California Board of
PSYCHOLOGY

1625 North Market Blvd., Suite N-215, Sacramento, CA 95834
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www.psychology.ca.gov

Notice of Outreach and Communications Committee Teleconference Meeting & Agenda

Friday, September 27, 2024
10:00 a.m. – 3:00 p.m. or until completion of business

https://dca-meetings.webex.com/dca-meetings/j.php?MTID=m9bc87f075017021ef47aeb5625bc1e31

If joining using the link above
Webinar number: 2482 867 2681
Webinar password: BOP927

If joining by phone
+1-415-655-0001 US Toll
Access code: 2482 867 2681
Passcode: 267927

The Outreach and Communications Committee will hold the Committee Meeting via WebEx, as noted above, and in-person at:

Department of Consumer Affairs
1625 N. Market Blvd., El Dorado Room
Sacramento, CA 95834

Committee Members
Shacunda Rodgers, PhD (remote)
Sheryll Casuga, PsyD (remote)
Ana Rescate (remote)

Board Staff
Jonathan Burke, Assistant Executive Officer
Stephanie Cheung, Licensing Program Manager
Cynthia Whitney, Central Services Manager
Sandra Monterrubio, Enforcement Program Manager
Troy Polk, Legislative and Regulatory Analyst
Cecilia Voon, Central Services Office Technician

Legal Counsel
Anthony Pane

Links to agenda items with attachments are available at www.psychology.ca.gov, prior to the meeting date.

Friday, September 27, 2024

10:00 a.m. – 3:00 p.m. or until completion of business

Unless noticed for a specific time, items may be heard at any time during the period of the Committee meeting.

The Committee welcomes and encourages public participation in its meetings. The public may take appropriate opportunities to comment on any issue before the Board at the time the item is heard. If public comment is not specifically requested, members of the public should feel free to request an opportunity to comment.

1.   Call to Order/Roll Call/Establishment of a Quorum

2.   Chairperson Welcome

3.   Public Comment for Items Not on the Agenda. Note: The Committee may not discuss or take action on any matter raised during this public comment section, except to decide whether to place the matter on the agenda of a future meeting [Government Code Sections 11125 and 11125.7(a)]

4.   Approval of the Outreach and Education Committee Minutes: September 23, 2023

5.   Strategic Plan Update

6.   Social Media Update

7.   Website Statistics Update

8.   Update on Newsletter

9.   Outreach Activities Update

10. Review Barriers to Telehealth Survey and Next Steps

11. Recommendations for Agenda Items for Future Committee Meetings. Note: The Committee may not discuss or take action on any matter raised during this public comment section, except to decide whether to place the matter on the agenda of a future meeting [Government Code Sections 11125 and 11125.7(a)]

ADJOURNMENT

Except where noticed for a time certain, all times are approximate and subject to change. The meeting may be canceled or the means by which the public may observe or comment may change without notice. For verification, please check the Board's Web site at www.psychology.ca.gov, or call (916) 574-7720. Items may be taken out of order, tabled or held over to a subsequent meeting, for convenience, to accommodate speakers, or to maintain a quorum.

Meetings of the Board of Psychology are open to the public except when specifically noticed otherwise in accordance with the Open Meeting Act. The public may take appropriate opportunities to comment on any issue before the Board or its committees, at the time the item is heard, but the President or Committee Chair

may, at his or her discretion, apportion available time among those who wish to speak. Board members who are present who are not members of the Committee may observe, but may not participate or vote.

The meeting is accessible to the physically disabled. A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting Jonathan Burke, Assistant Executive Officer, at (916) 574-7720 or email bopmail@dca.ca.gov or send a written request addressed to **1625 N. Market Boulevard, Suite N-215, Sacramento, CA 95834**. Providing your request at least five (5) business days before the meeting will help ensure availability of the requested accommodation. Links to agenda items, with exhibits are available at www.psychology.ca.gov, prior to the meeting date.

The goal of the Outreach and Communications Committee is to provide critical information to all Californians regarding the evolving practice of psychology, relevant and emerging issues in the field of psychology, and the work of the Board.

