditions of probation. If the ground(s) for discipline involves drugs and/or alcohol, the applicant or licensee shall be presumed to be a substance-abusing applicant or licensee for purposes of section 315 of the Code. If the applicant or licensee does not rebut that presumption, there shall be a finding that he or she is a substance-abusing applicant or licensee, and the Uniform Standards for a substance abusing applicant or licensee shall apply as written and be used in the order placing the license on probation.

## **Clinical Diagnostic Evaluations [Uniform Standard #1]:**

(Reflected in Optional Term # 98)

Whenever a licensee is ordered to undergo a clinical diagnostic evaluation, the evaluator shall be a licensed practitioner who holds a valid, unrestricted license to conduct clinical diagnostic evaluations, and has three (3) years experience in providing evaluations of health care professionals with substance abuse disorders. The evaluator shall be approved by the Board, and unless permitted by the Board or its designee, shall be a California-licensed psychologist or physician and surgeon. The evaluations shall be conducted in accordance with acceptable professional standards for conducting substance abuse clinical diagnostic evaluations.

Whether the clinical diagnostic evaluation is ordered is discretionary.

# Clinical Diagnostic Evaluation Report [Uniform Standard #1]:

1608 1609 Clinical Diagnostic Evaluation/Cease Practice Order [Uniform Standard #2]: 1610 1611 (Reflected in Optional Term # 98) 1612 1613 Unless the presumption that the applicant or licensee is a substance-abusing applicant or licensee is rebutted, and the public can be adequately protected, the Board shall order the applicant or 1614 licensee to cease any practice of psychology pending the clinical diagnostic evaluation and a 1615 Board determination upon review of the diagnostic evaluation report that the applicant is safe to 1616 begin or the licensee is safe to return to practice. 1617 1618 1619 If the evaluation is ordered, a cease practice order is mandatory. 1620 Clinical Diagnostic Evaluation Report [Uniform Standard #3]: 1621 (Reflected in Optional Term # 98) 1622 1623 1624 The clinical diagnostic evaluation report shall set forth, in the evaluator's opinion, whether the licensee has a substance abuse problem, whether the licensee is a threat to himself or herself or 1625 others, and recommendations for substance abuse treatment, practice restrictions, or other 1626 1627 recommendations related to the licensee's rehabilitation and safe practice. 1628 1629 The evaluator shall not have or have ever had a financial, personal, business or other relationship with the licensee. The evaluator shall provide an objective, unbiased, and independent 1630 1631 evaluation. 1632 1633 If the evaluator determines during the evaluation process that a licensee is a threat to himself or herself or others, the evaluator shall notify the Board within twenty-four (24) hours of such a 1634 determination. 1635 1636 For all evaluations, a final written report shall be provided to the Board no later than ten (10) 1637 days from the date the evaluator is assigned the matter unless the evaluator requests additional 1638 information to complete the evaluation, not to exceed thirty (30) days. 1639 1640 1641 The Board shall review the clinical diagnostic evaluation to help determine whether or not the licensee is safe to return to either part-time or full-time practice and what restrictions or 1642 recommendations should be imposed on the licensee based on the application of the following 1643 criteria: 1644 1645 1646 License type, licensee's history, documented length of sobriety, scope and pattern of substance abuse, treatment history, medical history, current medical condition, nature, 1647 duration and severity of substance abuse problem, and whether the licensee is a threat to 1648 himself or herself or others. 1649 1650 1651 When determining if the licensee should be required to participate in inpatient, outpatient or any 1652 other type of treatment, the Board shall take into consideration the recommendation of the

clinical diagnostic evaluation, license type, licensee's history, length of sobriety, scope and

pattern of substance abuse, treatment history, medical history, current medical condition, nature, duration and severity of substance abuse and whether the licensee is a threat to himself or herself or others.

# If the evaluation is ordered, this standard is mandatory.

# Communication with Employer [Uniform Standard # 43]:

(Reflected in Standard Term # 1415)

If the licensee whose license is on probation has an employer, the licensee shall provide to the Board the names, physical addresses, mailing addresses, and telephone numbers of all employers and supervisors and shall give specific, written consent that the licensee authorizes the Board and the employers and supervisors to communicate regarding the licensee's work status, performance, and monitoring.

# **Facilitated Group Support Meetings [Uniform Standard #5]:**

(Reflected in Optional Term # 10<del>1</del>)

If the Board requires a licensee to participate in facilitated group support meetings, the following shall apply:

1. When determining the frequency of required group meeting attendance, the Board shall give consideration to the following:

• the licensee's history;

- the documented length of sobriety/time that has elapsed since substance use;
- the recommendation of the clinical evaluator;
- the scope and pattern of use;
- the licensee's treatment history; and,the nature, duration, and severity of substance abuse.

2. Group Meeting Facilitator Qualifications and Requirements:

a. The meeting facilitator must have a minimum of three (3) years' of experience in the treatment and rehabilitation of substance abuse, and shall be licensed or certified by the State or other nationally certified organizations.

b. The meeting facilitator must not have had a financial relationship, personal relationship, or business relationship with the licensee within the last five (5) years.

c. The meeting facilitator shall provide to the Board a signed document showing the licensee's name, the group name, the date and location of the meeting, the licensee's attendance, and the licensee's level of participation and progress.

d. The meeting facilitator shall report any unexcused absence within twenty-four (24) hours.

