

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS BOARD OF PSYCHOLOGY ISSUE NO. 13 JUNE 2006

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## Letter from the Board President

By Jacqueline Horn, Ph.D. President

s you will read later in this issue, much has happened since the last BOP Update was published. Long-time Executive Officer of the Board, Thomas O'Connor, left his position at the Board to take a new job with the Victims Compensation and Government Claims Board. Tom was with the Board of Psychology for 25 years, serving as its Executive Officer for 18 of those years, and he oversaw many important changes that created better protections for consumers of psychological services, ensured that qualified individuals were licensed as psychologists, and made the California Board of Psychology a leader nationally among state licensing boards. (Read more about Tom O'Connor in the article on page 3.)

As a result of Tom's resignation, the Board began an extensive search for a new Executive Officer. I am very pleased to report that Robert I. Kahane accepted the position and officially began his duties on March 22, 2006. Mr. Kahane comes to the Board with over 25 years of experience in health care organizations, the last ten of which have been specifically focused on consumer issues. (Read more about Robert Kahane in the press release on page 4.)

Before I go any further, I want to take this opportunity to thank Jeffrey Thomas for serving as the Interim Executive Officer during the nine months it took to recruit a new Executive Officer for the Board. Under Jeff's leadership, the Board was able to continue its services, develop new

programs, and take care of the Board's ongoing business uninterrupted. Jeff moved up from his position of Assistant Executive Officer to assume this interim position, effectively doing the work of two people. We owe him a tremendous amount of gratitude.

The Sunset Bill, SB 229, Chapter 658, Statutes of 2005, which extends the operations of the Board of Psychology for two years, was signed by Governor Schwarzenegger and went into law in January 2006. Among other things, this bill:

- formally establishes the title "registered psychologist";
- increases the amount of time one may work as a registered psychologist from two years to thirty months;
- recognizes formal postdoctoral internships overseen by the American Psychological Association (APA), the Association of Psychology Postdoctoral and Internship Centers (APPIC), and the California Psychology Internship Council (CAPIC); and
- gives the Board the authority to make the final determination as to whether an applicant's degree meets the requirements of section 2914 of the Business and Professions Code.

The Board has been very active in several other areas as well. There have been a number of changes to the regulations governing the Supervised Professional Experience (SPE) required for licensure, the impact of which

(Continued on page 2)

Due to last-minute changes and updates, this issue of the *BOP Update* is being published later than anticipated.



#### (Continued from page 1)

should help ensure that prelicensure experience will produce well-trained, skilled, and competent professionals.

The following are highlights of the major changes that have been implemented:

- Prior to the start of the SPE, the primary supervisor and the trainee must sign a supervision agreement that identifies the following:
  - Capacity in which the trainee will be performing (i.e., intern, psychological assistant, etc.)
  - Starting date of the SPE
  - Anticipated completion date of the SPE
  - Duties to be performed by the trainee
  - Address of each location at which the specified duties will be performed

Goals and objectives of

- the plan for supervised professional experience

  The primary supervisor must maintain the agreement until the hours of SPE are completed. Once completed, the primary supervisor must submit both the agreement and a verification of the experience, signed under penalty of perjury by the supervisor, directly to the Board. (Read more about the supervision agreement and verification of experience form on page 5.)
- Primary supervisors ensure that a plan is in place to protect the patient or client in the event a crisis or emergency occurs while the supervisor is not present.

- Primary supervisors must ensure that each client or patient is informed that:
  - the trainee is unlicensed and is functioning under the direction and supervision of the primary supervisor
  - the primary supervisor has full access to the treatment records in order to perform supervision responsibilities
  - any fees paid for the services of the trainee must be paid directly to the primary supervisor or employer.
- Primary supervisors who are licensed by the Board must complete a minimum of six (6) hours of supervision coursework every two years. This coursework must be taken prior to the commencement of supervision of the trainee.
- SPE shall include only the time spent by the trainee engaged in psychological activities that directly serve to prepare the trainee for the independent practice of psychology once licensed. SPE does not include custodial tasks such as filing, transcribing, or other clerical duties.
- All delegated supervisors must be employed in the same work setting as the trainee.

Currently, the Board is in the process of developing more specific regulations that govern SPE for psychologists who work in non-mental health areas, such as consultation, industrial or organizational areas, research and academic settings, or forensic settings.

When the oral licensing examination was eliminated in 2001 and replaced by the California Jurisprudence and Professional Ethics Examination (CJPEE), the Board also began a process of creating a new supplemental examination that would more validly assess areas of practice for which the oral examination had been designed. Over the past three years, the Board has worked with DCA's Office of Examination Resources to create this new examination, and on February 1, 2006, the California Psychology Supplemental Examination (CPSE) was made available. Aside from assessing candidates' knowledge of the laws and ethics that govern psychology, the new supplemental examination also includes vignettes that assess critical thinking and judgment in "real-life" professional situations

In an effort to create an environment accessible and responsive to all its constituents, the Board is developing regulations requiring psychologists who provide services to clients in any language other than English to discuss contents of any Board-required notice or brochure that is written in English in the client's language and to provide translated documents, if made available by the Board. The Board has just completed translating For Your Peace of Mind-A Consumer Guide to Psychological Services into Spanish, Chinese, and Korean. Additionally, the Board has translated the Notice to Consumers, required by section 2936 of the Business and Professions Code, into those three languages for posting in the offices of psychologists who serve communities that speak those

(Continued on page 3)



# Thomas O'Connor Resigns as the Executive Officer of the Board of Psychology

Thomas O'Connor resigned from the Board in June 2005 to continue his career in another area of state government, with the California Victims Compensation and Government Claims Board. Tom was Executive Officer of the Board for over 18 years and during that time helped create numerous programs that protect consumers while balancing the due process rights of psychologist licensees. Many of the programs created under Tom's tenure with the Board achieved state and national recognition and served as model programs for other psychology licensing boards across the United States and Canada.

Tom was a principal author of the Board of Psychology pamphlet, *Professional Therapy Never Includes Sex*, and he authored the consumer brochure, *For Your Peace of Mind: A Consumer Guide to Psychological Services*. He was a leader in overseeing the application of technology to communication, to licensing examination process development, and to the development and maintenance of the Board of Psychology website.

During his tenure with the Board, Tom was appointed to numerous work groups for both the American Psychological Association (APA) and the Association of State and Provincial Psychology Boards (ASPPB). The outcome of these work groups resulted in publications by the APA and ASPPB which include guidelines for continuing education for psychologists, for prescriptive authority for psychologists, and for psychology licensing examinations.