If joining using the meeting link

1 Click on the meeting link. This can be found in the meeting notice you received.

2 If you have not previously used Webex on your device, your web browser may ask if you want to open Webex. Click "Open Cisco Webex Start" or "Open Webex", whichever option is presented. DO NOT click "Join from your browser", as you will not be able to participate during the meeting.
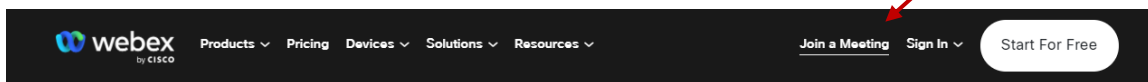
Click **Open Webex** on the prompt.
If the prompt doesn't appear, click **Launch Event** instead.
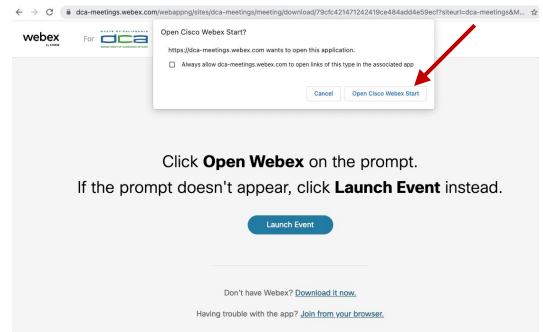
3 Enter your name and email address. Click "Join as a guest" . Accept any request for permission to use your microphone and/or camera.
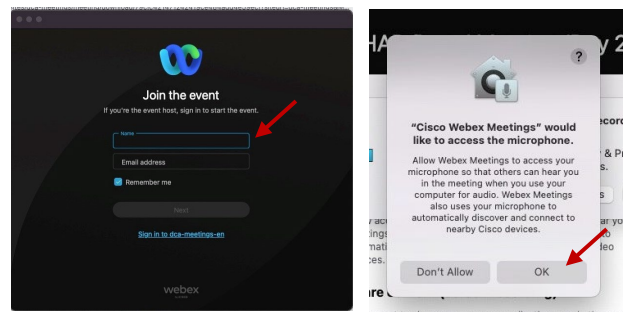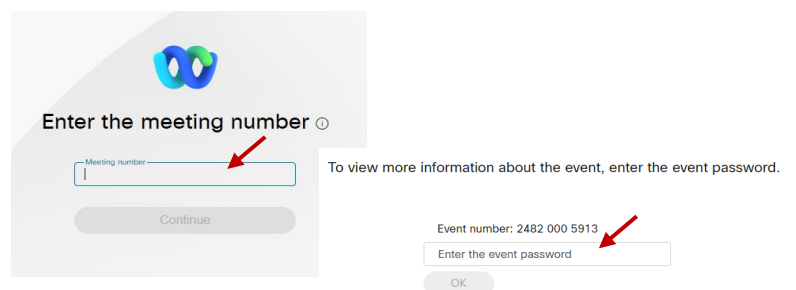
─────────────── OR ───────────────
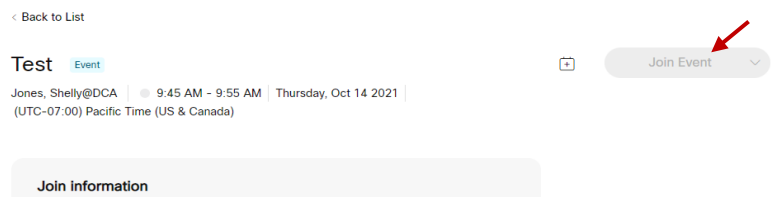
If joining from Webex.com

1 Click on "Join a Meeting" at the top of the Webex window.

2 Enter the meeting/event number and click "Continue" . Enter the event password and click "OK" . This can be found in the meeting notice you received.

Enter the meeting number ⓘ

To view more information about the event, enter the event password.

Event number: 2482 000 5913

Enter the event password

3 The meeting information will be displayed. Click "Join Event" .

‹ Back to List

Test Event

Jones, Shelly@DCA   ● 9:45 AM - 9:55 AM | Thursday, Oct 14 2021
(UTC-07:00) Pacific Time (US & Canada)

Join information

─────────────── OR ───────────────

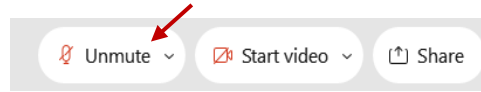**Connect via telephone*:**
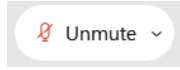You may also join the meeting by calling in using the phone number, access code, and passcode provided in the meeting notice.