Whether facilitated support group meetings are ordered is discretionary. (Under the Disciplinary Guidelines, non-facilitated support group attendance, such as Twelve Step meetings, may also be ordered.)

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# Treatment Program – Inpatient, Outpatient, or Other [Uniform Standard #6] (Reflected in Optional Term #10)

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In determining whether inpatient, outpatient, or other type of treatment is necessary, the board shall consider the following criteria:

shall consider the following criteria:
 recommendation of the clinical diagnostic evaluation (if any) pursuant to Uniform

- Standard #1;
   license type;
- licensee's history;
- documented length of sobriety/time that has elapsed since substance abuse;
- scope and pattern of substance use;
  - licensee's treatment history;
  - licensee's medical history and current medical condition;
  - nature, duration, and severity of substance abuse, and
  - threat to himself/herself or the public.

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# Whether a treatment program is ordered is discretionary.

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# **Worksite Monitor Requirements [Uniform Standard #7]:**

1721 (Reflected in Optional Term # 43)

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If the Board determines that a worksite monitor is necessary for a particular licensee, the worksite monitor must meet the following requirements to be considered for approval by the Board:

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The worksite monitor shall not have a current or former financial, personal, or familial relationship with the licensee, or other relationship that could reasonably be expected to compromise the ability of the monitor to render impartial and unbiased reports to the Board. If it is impractical for anyone but the licensee's employer to serve as the worksite monitor, this requirement may be waived by the Board; however, under no circumstances shall a licensee's worksite monitor be an employee or supervisee of the licensee.

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The worksite monitor's license scope of practice shall include the scope of practice of the licensee who is being monitored or be another health care professional if no monitor with like scope of practice is available, or, as approved by the Board, be a person in a position of authority who is capable of monitoring the licensee at work.

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If the worksite monitor is a licensed healthcare professional he or she shall have an active unrestricted license, with no disciplinary action within the last five (5) years.

The worksite monitor shall sign an affirmation that he or she has reviewed the terms and 1742 conditions of the licensee's disciplinary order and agrees to monitor the licensee as set forth by 1743 the Board. 1744

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The worksite monitor must adhere to the following required methods of monitoring the licensee:

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- (1) Have face-to-face contact with the licensee in the work environment on as frequent a basis as determined by the Board, but at least once per week.
- (2) Interview other staff in the office regarding the licensee's behavior, if applicable.
- (3) Review the licensee's work attendance and behavior.

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Reporting by the worksite monitor to the Board shall be as follows:

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Any suspected substance abuse must be orally reported to the Board and the licensee's employer within one (1) business day of occurrence. If occurrence is not during the Board's normal business hours the oral report must be within one (1) hour of the next business day. A written report shall be submitted to the Board within forty-eight (48) hours of occurrence.

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The worksite monitor shall complete and submit a written report monthly or as directed by the Board. The report shall include: the licensee's name; license number; worksite monitor's name and signature; worksite monitor's license number; worksite location(s); dates licensee had face-to-face contact with monitor; worksite staff interviewed, if applicable; attendance report; any change in behavior and/or personal habits; any indicators that can lead to suspected substance abuse.

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The licensee shall complete the required consent forms and sign an agreement with the worksite monitor and the Board to allow the Board to communicate with the worksite monitor.

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Whether a worksite monitor is ordered is discretionary.

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# **Major and Minor Violations [Uniform Standard #8]:**

(Reflected in Optional Term #s 108, 11, 13) 1773

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If a licensee commits a major violation, the Board may order the licensee to cease any practice of psychology, inform the licensee that he or she has been so ordered and that he or she may not practice unless notified by the Board, and refer the matter for disciplinary action or other action as determined by the Board.

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Major Violations include, but are not limited to, the following:

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1. Failure to complete a board-ordered program;

- 2. Failure to undergo a required clinical diagnostic evaluation;
- 3. Committing multiple minor violations of probation conditions and terms; 1784 1785
  - 4. Treating a patient while under the influence of drugs or alcohol;
- 1786 5. Committing any drug or alcohol offense that is a violation of the Business and Professions Code, or other state or federal law; 1787

- 6. Failure to obtain biological testing for substance abuse when ordered;
  - 7. Testing positive for a banned substance;
  - 8. Knowingly using, making, altering or possessing any object or product in such a way as to defraud a drug test designed to detect the presence of alcohol or a controlled substance.

1793 If a licensee or registrant commits a major violation, the Board shall automatically suspend the 1794 license or registration and refer the matter for disciplinary action or other action as determined 1795 by the Board.

The consequences for a major violation include, but are not limited to, the following:

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- 1. License or registration shall be suspended
- 2. Licensee or registrant must undergo a new clinical diagnostic evaluation;
- 3. Licensee or registrant must test negative for at least one month of continuous drug testing before being allowed to resume practice;
- 4. Contract or agreement previously made with the Board shall be terminated; and
- 5. Licensee or registrant shall be referred for disciplinary action, such as suspension, revocation, or other action determined appropriate by the Board.