Tom became the first non-psychologist to be awarded the ASPPB Roger C. Smith Award for significant contributions on a national level to the regulation of the profession of psychology. In 1997, under Tom's leadership, the Board of Psychology was presented the ASPPB President's Award for innovations in regulations. In 2001, Tom was appointed by ASPPB to be a member of the Committee on the Future of the Association; and in 2003, was presented with the Ming Fischer Award by ASPPB for his dedication to the profession of psychology. He was made a Fellow of ASPPB in 1998; and at the 2005 ASPPB Meeting of Delegates, when Tom was presented with the Asher Pacht Award, it was noted that he had won every award possible from that organization.

In 2005, at the APA Annual Meeting, Tom became the first non-psychologist to be awarded a Presidential Citation for his extraordinary leadership and dedication to psychology's ideals and development as a profession; and at the California Psychological Association (CPA) Annual Convention in 2003, Tom was awarded the CPA Division IV (Public Interest) Helen Margulies Mehr, Ph.D., Award, for his sustained contributions to this area. This year, CPA presented Tom with the Distinguished Contribution to Psychology Award honoring him for his improvement of the image of psychology by increasing the public's understanding of the discipline and the profession of psychology.

At his "retirement" from the Board, Tom was presented with a Proclamation from the Department of Consumer Affairs for his outstanding contributions to consumers of psychological services in California; and at the November meeting of the Board, Tom received a Senate Resolution commending his dedication and service to the consumers of the State of California, his commitment to the Department of Consumer Affairs and the Board of Psychology, and his significant contributions to the profession of psychology.

#### (Letter from the Board President continued from page 2)

languages. The English, Spanish, Chinese, and Korean versions of the Notice to Consumers can be found starting on page 21. Over the next few months, the Board's website, telephones, and other access systems will be evaluated and overhauled to ensure improved service to all those who need to contact the Board.

Last, but not least, the Board meets on a quarterly basis at various locations throughout the state. All meetings are open to the public, and input from those in attendance is always solicited and valued. Meeting dates and locations are listed on the Board's website at www.psychboard.ca.gov. Please consider attending a future meeting.



## The Board Appoints a New Executive Officer



The California Board of Psychology has appointed Robert Kahane as its new Executive Officer. He officially started work on March 22.

"Robert Kahane has the diverse background, education and management experience needed for the job," said Board President Jacqueline Horn, Ph.D. "The Board is looking forward to working with him as we continue to serve Californians through effective consumer protection and oversight of the profession of psychology."

Mr. Kahane's experience combines both healthcare and music industry management expertise, with an educational background that includes psychology. For over 25 years, he has had a diverse career working for two

major California healthcare organizations, Kaiser Permanente and Sutter Health. He also has a background in music and music production.

Mr. Kahane, a native of Brooklyn, N.Y., has been a resident of California for the last 30 years.

He received a bachelor's degree in psychology from California State University, Sacramento, in 1994, and a Juris Doctor from Lincoln Law School of Sacramento in 2004.

Serving at the direction of the Board of Psychology, the Executive Officer manages enforcement, licensing, and consumer protection operations. The Board licenses more than 15,000 psychologists statewide, enforces the laws and regulations governing the practice of psychology, and works to protect the safety and welfare of consumers of psychological services.

Board of Psychology Event Calendar						
Event	Dates	Locations				
Board Meeting	August 4-5, 2006	San Diego, CA				
APA Convention	August 10-13, 2006	New Orleans, LA				
ASPPB Annual Meeting	October 23-29, 2006	San Diego, CA				
Strategic Plan Meeting	November 16, 2006	Sacramento, CA				
Board Meeting	November 17-18, 2006	Sacramento, CA				
Board Meeting	February 9-10, 2007	San Jose, CA				
CPA Division II Annual Meeting	February 24, 2007	TBD				
CPA Convention	April 12-15, 2007	Costa Mesa, CA				
ASPPB Midwinter Meeting	April 26-29, 2007	Louisville, KY				
Board Meeting	May 4-5, 2007	Los Angeles, CA				
Board Meeting	August 3-4, 2007	San Diego, CA				
APA Convention	August 17-20, 2007	San Francisco, CA				
ASPPB Annual Meeting	October 17-21, 2007	Colorado Springs, CO				
Strategic Plan Meeting	November 15, 2007	Sacramento, CA				
Board Meeting	November 16-17, 2007	Sacramento, CA				



## Notice To All Trainees, Applicants, Registrants and Licensees

The California Board of Psychology would like to remind all psychology trainees, applicants, registrants, and licensees of the Board's registration requirements.

If a trainee is not in a formal internship pursuant to section 2911 of the Business and Professions Code, working at an exempt setting pursuant to section 2910 of the Business and Professions Code, or working under a Department of Mental Health waiver pursuant to section 5751.2 of the Welfare and Institutions Code, they must be registered with the Board of Psychology as a psychological assistant or registered psychologist prior to providing psychological services. Anyone who employs or supervises an unlicensed or unregistered person and allows that person to perform psychological services is aiding and abetting the unlawful, unlicensed practice

of psychology, and may be subject to disciplinary action pursuant to Business and Professions Code section 2960(1).

In addition, pursuant to Business and Professions Code section 2960, the Board may take action to deny the issuance of a registration or license to the trainee.

To obtain a registration as a psychological assistant or registered psychologist with the Board of Psychology, you must fill out an application. Applications are available from our website at www.psychboard.ca.gov or by calling 916-263-2699. If you have any questions regarding these requirements please contact the Board of Psychology at 916-263-2699 ext. 3303 or e-mail the Board at bopmail@dca.ca.gov.

## Supervision Agreement Required as of January 1, 2005

Effective January 1, 2005, a Supervision Agreement or its equivalent must be completed and signed by the supervisor and trainee prior to accruing supervised professional experience (SPE). If the commencement of SPE occurred prior to January 1, 2005, the completion of the Supervision Agreement is still required for any hours that were accrued on or after January 1, 2005. The concept of the Supervision Agreement is to help facilitate communication between supervisors and trainees making for a well thought out course of training and thereby a higher quality of SPE.

Once the SPE has been completed, the Verification of Experience Form must be completed and signed by the primary supervisor or, if the experience is part of a formal internship, completed and signed by the Director of Training and submitted to the Board along with the Supervision Agreement. Do not send in the Supervision Agreement until the supervised professional experience has been completed and the Verification of Experience Form has been signed.

The Board has the authority to deny any hours of supervised professional experience for which a Supervision Agreement was not properly completed prior to the accrual of hours of SPE for any hours accrued on or after January 1, 2005.

If hours of SPE were accrued prior to January 1, 2005, it is not necessary to have a Supervision Agreement completed and signed prior to the accrual of SPE. However, a two-page Verification of Experience Form must be completed and signed by the primary supervisor or, if the experience is part of a formal internship, completed and signed by the Director of Training and submitted to the Board once the hours have been completed.