Webex Public Access Guide

Microphone

Microphone control (mute/unmute button) is located on the command row.
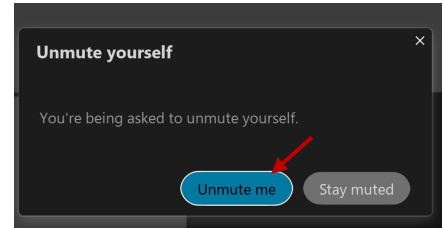
Green microphone = Unmuted: People in the meeting can hear you.

Red microphone = Muted: No one in the meeting can hear you.

Note: Only panelists can mute/unmute their own microphones. Attendees will remain muted unless the moderator enables their microphone at which time the attendee will be provided the ability to unmute their microphone by clicking on "Unmute Me".

If you cannot hear or be heard

1 Click on the bottom facing arrow located on the Mute/Unmute button.

2 From the pop-up window, select a different:
- Microphone option if participants can't hear you.
- Speaker option if you can't hear participants.
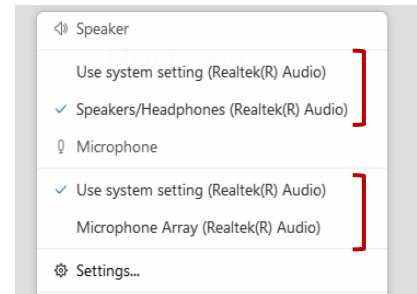
### If your microphone volume is too low or too high

1 Locate the command row – click on the bottom facing arrow located on the Mute/Unmute button.

2 From the pop-up window:
- Click on "Settings…":
- Drag the "Input Volume" located under microphone settings to adjust your volume.
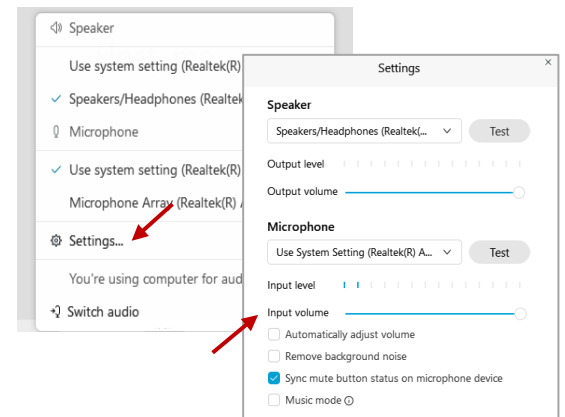
Audio Connectivity Issues

If you are connected by computer or tablet and you have audio issues or no microphone/speakers, you can link your phone through Webex. Your phone will then become your audio source during the meeting.

1 Click on "Audio & Video" from the menu bar.

2 Select "Switch Audio" from the drop-down menu.

3 Select the "Call In" option and following the directions.

Webex Public Access Guide Public Comment
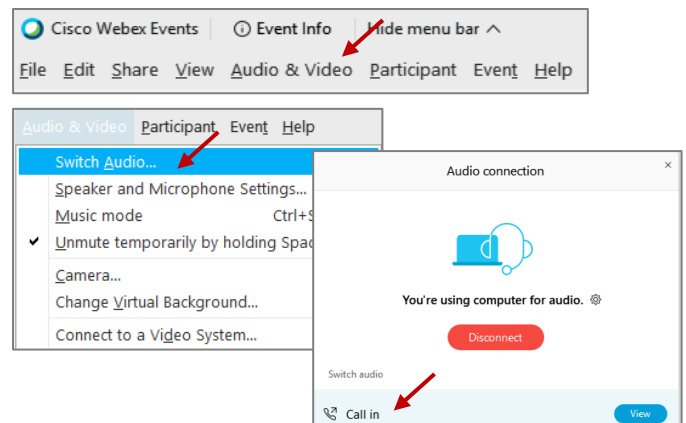
The question-and-answer feature (Q&A) is utilized for questions or comments. Upon direction of the meeting facilitator, the moderator will open the Q&A panel for meeting participants to submit questions or comments. *NOTE: This feature is not accessible to those joining the meeting via telephone.*
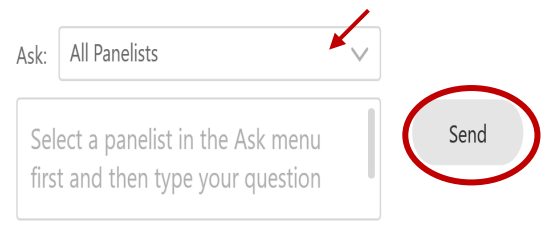
1 Access the Q&A panel at the bottom right of the Webex display:
  - Click on the icon that looks like a "?" inside of a square, or
  - Click on the 3 dots and select "Q&A".
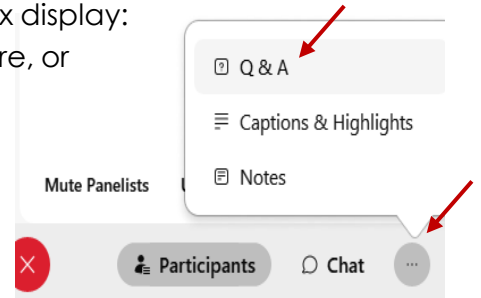
2 In the text box:
  - Select "All Panelists" in the dropdown menu,
  - Type your question/comment into the text box, and
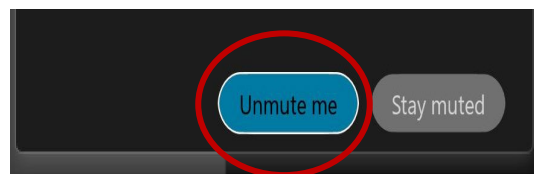 - Click "Send".