If a licensee\_commits a minor violation, the Board shall determine what action is appropriate.

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Minor Violations include, but are not limited to, the following:

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- 1. Failure to submit required documentation in a timely manner;
- 2. Unexcused absence from required meetings;
  - 3. Failure to contact a monitor as required;
  - 4. Any other violations that do not present an immediate threat to the licensee or to the public.

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If a licensee or registrant commits a minor violation, the Board shall determine what action is appropriate.

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The consequences for a minor violation include, but are not limited to, the following:

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- 1. Removal from practice;
- 2. Practice limitations;
- 3. Required supervision;
- 4. Increased documentation;
- 5. Issuance of citation and fine or a warning notice;
- 6. Required re-evaluation and/or testing.

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## DRUG TESTING STANDARDS [Uniform Standard # 9]:

1830 (Reflected in Optional Term #1211)

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If a licensee tests positive for a banned substance, the Board shall order that the licensee cease any practice of psychology, and contact the licensee to inform him or her that he or she has been

ordered to cease practice and that he or she may not practice until the Board determines that he or she is able to safely practice. The Board shall also notify the licensee's employer and worksite monitor, if any, that the licensee has been ordered to cease practice, and that he or she may not practice until the Board determines that he or she is able to safely practice. The Board shall determine whether the positive alcohol or drug test is, in fact, evidence of prohibited use, a major violation. If not, the Board shall immediately lift the cease practice order.

Nothing precludes the Board from increasing the number of random tests for any reason. If the Board finds or has suspicion that a licensee has committed a violation of the Board's testing program or who has committed any Major Violation referenced in the Disciplinary Guidelines, the matter shall be referred for disciplinary action to revoke the probation.

The following minimum drug testing standards shall apply to each licensee subject to drug testing:

- 1. Licensees shall be randomly alcohol or drug tested at least fifty-two (52) times per year for the first year of probation, and at any time as directed by the Board. After the first year, licensees who are practicing, shall be randomly alcohol or drug tested at least thirty-six (36) times per year, and at any time as directed by the Board.
- 2. Alcohol or drug testing may be required on any day, including weekends and holidays.
- 3. Licensees shall be required to make daily contact as directed to determine if alcohol or drug testing is required.
- 4. Licensees shall be alcohol or drug tested on the date of notification as directed by the Board.
- 5. Collection of specimens shall be observed.
- 6. Prior to vacation or absence, alternative alcohol or drug testing location(s) must be approved by the Board.

The Board may reduce testing frequency to a minimum of 12 times per year for any licensee who is not practicing OR working in any health care field. If a reduced testing frequency schedule is established for this reason, and if a licensee wants to return to practice or work in a health care field, the licensee shall notify and secure the approval of the licensee's board. Prior to returning to any health care employment, the licensee shall be subject to level I testing frequency for at least 60 days. At such time the licensee returns to employment (in a health care field), if the licensee has not previously met the level I frequency standard, the licensee shall be subject to completing a full year at level I of the testing frequency schedule, otherwise level II testing shall be in effect.

Drug testing standards are mandatory and shall apply to a substance-abusing licensee, and the required testing frequency shall be ordered.

**Petitioning for Modification to Return to Full Time Practice [Uniform Standard #10]:** (Reflected in Optional Term # 2830)

"Petition" as used in this standard is an informal request for any term or condition that is within the discretion of the Executive Officer or probation monitor to modify as opposed to a "Petition for Modification" under the Administrative Procedure Act.

The licensee shall meet the following criteria before submitting a request (petition) to return to full time practice:

1. Demonstrated sustained compliance with current recovery program.

 2. Demonstrated the ability to practice safely as evidenced by current work site reports, evaluations, and any other information relating to the licensee's substance abuse.

 3. Negative drug screening reports for at least six (6) months, two (2) positive worksite monitor reports, and complete compliance with other terms and conditions of the program.

# Petitioning for Modification for Reinstatement of a Full and Unrestricted License [Uniform Standard #11]:

(Reflected in Rehabilitation Criteria for Reinstatement/Penalty Relief)

"Petition for Reinstatement of a Full and Unrestricted License" as used in this standard can only be considered as a formal Petition for Early Termination of Probation under the Administrative Procedure Act.

In addition to the factors set out in section V, Rehabilitation Criteria for Reinstatement/ Penalty Relief Hearings, the licensee must meet the following criteria to request (petition) for a full and unrestricted license:

1. Demonstrated sustained compliance with the terms of the disciplinary order, if applicable.

2. Demonstrated successful completion of recovery program, if required.

 3. Demonstrated a consistent and sustained participation in activities that promote and support their recovery including, but not limited to, ongoing support meetings, therapy, counseling, relapse prevention plan, and community activities.

4. Demonstrated that he or she is able to practice safely.

 5. Continuous sobriety for three (3) to five (5) years.

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## CONSUMER COMPLAINT FORM

### **Instructions for Filing Your Complaint**

Print or type the full name, contact information, and license number (if known) of the person your complaint is against.