Samples of the Supervision Agreement and Verification of Experience form for hours of SPE accrued on or after January 1, 2005, as well as a sample of the two-page Verification of Experience Form for hours of SPE accrued prior to January 1, 2005 can be found on pages 6–12. These forms may be downloaded from the Board's website at http://www.psychboard.ca.gov/licensing/sup\_agreement.htm.

The Board appreciates any feedback or comments regarding these forms. Please e-mail any comments or suggestions to bopmail@dca.ca.gov.



STATE OF CALIFORNIA-STATE AND CONSUMER SERVICES AGENCY

ARNOLD SCHWARZENEGGER, Governor



#### **BOARD OF PSYCHOLOGY**

1422 HOWE AVENUE, SUITE 22 SACRAMENTO, CA 95825-3200 (916) 263-2699 www.psychboard.ca.gov



#### **VERIFICATION OF EXPERIENCE FORM**

To be completed by Primary Supervisor. PLEASE PRINT OR TYPE. Pay particular attention to the time periods of the supervised professional experience when answering questions.

METHOD OF ACCRUAL OF SUPERVISED PROFESSIONAL EXPERIENCE VERIFIED ON THIS FORM: (Check one)  PSYCHOLOGICAL REGISTRATION NO. REGISTERED PSYCHOLOGIST SETTING SET	NAME LAST			SECTION I.					
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SECTION III (TO BE COMPLETED BY PRIMARY SUPERVISOR ONLY).	
Please answer the following questions as they apply to this supervision experience:	
PSYCHOLOGY INTERNSHIPS (Section 2911, Business and Professions Code)	
1. For experience earned on or after January 1, 2001—Was this internship placement accredited by the APA, or was it a	Yes No
member of or meet the membership requirements of APPIC or CAPIC?	res No
PSYCHOLOGICAL ASSISTANTSHIPS (Section 2913, Business and Professions Code)	
<ol> <li>General question for ALL periods of time—Were you and the supervsiee at all times in compliance with Section 1391 of the California Code of Regulations?</li> </ol>	Yes No
ALL SUPERVISION EXPERIENCES (Sections 2909(d), 2910, 2911, 2913, Business and Professions Code)	
General questions for ALL periods of time:	
<ol> <li>Did you provide at least 1 hour of face-to-face, direct, individual supervision every week?</li> </ol>	Yes No
2. Did the supervisee receive supervision for at least 10% of the time worked each week?	Yes No
3. Did you and any delegated supervisors possess and maintain a valid, active license during the entire supervision period?	Yes No
4. Was your supervision in compliance with APA Ethical Principles and Code of Conduct as well as licensing laws and regulations?	Yes No
5. Did you ensure that the supervisee was at all times in compliance with all applicable licensing laws and regulations?	Yes No
6. Did you and any delegated supervisor have adequate education, training and experience to supervise this supervisee's	
areas of practice?	Yes No
7. Did the supervisee have the appropriate education and training to practice in these areas?	Yes No
8. Did you and/or any delegated supervisors receive payment, monetary or otherwise, from the supervisee for the purpose of providing supervision?	Yes No
9. Was the supervisee functioning in this same work setting under any other licent are any other professional capacity with the	1es No
same client(s) during the period of supervision?	Yes No
10. Was your license and/or any delegated supervisors a explanation pline by any state or country during the period of supervision? If yes, explain on a second pline of the property of the p	Yes No
11. Prior to or during the period of supervision, did you and/or any teles as Control of the an intimate or familial relationship	;çrue <sup>c</sup>
with the supervisee?  12. Was the place of the period of supervised the	100 110
supervisional Expensional Expensional 2005	Yes No
Gener Questions PINS Serior experiences on or after January 121 y 1, 2005  1. We're you employed at the same work going whether pervisee was providing psychological services at least half of the time the supervisee was work of the supervisee was work of the supervisee was provided by the supervisee was provid	Yes No
2. Were you available to the supervisee 100% of the time the supervisee was working?	Yes No
3. Have you and any delegated supervisor completed 6 hours of formal training in supervision pursuant to California Code of Regulations, Section 1387.1(b) and 1387.2(b)?	Yes No
4. Did you inform each client or patient in writing, prior to the rendering of services by the supervisee, that the supervisee is unlicensed and is functioning under the direction and supervision of yourself and that any fees paid for services of the supervisee must be paid directly to you or the employer?	Yes No
5. Did the supervisee have a proprietary interest in your business and/or the business of any delegated supervisor?	Yes No
6. Did the supervisee serve in any capacity which would influence your judgement and/or the judgement of any delegated supervisor in providing supervision?	Yes No
General question for ALL supervision experiences prior to January 1, 2001:	
<ol> <li>Were you engaged in rendering professional services at least 50% of the time in the same work setting in which the supervisee was obtaining supervised professional experience?</li> </ol>	Yes No
I would rate the supervisee's performance under my supervision as satisfactory unsatisfactory during the period	i or supervision.
I declare under penalty of perjury under the laws of the State of California that all the forgoing is true and correct.	
County/State	
Name (Print or Type) Date	
Signature	
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STATE OF CALIFORNIA - STATE AND CONSUMER SERVICES AGENCY

Arnold Schwarzenegger, Governo



#### **BOARD OF PSYCHOLOGY**

1422 HOWE AVENUE, SUITE 22 SACRAMENTO, CA 95825-3200 (916) 263-2699 www.psychboard.ca.gov



## CALIFORNIA BOARD OF PSYCHOLOGY SUPERVISION AGREEMENT FOR SUPERVISED PROFESSIONAL EXPERIENCE IN HEALTH SERVICES

This agreement is to be completed by the primary supervisor and the trainee **prior** to the commencement of the supervised professional experience (SPE). The primary supervisor agrees to maintain this agreement until the trainee completes the SPE and requests the primary supervisor to rate and verify the experience. <u>The primary supervisor agrees to submit this agreement or its equivalent directly to the board along with the <u>Verification of Experience Form</u> when requested to do so by the trainee or the board. Any changes to the supervisory plan during the course of the experience shall be documented on a separate sheet, initialed by both the primary supervisor and trainee, and attached to this agreement as an addendum. The board has the authority to deny any hours of supervised professional experience in which a Supervision Agreement was not properly completed prior to the accrual of hours.</u>