— OR —

If connected via telephone:
  - Utilize the raise hand feature by pressing *6 to raise your hand.
  - Repeat this process to lower your hand.

3 The moderator will call you by name and indicate a request has been sent to unmute your microphone. Upon hearing this prompt:
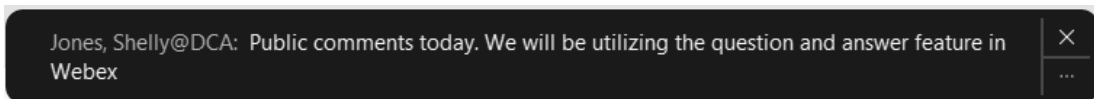 - Click the **Unmute me** button on the pop-up box that appears.

— OR —

If connected via telephone:
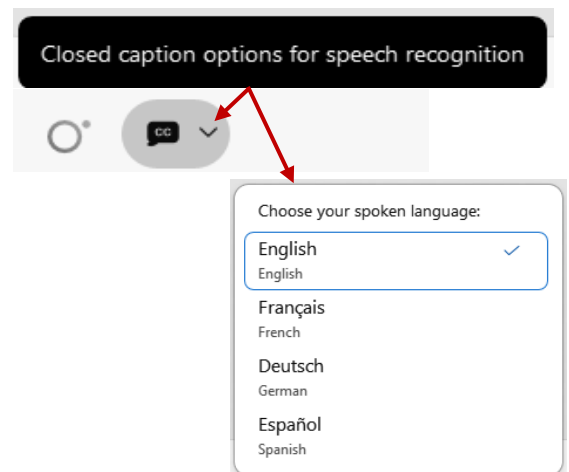 - Press *3 to unmute your microphone.

Webex provides real-time closed captioning displayed in a dialog box on your screen. The captioning box can be moved by clicking on the box and dragging it to another location on your screen.

> Jones, Shelly@DCA: Public comments today. We will be utilizing the question and answer feature in Webex

The closed captioning can be hidden from view by clicking on the closed captioning icon. You can repeat this action to unhide the dialog box.

> Show captions (Ctrl + Shift + A)
>
> Hide captions (Ctrl + Shift + A)
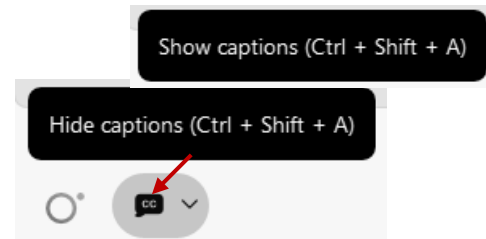
You can select the language to be displayed by clicking the drop-down arrow next to the closed captioning icon.

> Closed caption options for speech recognition

> Choose your spoken language:
>
> English
> English   ✓
>
> Français
> French
>
> Deutsch
> German
>
> Español
> Spanish

You can view the closed captioning dialog box with a light or dark background or change the font size by clicking the 3 dots on the right side of the dialog box.

> Jones, Shelly@DCA: Public comments today. We will be utilizing the question and answer feature in Webex

> Back to default position and size
>
> Use light background
>
> Font size   >
>
> View captions and highlights