**Print** or **type** your information in the "Person Registering Complaint" section. Provide your complaint information and include as many specific details as possible (who, what, when, where, why). Include the date(s) of treatment and specific examples of the problem. Use extra sheets of paper, if needed. Send copies of any documents in support of your complaint, which may include patient records, photographs, correspondence, billing statements, proof of payment, etc.

Sign and date the Consumer Complaint Form at the bottom of the page.

#### **Authorization for Release of Client/Patient Record Information**

The Authorization for Release of Client/Patient Record Information is a legal authorization for the Board of Psychology's (Board's) staff to obtain information about the treatment and/or facility involved in the treatment. **ANY EXTRA COMMENTS, NOTATIONS, ETC., MAKE THE FORM VOID, AND YOU WILL BE REQUIRED TO FILL OUT ANOTHER RELEASE FORM.** If you wish to provide us the Board with additional information, please use a separate piece of paper. This form, when it is filled out and signed, allows the Board of Psychology/Investigation Unit to get records from only the healthcare provider(s) you list on this release form.

**Print** or **type** the <u>client's/patient's</u> name and date of birth. It is essential that the form be completed legibly, completely, and correctly. If <u>we</u> <u>the Board</u> needs to contact you to clarify the information, it could cause a delay in the review process.

Print or type the full name and address of the person your complaint is against.

**Print** or **type** the names and addresses of all of the <u>client's/patient's</u> health-care providers relevant to this complaint.

**Note:** The release form must be signed and dated by either the <u>client/patient</u> or the individual legally authorized to make healthcare decisions for the <u>client/patient</u>. If the <u>client/patient</u> is unable to sign the release, the form may be signed by: 1) the parent of a minor child (parent must have legal custody of the child) or 2) the person named by the <u>client/patient in a signed "Power of Attorney" granting the person authority to make healthcare decisions for the client/patient (provide a copy of this document).</u>

## **Providing Personal Information Is Voluntary**

If you do not wish to provide personal information, such as your name, address, or telephone number, you may remain anonymous. In that case, hHowever, we the Board may not have sufficient information to investigate your complaint.

#### **Possible Disclosure of Personal Information**

We The Board makes every effort to protect the personal information you provide us. In order to follow up on your complaint; however, we the Board may need to share the this information you give us with the person you complained about licensee or with other government agencies. This may include sharing any personal information you gave us.

The information you provide may also be disclosed in the following circumstances:

- In response to a Public Records Act request, as allowed by the Information Practices Act;
- To another government agency as required by State or Federal law; or
- In response to a court or administrative order, a subpoena, or a search warrant.





Governor edmund G. Brown Jr. Business, Consumer serviCes And HousinG AGenCy DEPARTMENT OF CONSUMER AFFAIRS

# **CONSUMER COMPLAINT FORM**

Please Print or Type

| 1 COMPLAINT REGISTERED NAM                                   | ME OF PERSON Y      | OU ARE FIL      | ING A COMI               | PLAINT AG       | AINST   | -                     |          |       |
|--|---------------------|-----------------|--------------------------|-----------------|---------|-----------------------|----------|-------|
| Last Name  |                     | First           |                          | M.I.            | Licens  | icense no. (if known) |          |       |
| Office/Facility Name   |                     | E-mail          |                          | Phone           | e Numl  | Number                |          |       |
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| 2 PERSON REGISTERING COMPL                                   | AINTYOUR NAM        | IE AND CON      | TACT INFOR               | RMATION         |         |                       |          |       |
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| Home Phone   | Daytime Phon        | e               |                          | E-mail          |         |                       |          |       |
| Your Relationship to <u>Client/</u> Patient                  | Client's            | s/Patient's Nar | me                       |                 |         | ient's/Pa             | ntient's | Date  |
| 3 COMPLAINT INFORMATION                                      |                     |                 |                          |                 |         |                       | Voc      | No    |
| Does this complaint concern a chil-                          | d custody issue?    |                 |                          |                 |         |                       |          |       |
| (a) Do you have joint legal custoo                           | dy of the child/chi | ldren involve   | d in this mat            | <del>ter?</del> |         |                       |          |       |
| (b) Was the person named in this recommendation for the coul |                     | ted by the co   | <del>urt to prepar</del> | e a custody     | +       |                       |          |       |
| 4 Reason for Treatment                                       |                     |                 |                          | reatment Da     | ate(s): |                       |          |       |
| Details of your complaint (use additi                        | onal paper if nece  | essary):        |                          |                 |         |                       |          |       |
|  |                     |                 |                          |                 |         |                       |          |       |
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| 5 4 Signature  |                     |                 |                          | Date            |         |                       |          |       |