SECTION I	<u>:</u>
PRIMARY SU	
	Licens A MP Licens Must be
	SUPERVISOR(S): heet if necessary  Or its eduvation of the little and the little a
Th	is for License Number ce for
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NOTE: A chang delegated supe	ge in primary supervise community in the completion of an entire new supervision agreement plan. Change(s) in rvisor(s) s in the production of the community in the community of the community of the community is a supervision of the community of
TRAINEE:	(Print or Type: First Name, Middle Initial and Last Name)
SECTION I	Registration Number (if applicable):
one of the fol	ainee will be delivering the limited psychological services described below to the public under lowing categories under the: priate category):
	Business and Professions Code (BPC) Section 2909(d) - Registered Psychologist
	BPC Section 2910 - employee of an "exempt" setting
	BPC Section 2911 - intern in a formal internship which meets Section 1387 of the California Code of Regulations (CCR)
	BPC Section 2913 - registered psychological assistant
	Department of Mental Health Waiver
	Out of State Experience
What is the s	tart and anticipated completion dates of the above checked category:
Start Date:	Anticipated Completion Date:
_	



The above trainee will perform the following services:
The trainee will perform these services in the following location(s). Please include the name of agency (if applicable) and address:
The goals and objectives of this plan for supervised professional experience are summarized as follows:
SECTION III:
IN ADDITION TO THE ABOVE PROVISIONS, THE FOLLOWING PROVISIONS OF THIS AGREEMENT ARE TO BE COMPLETED BY BOTH THE PRIMARY SUPERVISOR AND THE TRAINEE AND REVIEWED BY ALL DELEGATED SUPERVISORS:
In any supervised professional experience, the primary supervisor assumes professional and ethical responsibility for the psychological functions perfured by the trainee. The supervisor is also responsible for ensuring that the supersistence in the capture of the california Code of Regulations (CCR) and in the capture of psychologists or psychological assistants, in section 1387 of the California Code of Regulations (CCR) and in the capture of psychologists or psychological assistants, in section 1387 in the capture of the CCR.  The supervisor and the capture of the code of Regulations are code of the code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code of Regulations are code of Regulations and the code
QUALIFICATIONS AND RESPONSIBILITIES OF PRIMARY SUPERVISORS: (California Code of Regulations Section 1387.1)
THE PRIMARY SUPERVISOR:
<ol> <li>Must be a licensed psychologist, except board certified psychiatrists may be primary supervisors of their own registered psychological assistants.</li> <li>Shall possess and maintain a valid, active license free of any formal disciplinary action and will notify the trainee of any disciplinary action or change in license status that affects his or her ability or qualifications to supervise.</li> <li>Shall be employed by the same work setting as the trainee.</li> <li>Shall be available to the trainee 100% of the time the trainee is accruing SPE. This availability may be in-person, by telephone, by pager or by other appropriate technology.</li> </ol>



5 Shall complete a minimum of six hours of supervision coursework every two years as
described in section 1387.1(b).
6 Shall be in compliance at all times with the provisions of the Psychology Licensing Law or
the Medical Practice Act, whichever might apply, and the regulations adopted pursuant to these laws.
7. Shall be responsible for ensuring compliance at all times by the trainee with the provisions
of the Psychology Licensing Law and the regulations adopted pursuant to these laws.
8 Shall ensure that all SPE and record keeping is conducted in compliance with the Ethical
Principles and Code of Conduct of the American Psychological Association.
<ul><li>9 Shall monitor the welfare of the trainee's assigned clients.</li><li>10. Shall ensure that each client or patient is informed prior to rendering services by the trainee</li></ul>
that the trainee is unlicensed and is functioning under the direction and supervision of the
supervisor and that any fees paid for the services of the trainee must be paid directly to the
primary supervisor or employer.
11 Shall monitor the performance and professional development of the trainee.
12 Shall ensure that he or she has the education, training, and experience in the area(s) of
psychological practice supervised.  13 Shall have no familial, intimate, business or other relationship with the trainee which would
compromise the supervisor's effectiveness, and/or would violate the Ethical Principles and
Code of Conduct of the American Psychological Association.
14 Shall not supervise a trainee who is now or ever has been a psychotherapy client of the
supervisor.  15 Shall not exploit or engage in sexual relationships or any other sexual contact with
the trainee.  16 Shall require the trainee to recent the phet Professional Therapy Neverteelludes Sex."
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#### PRIMARY SUPERVISOR'S SIGNATURE

I understand and accept this agreement, including, but not limited to my duties as a supervisor, and will ensure to the best of my abilities that the trainee and all delegated supervisors will comply with the terms and conditions of this agreement and with all laws and regulations relating to the practice of psychology. I declare under penalty of perjury under the laws of the State of California that all the forgoing is true and correct.

Name (Print or Type)	
License Number	
Signature	
City and State	Date

#### TRAINEE'S SIGNATURE

I understand and will comply with the terms and conditions of this agreement. I will cooperate with my supervisor(s) to ensure that conditions of the supervisor and information necessary to supervisor A Whattel's Involving professional efficace egal concerns. I declare under penalty of perjury under the laws of the forgoing is true and correct.

Name (Print of this form or its equivalent of commencement of completed prior to commence for signature completed professional experience for complete complete experience for complete experience experience for complete experience experience experience experience for complete experience expe Social Se Supervised Professional Experience for hours accrued on or after

January 1, 2005 City and State \_\_

Disclosure of your social security number is mandatory. Section 30 of the Business and Professions Code and Public Law 94-455 (42 USCÁ 405 (c)(2)(C) authorize collection of your SSN. Your SSN will be used exclusively for tax enforcement purposes, for purposes of compliance with any judgement or order for family support in accordance with Section 11350.6 of the Welfare and Institutions Code, or for verification of licensure or examination status by a licensing or examination entity that utilizes a national examination and where licensure is reciprocal with the requesting state. If you fail to disclose your SSN, you will be reported to the Franchise Tax Board, which may assess a \$100 penalty against you.

(Updated 4/13/06)

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STATE OF CALIFORNIA - STATE AND CONSUMER SERVICES AGENCY

GRAY DAVIS, Governor



#### **BOARD OF PSYCHOLOGY**

1422 HOWE AVENUE, SUITE 22 SACRAMENTO, CA 95825-3200 (916) 263-2699 www.psychboard.ca.gov



#### **CALIFORNIA BOARD OF PSYCHOLOGY**

#### **VERIFICATION OF EXPERIENCE FORM**

THIS FORM IS TO BE COMPLETED BY THE PRIMARY SUPERVISOR UPON COMPLETION OF THE SUPERVISED PROFESSIONAL EXPERIENCE. THE PRIMARY SUPERVISOR SHALL COMPLETE THIS FORM, ATTACH IT TO THE <u>SUPERVISION AGREEMENT FOR SUPERVISED PROFESSIONAL EXPERIENCE IN HEALTH SERVICES</u> OR TO THE <u>PLAN FOR ALTERNATIVE SUPERVISED PROFESSIONAL EXPERIENCE IN NON-MENTAL HEALTH SERVICES</u> (WHICHEVER PERTAINS) AND SEND THE DOCUMENTS DIRECTLY TO THE BOARD OF PSYCHOLOGY.