# **AUTHORIZATION FOR RELEASE OF CLIENT/ PATIENT RECORD INFORMATION**

| <u>Client/</u> Patient Name  | Date of Birth   |
|--|---|
| , the undersigned, hereby authorize:   |   |
| I.<br>Name of Healthcare Provider  | 3   |
| Name of Business or Entity   | Namo  |
| Address  | Name<br>————————————————————————————————————  |
|  |   |
| 2. ———<br>Name   | 4.<br>Name  |
| Address  | Address   |
| its representatives, including, but not limited disclosure of records authorized herein is readministrative proceedings regarding any vi | ated documents, to the California Board of Psychology (Board) and ed to, investigators and legal staff, upon their request. This equired for official use including investigation and possible olations of the laws of the State of California. This authorization shall echology completes its investigation and any proceedings arising out |
| information to the Board of Behavioral Science   | ntatives may release any and all of my records and treatment ces and/or any other government agency which requests such the characteristics of the laws of the State of California.   |
| A copy of this authorization shall be as val   | id as the original. I understand that I have a right to receive a copy-   |
| of this authorization <u>upon request</u> if request   | ed by me. I understand that I have the right to revoke this   |
| , -  | nto the Board of Psychology, 1625 N. Market Blvd., N. 215,  |
|  | and that the board may still proceed with still pursuing with my pient of my information is not a health plan or health care provider   |
|  | r be protected by federal privacy regulations. A copy of this   |
| understand that I may revoke this authorizati<br>Blvd., N-215, Sacramento, CA 95834. The revo  | I understand that I may request a copy of this authorization. I also on by sending written notification to the Board at 1625 N. Market ocation would take effect upon receipt, but would not affect actions by  |
|  | the authorization prior to receipt of the revocation. I further   |
| understand that the recipient of my informat   | ion is not a health plan or healthcare provider and that the released   |

(Revised 4/17) 3

| Priority Level                  | Complaint Category  |  |  |  |  |
|---------------------------------|---|--|--|--|--|
| Urgent<br>(Highest<br>Priority) | Allegations which indicate the licensee poses an immediate danger to the public health, safety or welfare   |  |  |  |  |
| 1 Honly)                        | Imminent or ongoing criminal activity   |  |  |  |  |
|                                 | Unlicensed activity posing an immediate danger to the public health, safety or welfare  |  |  |  |  |
|                                 | Multiple complaints of fraud that affect a substantial number of people or a substantial amount of money  |  |  |  |  |
|                                 | Arrests or convictions substantially related to the area of practice of psychology (Note: May be re-categorized based on the nature of the underlying acts) |  |  |  |  |
| High                            | Significant financial harm to a person which might be avoided or mitigated  |  |  |  |  |
|                                 | When evidence will likely be destroyed or unavailable   |  |  |  |  |
|                                 | When victim may not be available later as a witness   |  |  |  |  |
|                                 | Unlicensed activities not posing an immediate danger to the public health, safety or welfare  |  |  |  |  |
|                                 | Aiding and abetting unlicensed activity not posing an immediate danger to the public health, safety or welfare  |  |  |  |  |
|                                 | Exam subversion (where exam may be compromised)   |  |  |  |  |
|                                 | Complaints Licensees with multiple prior complaints   |  |  |  |  |
|                                 | Complaints about licenses on probation  |  |  |  |  |
|                                 | Project Patient abandonment   |  |  |  |  |
|                                 | Fraud   |  |  |  |  |
| Routine                         | Quality of services   |  |  |  |  |
|                                 | Advertising (unlicensed and otherwise)  |  |  |  |  |
|                                 | Record keeping violations   |  |  |  |  |
|                                 | Non-Compliance with a citation  |  |  |  |  |
|                                 | Continuing education (exam not compromised)   |  |  |  |  |
|                                 | Applicant misconduct  |  |  |  |  |
|                                 | Reports of out-of-state discipline (Note: May be re-categorized based on the nature of the underlying acts)   |  |  |  |  |

## FREQUENTLY ASKED QUESTIONS REGARDING THE COMPLAINT PROCESS

# Who May File a Complaint?

Anyone who thinks that a psychologist, psychological assistant, or registered psychologist has acted illegally, irresponsibly, or unprofessionally may file a complaint with the Board of Psychology (Board).

### What Types of Complaints Does the Board Handle?

Complaints under the Board's jurisdiction include the following behavior by allegations against a psychologist, psychological assistant, or registered psychologist:

- sexual contact with a <u>client/patient</u>
- violatingthe<u>client's/</u> patient'sconfidentiality
- providing services for which the individual has not been trained or licensed
- drug abuse
- fraud or other crimes
- false advertising
- paying or accepting payment for patient referral
- unprofessional, unethical, or negligent acts
- focusing therapy on the licensee's/registrant's-own problems, rather than the <u>client's/patient's</u>
- serving in multiple roles; for example, having engaging in social relationships with clients/patients, lending them money, employing them, etc.

# What Types of Complaints Are Outside the Board's Jurisdiction?

The Board has no authority over the following:

- fee or billing disputes
- general business practices
- personality conflicts
- persons who are licensed by other boards (for example, psychiatrists; licensed clinical social workers; licensed marriage, and family, and child counselorstherapists; licensed educational psychologists; licensed professional clinical counselors; psychiatrists; or psychiatric technicians)

Board of Behavioral Sciences 1625 N. Market Boulevard, Suite S-200 Sacramento, CA 95834

Medical Board of California 2005 Evergreen Street, Suite 1200 Sacramento, CA 95815

Board of Vocational Nursing and Psychiatric Technicians 2535 Capitol Oaks Drive, Suite 205 Sacramento, CA 95833

Complaint regarding a non-California licensed psychologist working in an **exempt setting** should be directed to the

agency overseeing the setting:

- State mental hospitals Department of Mental Health
- Correctional facilities Department of Corrections
- Educational institutions Agency overseeing the particular institution

Complaints that are not within the Board's jurisdiction will be referred to the appropriate agency, and you will be notified.

### Can I File an Anonymous Complaint?

While anonymous complaints will be reviewed, they may be impossible to pursue unless they contain documented evidence of the allegations made.

If you do not wish to provide personal information, such as your name, address, or telephone number, you may remain anonymous. In that case, however, we may not have sufficient information to investigate your complaint.

## **Should I Report Unlicensed Practice to the Board?**

Yes. If you have evidence that an unlicensed person is partici pating in activities that require a license, you should report the individual to the Board. The Board will investigate the allegations and, if sufficient evidence is found, will forward the information to the local District Attorney for criminal prosecution.

#### **How Will My Complaint Be Processed?**

- You will be notified that we have received your complaint within 10 days of its arrival receipt.
- An analyst will be assigned to handle your case to gather all the necessary documents needed to thoroughly review the case.
- Your case may be reviewed by a Board consultant psychologist to determine if a violation occurred.
- If the complaint file is sent for consultant review, you will be notified.
- If the review determines that the actions of the psychologist were not below the Standard of Care for psychologists, the Board has no authority to proceed, and the complaint will be closed.
- The case may be forwarded for further investigation.
- If the investigation finds sufficient evidence to support the allegations, the Board may submit the case to the Office of the Attorney General for consideration of formal disciplinary action.
- You will be notified of the outcome.

#### **Minor Violations**

If your complaint involves a *minor violation*, it may be handled in one of several ways. We may mediate an agreement between you and the licensee/registrant, issue the licensee/registrant a letter of warning, or set up an educational conference between the licensee/registrant and an expert case reviewer and/or Board staff.

#### **Serious Violations**

If your complaint involves a more serious violation, such as an allegation of sexual abuse, gross negligence, or incompetence, it will be immediately referred for formal investigation—by a trained peace officer employed by the Medical Board of California. You will be informed of this step and

may be interviewed by the investigator assigned to the

<del>case.</del>

### **Referral to Attorney General**

If the investigation finds evidence to support your allegations, the Board will submit the case to the Attorney General for consideration of formal disciplinary action against the psychologist's license. You will be notified of this referral and the final outcome of any action taken.

If you have questions regarding the complaint process or if you need assistance in filing a complaint, or wish to discuss the possibility of filing a complaint, you may callcontact the Board's Complaint Enforcement Unit at bopenforcement@dca.ca.gov or by calling toll-free at (866) 503-3221 (option 4).

**Note:** Everyone has the right to file a complaint without fear of harassment. If you feel you are being harassed by the licensee/ registrant you've complained about, you should notify the Board immediately.

#### Collection and Use of Personal Information

The Department of Consumer Affairs and the California Board of Psychology collect the information requested on this form as authorized by Business and Professions Code sections 325 and 326 and the Information Practices Act.

#### Access to Your Information

You may review the records maintained by the California Board of Psychology that contain your personal information, as permitted by the Information Practices Act. See contact information below.

## Possible Disclosure of Personal Information

We make every effort to protect the personal information you provide us. However, we may need to share the information you give us with other government agencies. This may include sharing any personal information you gave us.

The information you provide may also be disclosed in the following circumstances:

- In response to a Public Records Act request, as allowed by the Information Practices Act;
- ◆ To another government agency as required by State or Federal law; or
- In response to a court or administrative order, a subpoena, or a search warrant.

#### **Contact Information**

For questions about this notice or access to your records, you may contact the California Board of Psychology, 1625 North Market Boulevard, Suite N-215, Sacramento, CA 95834; by phone at (866) 503-3221(option 4); or by e-mail at <a href="mailto:bopmail@dca.ca.gov">bopmail@dca.ca.gov</a> bopenforcement@dca.ca.gov. For questions about the Department's Privacy Policy, you may contact the Department of Consumer Affairs at 1625 North Market Boulevard, Sacramento, CA 95834; by phone at (800) 952-5210; or by e-mail at dca@dca.ca.gov.



May 1, 2018

[COMPLAINANT'S NAME & MAILING ADDRESS

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RE: [SUBJECT'S NAME]

Control Number: [COMPLAINT #]

#### **Dear COMPLAINANT:**

The Board of Psychology (Board) acknowledges receipt of the complaint you filed against the above-mentioned referenced subject. The enforcement team will review your complaint and any supporting documentation.

The allegations in your complaint, along with documents and statements collected from the subject and other parties involved, must be investigated to determine whether there has been a violation of the laws governing the practice of psychology in California. The Board's authority to investigate complaints is limited to determining administrative violations of the Laws and Regulations Relating to the Practice of Psychology. The Board's investigations are conducted within the parameters of the California Administrative Procedures Act (APA). Under the APA, the Board must meet a very high burden of proof to establish a violation of the laws and/or regulations ("clear and convincing evidence to a reasonable certainty"). Before initiating disciplinary action, the Board has an obligation to ensure that admissible and competent evidence exists to sustain a decision, judgment, or fine.