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(Revised 4	13/06)		_						



### Important Reminder Regarding Psychological Assistants

Psychological assistants need to be aware that if their supervisor's license becomes delinquent at any time during the registration period, none of the supervised professional experience hours earned during the period of delinquency will be counted toward meeting their licensure requirements.

The Board of Psychology strongly recommends that psychological assistants know the expiration date of their supervisor's license and remind him/her to renew before its expiration date, and check with their supervisor prior to the annual January 31 expiration date of their psychological assistant registration to make sure that renewal fees were paid. It is the responsibility of the supervisor/employer to pay the application and renewal fees.

Both of these precautions will help to ensure that all of the psychological assistant's hours of supervised professional experience will be accepted toward meeting their licensure requirements.

# Are You a Psychologist Currently Working in Non-Mental Health Areas of Psychology?

If you are a licensed psychologist currently working in non-mental health areas of psychology such as research, I/O, social, or other non-mental health fields of psychology, the Board of Psychology would like to invite you to participate in the examination development workshops for the California Psychology Supplemental Examination (CPSE). For your contribution to the CPSE examination development process, you will receive:

- Six hours of continuing education per day, which fulfills the laws and ethics continuing education requirement,
- Honorarium of \$300 per day,
- Reimbursement of \$40 per day for meals and incidentals,
- Travel and hotel accommodations provided.

If you are interested, please contact Kris Rose at kris\_rose@dca.ca.gov or call 916-263-2699 ext. 3325.

Online verification of licensure/registration is available on the Board of Psychology's website.

Log on to www.psychboard.ca.gov.



## California Psychology Supplemental Examination (CPSE) Fact Sheet

#### (Formerly the California Jurisprudence and Professional Ethics Examination (CJPEE))

The examination consists of multiple-choice items that evaluate a candidates knowledge, skills, and abilities in the following areas:

Content Area	Content Area Description	Percent Weight
Crisis Assessment and Intervention	This area addresses the candidate's ability to identify, evaluate, and manage the patient's immediate crisis(es) including, but not limited to, danger to self or others, and grave disability.	22
Clinical Assessment and Evaluation	This area addresses the candidate's ability to identify a patient's presenting problems and to collect and integrate information within the patient's interpersonal and cultural context. This area includes psychological testing, the ability to formulate diagnoses and provide recommendations.	22
Treatment Interventions	This area assesses the candidate's ability to develop a theoretically-derived treatment plan and prioritize treatment goals based on assessment and diagnoses. This area includes the ability to implement, evaluate, and modify clinical interventions as well as to identify the clinical impact of legal and ethical responsibilities on treatment.	17
Legal and Ethical Standards	This area assesses the candidate's ability to apply legal, ethical, and current professional standards in practice.	39
	TOTAL	100

Each form of the CPSE consists of 100 scored questions and 15 pretest (nonscored) questions, all multiple choice. The pretest questions are presented randomly throughout the examination and are not identified to the candidates. In addition to the standard multiple choice questions, certain questions are also based upon 6–10 vignettes. Candidates have three hours to complete the examination. A new form of the CPSE exam will be available every six months. Therefore, if a candidate does not pass the CPSE, the candidate must wait six months before sitting for the CPSE again.

Candidate results will initially be withheld until an acceptable number of candidates (approximately 100) have taken the CPSE for each new form of the exam, allowing for a statistical analysis of the examination questions. The purpose of this analysis is to ensure that

candidates are not penalized for poorly performing questions. Although every step is taken to provide quality examination questions, an analysis based on candidate responses is the final step in the quality control process. Candidates taking the CPSE after the analysis has been performed will receive their results immediately following their administration time.

Candidates are encouraged to trust in and use their clinical education, experience, and judgement as a basis for responding to the examination items in addition to the *Summary of California Laws, Laws and Regulations Relating to the Practice of Psychology*, which are both available on the Board's website and the *APA Code of Conduct and Ethical Principles* which you may obtain from APA's website at www.apa.org.



## California Psychological Association Expertise Series

The following document from the California Psychological Association's Expertise Series is being printed in the *BOP Update* on behalf of the California Psychological Association.

The Expertise Series is a set of documents on legal and ethical issues designed to provide authoritative guidance to California psychologists. They are a member benefit of Division I of the California Psychological Association and are available to other CPA members at cost. We appreciate this opportunity to share this document in the Series, and would like to provide some introductory comments that should enhance its usefulness.

In revising the Expertise Series, we set out to provide complete and concise summaries of requirements that California psychologists must meet, without omitting essential elements or including extraneous ones. In this document on informed consent, we have summarized and interpreted the reigning authorities, namely, the APA Code and case law. These authorities do not require as much of psychologists as some writings in this area have suggested, and therefore, psychologists may have more latitude than they realize in applying their own clinical and professional judgment.

For example, it is our conclusion that the basic principle in informed consent is that the client/patient should have enough information to make a choice

about whether to proceed with the services offered. Accordingly, we conclude that, for purposes of informed consent, forms are optional, and are best thought of as ways that a prospective client/patient's understanding and decision-making can be enhanced (rather than as contracts, for example). Documentation of informed consent remains essential, but can be accomplished in other ways, such as a record in the psychologist's progress notes.

Each document in the revised Expertise Series is a product of the entire group. The writer of the first draft of the document is indicated by name, but each document was heavily re-written by the entire group in a highly collaborative process.

We hope readers find this document useful, and welcome feedback about it.

#### **Expertise Series Task Force:**

Bram Fridhandler, Ph.D. Chair David D. Stein, Ph.D., Co-Chair Pamela Balls Organista, Ph.D. Arthur Bodin, Ph.D. O. Brandt Caudill, Esq. Kay DiFrancesca, Ph.D. Michael Donner, Ph.D. Dean Given, Ph.D. Megan Sullaway, Ph.D.

## Informed Consent

Bram Fridhandler, Ph.D., and the 2004 Expertise Series Task Force

Under the principle of informed consent, the client/patient should have enough information to make a knowledgeable, informed choice about whether to proceed with the services offered by the psychologist. The psychologist may make a judgment about what information a specific client/patient is likely to find relevant in making this decision. Accordingly, it is appropriate to tailor the information to the client/patient's particular needs and ability to understand. The psychologist should answer all client/patient questions relevant to the services being offered and their potential effect on him or her.

Informed consent forms and notices may facilitate this process and the psychologist may choose to use them. Documentation that the client/patient was provided with information about the services and agreed to receive the services is essential.

In addition to their own professional judgment, psychologists must abide by the APA Ethics Code (APA, 2002) in obtaining informed consent. Psychologists are also advised to adhere to certain principles from case law, as described on page 16.

(Continued on page 16)



#### (Continued from page 15)

The principle of informed consent rests upon the assumption that the client/patient has the ability to make a decision about whether or not to accept the psychologist's services. That is, the client/patient must be cognitively competent and not mandated to accept the services. Other principles, established in the APA Code (Sections 3.10 (b) and 3.10 (c)), apply when the client/patient does not have the ability to make this decision.

## APA Ethical Principles and Code of Conduct

Psychologists should be familiar with the sections of the APA Ethical Principles and Code of Conduct governing informed consent.

Standard 3.10 establishes standards for informed consent in all the psychologist's professional activities. It requires that informed consent be obtained using language that is reasonably understandable. Further, the psychologist follows specific procedures in situations where the client/patient is legally incapable of giving consent or where services are mandatory. It also requires that informed consent be documented in writing, though the consent itself may be oral.

Standard 8.02 governs informed consent to research. It establishes eight types of information that must be given to all psychologists' research subjects and an additional five types when the subjects will undergo an experimental treatment.

Standard 9.03 governs informed consent to assessments. The standard requires an adequate explanation of the nature and purpose of the assessment, fees, third party involvement and limits of confidentiality. Client/patients must be given an opportunity to ask questions and receive answers. Informed consent should be obtained from the client/patient regarding the use of an interpreter and confidentiality must be assured.

Standard 10.01 governs informed consent to therapy. It establishes that the following information must be provided "as early as is feasible:" the nature and anticipated course of therapy, fees, involvement of third parties, and limits of confidentiality. It establishes additional standards for treatment provided by trainees and for treatment "for which generally recognized techniques and procedures have not been established."

#### Case Law

Court decisions have established a legal consensus about additional aspects of informed consent. This legal consensus, has, in turn, influenced our professional ethics. Psychologists may be guided by these additional principles in their efforts to achieve the highest level of ethical practice and for purposes of risk management.

• Types of **information** to be provided: The client/ patient should be aware of *risks* and *benefits* of, and *alternatives* to, the services being offered. As noted above, the psychologist may use professional judgment in determining the pertinent risks, benefits and alternatives to present to client/patients. For example, information the client/patient already knows does not need to be presented. On the other hand, information that he or she may not know and that appears reasonably likely to be something he or she would consider in making his or her decision, should be provided. Sometimes, a psychologist may need to disclose the fact that there are other schools of thought about how to treat a particular condition.

In addition, a psychologist must disclose personal interests, including research and economic interests, unrelated to the client/patient's health that would be reasonably likely to affect the psychologist's judgment.

• Consent should be fully **voluntary**: Psychologists should avoid coercive pressure on the client/patient to accept services. For example, conditioning a recommendation for a leave of absence from work on the acceptance of psychotherapy might pressure the client/patient into accepting psychotherapy. On the other hand, telling the client/patient that psychotherapy may make it more likely that he or she will be able to return to work is appropriate, if that is the psychologist's assessment.

#### Reference

American Psychological Association. (2002). Ethical principles and code of conduct. *American Psychologist*, 57, 1060-1073.



#### New Continuing Education Provider Regulations

Effective January 1, 2006, the Board of Psychology amended California Code of Regulations section 1397.61(f). In addition to courses approved by the MCEP Accrediting Agency, this amendment increases the availability of quality continuing education courses by specifically accepting those courses that are:

- provided by American Psychological Association (APA) approved sponsors;
- Continuing Medical Education (CME) courses specifically applicable and pertinent to the practice of psychology and that are accredited by the California Medical Association (CMA) or the Accreditation Council for Continuing Medical Education (ACCME); or
- sponsored by the Academies of the specialty boards of the American Board of Professional Psychology (ABPP).

The continuing education a licensee accrues must be related to the assessment, diagnosis, and intervention for the client population being served pursuant to section 2915(h) of the Business and Professions Code. Therefore, the Board makes an ongoing effort to ensure that a variety of quality continuing education courses relevant to a licensed psychologists' scope of practice are available. By increasing the availability of acceptable quality continuing education courses, licensees will have a greater variety of courses from which to choose that best suit their area of practice.

#### How to Reactivate an Inactive License

#### **Continuing Education**

In order to reactivate an inactive license, 36 hours of qualifying continuing education are required. This must include at least four hours of instruction on the subject of laws and ethics, as well as any other mandatory courses. These hours of coursework must have been completed no more than 24 months prior to the date of reactivation.

#### **Reactivation Fee**

If the reactivation occurs at the regularly scheduled renewal date, the licensee merely needs to check the "Active" box on the renewal form and submit the form with the active renewal fee of \$410. If the reactivation occurs prior to the regularly scheduled renewal date, the fee for reactivation will be \$16.67 for each month or partial month remaining in the renewal cycle. For example, if an inactive license is scheduled to expire on December 31, 2005, and the licensee decides to reactivate the license on January 20, 2005, the fee for reactivation would be \$200.04 (\$16.67 X 12 months for 11 full months and one partial month).

#### **License Reactivation Form**

The License Reactivation Form can be located on our website at www.psychboard.ca.gov under the Licensing & Registration section. You can also obtain a License Reactivation Form by calling (916) 263-2699, extension 0. You can e-mail any guestions you have regarding this process to bopmail@dca.ca.gov.

## **Disciplinary Actions**

OCTOBER 1, 2004-APRIL 30, 2006

#### Kuehl, Susan Elizabeth, Ph.D. (PSY 15305) Redlands, CA

Stipulated Decision effective October 13, 2004. License surrendered.

#### LeRoux, Jeffrey Arthur, Ph.D. (PSY 14268) Albany, CA

Stipulated Decision effective December 4, 2004. License surrendered.

#### Benyas, Pamela, Ph.D. (PSY 9445) Sherman Oaks, CA

B&P Code § 2960(a)(j)(n)(r). Unprofessional Conduct. Conviction of a crime which is substantially related to the qualifications, functions and duties of a psychologist or psychological assistant. Gross Negligence. Dishonest, corrupt, or fraudulent acts.

#### Notice:

The following decisions become operative on the effective date except in situations where the licensee obtains a court-ordered stay. This may occur after the preparation of this newsletter. For updated information on stay orders and appeals you may telephone (916) 263-2691 and speak to the Board's **Enforcement Analyst.** 

Many of these decisions can be accessed on the board's website (www.psychboard.ca.gov). To order copies of decisions and other documents that are not available on the website, send your written request by mail or e-mail the Board at bop@dca.ca.gov. Include the name and license number of the licensee and send to the attention of the Enforcement Program at the Board's offices in Sacramento. Please note that there may be a minimal copying charge for these documents.

(Continued on page 18)



#### (Continued from page 17)

Repeated Negligent Acts. Stipulated Decision effective December 22, 2004. License revoked, stayed, 5 years probation with suspension.