If it is established that there is sufficient evidence to indicate a possible violation, further formal or informal investigation may be initiated. Alleged violations are then reviewed by legal counsel to determine if the evidence is adequate to support disciplinary action. During formal review, or at any point in the review process, the complaint may be closed due to insufficient evidence to support a disciplinary action, or it may be determined that there is no violation of the Laws and Regulations Relating to the Practice of Psychology.

The entire complaint review is important and the determination of appropriate action may take an extended period of time. Please note the initial time frame involved in the complaint review process can range from three to six months. The overall disciplinary process including investigation and formal discipline through the Attorney General's office can take twelve (12) to twenty-four thirty-six (36) months.

After an initial review of the information submitted, it appears that the person is also licensed by the Board of Behavioral Sciences (BBS) in addition to the Board of

Psychology (BOP). A copy of the information you submitted will be forwarded to the Board of Behavioral Sciences BBS for further review. You may contact the BBS online at <a href="https://www.bbs.ca.gov/bbs.info@dca.ca.gov">www.bbs.ca.gov/bbs.info@dca.ca.gov</a>, in writing at Board of Behavioral Sciences, 1625 North Market Blvd., Suite S-200, Sacramento, CA 95834, or by phone at (916) 574-7830.

Thank you for bringing your concerns to our attention. You will be notified of the results of the complaint review and any action taken by the Board. Please retain this letter and refer to the above-referenced case number when making inquiries regarding your complaint.

Sincerely,

Board of Psychology



May 1, 2018

[COMPLAINANT'S NAME & MAILING ADDRESS

ī

RE: [SUBJECT'S NAME]

ControlCase Number: [COMPLAINT #]

#### Dear COMPLAINANT:

The Board of Psychology (Board) acknowledges receipt of the complaint you filed against the above-mentioned referenced subject. The eEnforcement teamUnit will review your complaint and any supporting documentation.

The allegations in your complaint, along with documents and statements collected from the subject and other parties involved, mustwill be investigated to determine whether there has been a violation of the laws governing the practice of psychology in California. The Board's authority to investigate complaints is limited to determining administrative violations of the Laws and Regulations Relating to the Practice of Psychologylaws and regulations relating to the practice of psychology. The Board's investigations are conducted within the parameters of the California Administrative Procedures Act (APA). Under the APA, the Board must meet a very high burden of proof to establish a violation of the laws and/or regulations ("clear and convincing evidence to a reasonable certainty"). Before initiating disciplinary action, the Board has an obligation to ensure that admissible and competentsufficient evidence exists to sustain a decision, judgment, or fine.

If it is established that there is sufficient evidence to indicate a possible violation, further formal or informal investigation may be initiated, and the evidence may be reviewed by a subject matter expert (a psychologist licensed by the Board). At any point in the review process, the complaint may be closed if there is insufficient evidence, or if there is no violation of the laws and regulations relating to the practice of psychology. Alleged violations are then reviewed by legal counsel to determine if the evidence is adequate to support disciplinary action. Before initiating disciplinary action, the Board, in consultation with the Office of the Attorney General, has an obligation to ensure that sufficient evidence exists to support a disciplinary decision. During formal review, or at any point in the review process, the complaint may be closed due to insufficient evidence to support a disciplinary action, or it may be determined that there is no violation of the Laws and Regulations Relating to the Practice of Psychologylaws and regulations relating to the process.

If a proceeding is initiated, it is governed by the California Administrative Procedures Act (APA). Under the APA, the Board must meet a very high burden of proof to establish a violation of the laws and/or regulations ("clear and convincing evidence to a reasonable certainty").

The entire complaint review is important and the determination of appropriate action may take an extended period of time. Please note the initial time frame involved in the complaint review process can range from three to six months. The overall disciplinary process including investigation and formal discipline through the <u>Office of the Attorney General's office can take twelve (12)</u> to <u>twenty-fourthirty-six (36)</u> months.

Thank you for bringing your concerns to our attention. You will be notified of the results of the complaint review and any action taken by the Board. Please retain this letter and refer to the above-referenced case number when making inquiries regarding your complaint.

Sincerely,

Board of Psychology



# COMPLAINANT'S NAME ADDRESS

Re: SUBJECT'S NAME

ControlCase No.: 600201#######

## Dear **COMPLAINANT'S NAME**:

The California Board of Psychology (Board) has completed its investigation of the above-referenced complaint you filed against Dr. SUBJECT'S NAME.

After review of the information received from the parties involved, the Board has determined that there was insufficient evidence to establish a violation of the Laws and Regulations Relating to the Practice of Psychology with regard to Dr. SUBJECT'S NAME's practice or conduct in this matter. Therefore, the Board has closed its file. However, your Your complaintcase will remain on file with the Board for five years in the event we receive similar complaints concerning Dr. SUBJECT'S NAME.