#### Siegel, Joel L., Ph.D. (PSY 7904) La Mesa, CA

B&P Code § 2960(j)(n)(r). Gross Negligence. Corrupt acts. Repeated negligent acts. Decision effective January 19, 2005. License revoked.

#### Chapman, Rosalie, Ph.D. (PSY 4164) San Diego, CA

Stipulated Decision effective January 20, 2005. License surrendered.

#### Lesnik, Susan, Ph.D. (PSY 11783) Bluffton, SC

Stipulated Decision effective February 9, 2005. License surrendered.

#### Ross, Deborah, Ph.D. (PSY 8336) Los Gatos, CA

Stipulated Decision effective March 13, 2005. License surrendered.

#### Antion, David Lee, Ph.D. (PSY 9037) Downey, CA

B&P Code § 2960(j)(r). Gross Negligence. Repeated Negligent Acts. Decision effective April 1, 2005. License revoked, stayed, 3 years probation.

#### Bickford, Kurt, Ph.D. (PSY 12268) Redlands. CA

B&P Code § 2960. Unprofessional Conduct. Stipulated Decision effective June 25, 2004. Public Letter of Reprimand issued April 18, 2005.

## Covington, Tracy Joan, Ph.D. (PSY 11392) Redlands. CA

B&P Code § 2960. Unprofessional Conduct. Stipulated Decision effective June 25, 2004. Public Letter of Reprimand issued April 18, 2005.

## Thompson, Elizabeth S., Ph.D. (PSY 16237) Coronado, CA

Stipulated Decision effective April 27, 2005. License surrendered.

#### Hirschman, David, Ph.D. (PSY 7584) Corpus Christi, TX

B&P Code § 2960(m). Disciplinary action by another state against a licensee or registrant. Stipulated Decision

effective August 29, 2004. Public Reproval issued April 19, 2005.

#### Moore, Tracie L., Ph.D. (PSY 12107) Sonora, CA

B&P Code § 2960(a). Conviction of a Crime. Stipulated Decision effective May 12, 2005. License revoked, stayed, 5 years probation with actual suspension.

#### Zuckerman, Allan Lewis, Ph.D. (PSY 18215) Tustin, CA

Stipulated Decision effective June 10, 2005. License surrendered.

#### Schuster, Sandee, Ph.D. (PSY 9337) Diamond Bar, CA

Alleged violation of B&P Code § 2960(j)(r). Gross negligence, repeated negligent acts, dishonest/fraudulent acts. Stipulated Decision effective June 11, 2005. License revoked, stayed, 5 years probation.

#### Lambert, Scott, Ph.D. (PSY 12547) North Hollywood, CA

B&P Code § 2960(a)(b). Conviction of a crime. Use of alcohol creating danger to self and public. Stipulated Decision effective June 16, 2005. License revoked, stayed, 5 years probation.

(Continued on page 19)

#### **Explanation of Disciplinary Language**

**Revoked:** The license is cancelled, voided, annulled, rescinded. The right to practice is ended.

**Revoked, stayed, probation:** "Stayed" means the revocation is postponed or put off. Professional practice may continue so long as the licensee complies with specific probationary terms and conditions. Violation of probation may result in the revocation that was postponed.

**Suspension:** The licensee is prohibited from practicing for a specific period of time.

**Gross negligence:** An extreme departure from the standard of practice.

**Default decision:** Licensee fails to respond to Accusation by filing a Notice of Defense or fails to appear at an administrative hearing.

**License surrender:** While charges are still pending, the licensee turns in the license—subject to acceptance by the Board. The right to practice is ended.

**Effective decision date:** The date the disciplinary decision goes into operation.



#### (Continued from page 18)

#### Yedid, Joseph, Ph.D. (PSY 7861) San Diego, CA

B&P Code §§ 2960(a)(n), 2963. Dishonest, corrupt or fraudulent act. Conviction of a crime substantially related to the practice of psychology. Stipulated Decision effective June 17, 2005. License revoked, stayed, 60-day suspension, 5 years probation.

#### Elliott, Diana M., Ph.D. (PSY 12612) Cerritos, CA

B&P Code § 2960(r). Repeated negligent acts. Stipulated Decision effective June 25, 2005. License revoked, stayed, 3 years probation.

#### Speraw, Susan, Ph.D. (PSY 13811) Knoxville, TN

B&P Code §§ 2960(m), 2960.6. Disciplinary action taken by another state. Stipulated Decision effective July 30, 2005. Public Reproval issued.

#### Miersma, James T., Psy.D. (PSY 20669) Bellflower, CA

B&P Code § 2960(a)(n). Conviction of a crime substantially related to the practice of psychology. Dishonest, corrupt or fraudulent act. Stipulated Decision effective August 4, 2005. Upon meeting licensure requirements, license will be issued, revoked, stayed, 5 years probation. License issued January 3, 2006.

#### Peloquin, Paul Maurice, Ph.D. (PSY 12727) Corte Madera, CA

Stipulated Decision effective August 21, 2005. License surrendered.

#### McKeon, Patricia, Ph.D. (PSY 10152) Pacific Grove, CA

B&P Code § 2960(j). Unprofessional Conduct. Gross Negligence. Stipulated Decision effective September 1, 2005. Revoked, stayed, 5 years probation.

## REMINDER FROM THE BOARD Display Your License Number

Section 1380.6 of the California Code of Regulations requires every licensed psychologist to display their psychology license number in any advertising, public directory, or solicitation. This would include business cards, letterhead, business directories, etc.

#### Lee, Robert E., Ph.D. (PSY 4028) San Diego, CA

B&P Code § 2960(h)(j)(r)(n). Breach of confidentiality. Gross Negligence. Repeated negligent acts. Dishonest act. Stipulated Decision effective September 8, 2005. Revoked, stayed, 3 years probation.

#### Wilson, Diane L., Ph.D. (PSY 15435) Oakland, CA

Stipulated Surrender effective September 19, 2005. License surrendered.

#### Leatham, Larry A., Ph.D. (PSY 11651) Pine Grove, CA

B&P Code §§ 2960(j)(k), 2936, 2969. Gross negligence. Violating provisions of the Laws and Regulations Related to the Practice of Psychology. Violating the Rules of Professional Conduct as established by the Board. Failure to provide medical records of a patient to the Board upon request. Decision After Non-Adoption effective October 13, 2005. Revoked, stayed, 5 years probation.

## McGarity, Andrew B., Ph.D. (PSY 7509) Blackstock, SC

B&P Code § 2960(m). Disciplinary action by another state against a licensee or registrant. Default Decision effective December 7, 2005. License Revoked.

#### Techentin, Nicholas (PSB 31924) Malibu, CA

B&P Code §§ 2960(a), 2963, 475(a)(2)(4), 480 (a)(1)(3). Unprofessional conduct. Conviction of a crime. Stipulated Decision effective February 3, 2006. Upon registration as a Psychological Assistant, registration revoked, stayed, 4 years probation. Registration issued February 8, 2006.

#### Nabavi, Reza, Ph.D. (RPS 2006022) Pasadena, CA

B&P Code § 2960(a)(b). Conviction of a crime substantially related to the practice of psychology. Stipulated Decision effective February 16, 2006. Registration revoked, stayed, 5 years probation.

#### Urenda, Eduardo S., (PSB 30140) Tarzana, CA

B&P Code § 2960 (n). Dishonest, corrupt, or fraudulent act. Stipulated Decision effective April 24, 2006. Registration revoked, stayed, 5 years probation, with terms and conditions.



The California Victim Compensation and Government Claims Board (VCGCB) is a state agency that provides compensation and services to crime victims in California. The VCGCB's Victim Compensation Program reimburses eligible crime victims for certain losses they incur as a result of a crime including, but not limited to, medical/dental expenses, mental health counseling costs, wage loss, support loss for dependants, and funeral/burial expenses. Following is an announcement from VCGCB regarding improvements in service limitations and reporting requirements for reimbursement of mental health counseling services for victims of crime.

## VCGCB Improves Policies for Mental Health Care Providers

In an effort to ensure that mental health services are readily available and accessible to victims of violent crime, the California Victim
Compensation and Government
Claims Board (VCGCB) approved significant changes to the service limitations and reporting requirements for reimbursement of mental health counseling services at its meeting on January 19, 2006. Subsequently, at the February 16, 2006 meeting, the VCGCB took action to raise the reimbursement rates for mental health care providers.

Regarding the session limitations, early in 2003, the VCGCB adopted mental health regulations that set session limitations for outpatient mental health counseling, established specific criteria for treatment beyond those limitations, and required specific documentation at various stages of treatment. At that time, the VCGCB indicated that the impact of the revised regulations would be reviewed periodically and changes would be proposed as circumstances and experience dictated.

At its meeting in January, the VCGCB reviewed the mental health session limits and reporting requirements and made several significant changes based on feedback from mental health care providers. Providers are no longer

required to submit a Treatment Progress Report after 15 sessions in order for the remainder of the initial sessions to be authorized. Once a provider has submitted a treatment plan after five sessions, and that plan is approved, no further reports are required unless the provider needs to request additional treatment beyond the initial session limits.

Regarding the reimbursement rate for mental health services, the rate for licensed psychologists has been increased from \$90 to a maximum of \$110 per session. The rate for marriage and family therapists and licensed clinical social workers has been increased to a maximum of \$90 per session, up from \$70. The group therapy rate continues to be reimbursed at 40 percent of the individual therapy rate.

"The session limitations, documentation requirements, and criteria for additional treatment have been effective in decreasing the costs of mental health reimbursement and creating a better system of monitoring treatment," said Executive Officer Karen McGagin. "However, some aspects of the session limitations and related reporting requirements tended to complicate the processing of claims, both for providers and for the VCGCB."

"The changes the VCGCB made will improve access to mental health services for crime victims and substantially reduce the time that providers must spend completing paperwork. We have kept our promise to review the impact of session limitations and reimbursement rates to ensure that both are consistent with current professional standards," said McGagin.

An informational copy of the new service limitations and session limits was filed with the Secretary of State pursuant to Government Code section 13957.2(a) and became effective for applications filed on or after January 24, 2006. New provider reimbursement rates are effective for mental health services provided on or after March 1, 2006. The VCGCB will continue to regularly review the effect of the new guidelines and rates.

For more information, call the VCGCB's Customer Service Unit at 1-800-777-9229 or visit the VCGCB website at: www. victimcompensation.ca.gov. The VCGCB hopes these improvements will encourage all mental health professionals to reach out in offering their services to victims of violent crime



La sección 2936 del Código de Negocios y Profesiones requiere que todos los titulares de una licencia pongan este aviso en un lugar bien visible en la oficina principal de negocios de psicología.

# preguntas y quejas en relación con la práctica de la psicología. Si Departamento de Asuntos del Consumidor recibe y responde las tiene alguna duda o quiere presentar una queja puede ponerse en **Aviso a Los Consumidores**: La Junta de Psicología del

mediante un correo electrónico a bopmail@dca.ca.gov, llamando al contacto con la Junta por Internet en www.psychboard.ca.gov, 1-866-503-3221 o escribiendo a la siguiente dirección postal:

1422 Howe Avenue, Suite 22 Sacramento CA 95825 **Board of Psychology** 



1422 Howe Avenue, Suite 22 www.psychboard.ca.gov Sacramento, CA 95825 **Board of Psychology** bopmail@dca.ca.gov California







및 직업법 제 2936 조에 따라 모든 피면허자는 이 통지문을 주 심리 치료소의 잘 보이는 곳에 게시해야 합니다. 707

소비자 동지문: 소비자 보호국 심리 치료 위원회는 심리 치료에 bopmail@dca.ca.gov, 전화 1-866-503-3221 을 통해서 심리 치료 대한 질문과 불만을 접수하고 이를 처리합니다. 질문이나 불만이 위원회로 연락하거나, 또는 다음의 주소로 서신을 보내십시오. 있으시면 인터넷 www.psychboard.ca.gov, 이메일

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業務與專業法典」第2936 節要求所有持照者在主要心理學業務辦事處醒目的位置張貼以下通知

**消費者通知:** 消費者事務部心理學委員會聽取與回答有關心理學

開業的問題及申訴。如果您有問題或需要提出申訴,請與心理學委

員會聯絡,網址: www.psychboard.ca.gov; 電子郵件:

bopmail@dca.ca.gov; 電話: 1-866-503-3221; 或寫信至以下地

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Business and Professions Code section 2936 requires all licensees to post this notice in a conspicuous location in the principal psychological business office.

questions or complaints you may contact the Board on the Internet **NOTICE TO CONSUMERS:** The Department of Consumer Affairs' at www.psychboard.ca.gov, by e-mailing bopmail@dca.ca.gov, Board of Psychology receives and responds to questions and complaints regarding the practice of psychology. If you have calling 1-866-503-3221 or writing to the following address:

1422 Howe Avenue, Suite 22 Sacramento CA 95825 **Board of Psychology** 



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#### Licensees & Registrants Please Note:

The address listed on the mailing label is the address of record listed with the Board of Psychology. This is the address that is given to the public upon request and where renewal forms are sent. It is also the address that is made available to the public on the Board of Psychology website's verification of license feature.

The Board recommends that you not use your residence address as your address of record for reasons of personal security. If you wish to change your address of record, you can either mail the request to the Board's office in Sacramento, or you can e-mail the request to: bopmail@dca.ca.gov.

The California Board of Psychology protects the safety and welfare of consumers of psychological services.