We invite you to complete the enclosed Consumer Satisfaction Survey. The Department of Consumer Affairs' survey may be found at www.surveymonkey.com/consumeraffairs.

Thank you for bringing this matter to the Board's attention. We regret that we were unable to assist you further.

Sincerely,



# COMPLAINANT'S NAME ADDRESS

Re: SUBJECT'S NAME

ControlCase No.: 600201#######

Dear **COMPLAINANT'S NAME**:

This letter is concerning the complaint received by the Board of Psychology (Board) regarding Dr. SUBJECT'S NAME.

After a review of your complaint, it was determined that further information was needed to proceed with an investigation of this matter; however, you failed to provide this Since the Board never received the requested information. Therefore, this case has been closed.

The case will remain on file with the Board for one year, in In the event that you can provide the requested information. To do so, please write a letter submit it to the Board at the letterhead address, to the attention of Enforcement Analyst A, and reference the above-noted controlcase number on your correspondence.

Sincerely,



COMPLAINANT'S NAME ADDRESS

Re: SUBJECT'S NAME

ControlCase No.: 600201########

Dear **COMPLAINANT'S NAME**:

The California Board of Psychology (Board) has completed its review of the complaint that you filed against Dr. SUBJECT'S NAME.

After a review of the information received from the parties involved, the Board has determined that there was no evidence to establish a violation of the Laws and Regulations Relating to the Practice of Psychology with regard to <a href="Dr. SUBJECT'S">Dr. SUBJECT'S</a> NAME. practice or conduct in this matter. Therefore, your complaint case has been closed.

We invite you to complete the enclosed Consumer Satisfaction Survey. The Department of Consumer Affairs' survey may be found at <a href="https://www.surveymonkey.com/consumeraffairs">www.surveymonkey.com/consumeraffairs</a>.

Thank you for bringing this matter to the Board's attention. We regret that we were unable to assist you further.

Sincerely,



# COMPLAINANT'S NAME ADDRESS

Dear **COMPLAINANT'S NAME**:

The Board of Psychology ("Board") has completed its review of the complaint you filed against Dr. SUBJECT'S NAME.

Section 2960.05 of the California Business and Professions Code prohibits the Board from pursuing-administrative disciplinary action against a licensee based upon an incident that took place more than seven (7) years ago. Since the event described in your complaint occurred almost nine (9) years ago, the deadline established by the statute of limitations has passed.run and Accordingly, the Board can take no action in this matter. Therefore, yourand your complaint has been closed.

Thank you for your bringing your concerns to our the Board's attention. We regret we are unable to assist you further.

Sincerely,



# SUBJECT'S NAME ADDRESS

Dear Dr. SUBJECT'S NAME:

The California Board of Psychology has concluded its review of the above-referenced case complaint.

At this time, no further action is anticipated and the <u>casefile</u> has been closed. However, <u>T</u>this information will remain on file in the event of <u>a reoccurrence further arrest(s)</u>.

Thank you for your cooperation in this matter. If you have any questions, please email Enforcement Analyst A at <a href="mailto:BOPEnforcement@dca.ca.gov">BOPEnforcement@dca.ca.gov</a>.

Sincerely,



# SUBJECT'S NAME ADDRESS

Board of Psychology Control No.: 600201########

Dear Dr. SUBJECT'S NAME:

The California Board of Psychology ("Board") has completed its review of the above-referenced matter. After a thorough review of the information received from the parties involved, the Board of Psychology has determined that there was insufficient evidence to establish a violation of the Laws and Regulations Relating to the Practice of Psychology with regard to your practice or conduct in this matter. Therefore, This case has been closed.

Thank you for your cooperation in this matter. If you have any questions, please email Enforcement Analyst A at <a href="mailto:BOPEnforcement@dca.ca.gov">BOPEnforcement@dca.ca.gov</a>.

Sincerely,



# SUBJECT'S NAME ADDRESS

Board of Psychology Control No.: 600201#######

Dear Dr. SUBJECT'S NAME:

The California Board of Psychology (Board) has completed its review of the complaint filed against you.

After a thorough review of the information received from the parties involved, the Board has determined that there was no evidence to establish a violation of the Laws and Regulations Relating to the Practice of Psychology with regard to your practice or conduct in this matter. Therefore, this case has been closed.

Thank you for your cooperation in this matter. If you have any questions, please email Enforcement Analyst A at <a href="mailto:BOPEnforcement@dca.ca.gov">BOPEnforcement@dca.ca.gov</a>.

Sincerely,



# SUBJECT'S NAME ADDRESS

Dear Dr. SUBJECT'S NAME:

The California Board of Psychology has concluded its review of the above-referenced complaint.

At this time, the complaint file has been closed. However, the information will remain on file with the Board and we request that you forward certified copies of the court documents, including any court orders and evidence of completion of any court-ordered programs, immediately after they become available.

Please refer to the "Board of Psychology Control Number" listed above when replying, and address your response to the attention of Enforcement Analyst A at the letterhead address. If you have any questions, please email Enforcement Analyst A at BOPEnforcement@dca.ca.gov.

Thank you for your cooperation in this matter.

Sincerely,