

MEMORANDUM

DATE	October 27, 2017
TO	Psychology Board Members
FROM	 Antonette Sorrick Executive Officer
SUBJECT	Executive Officer's Report: Agenda Item 6(a-c)

Background:

The attached report is provided to the Board at each Board Meeting. Included in this item are the following:

- DCA Update
- DCA Annual Report
- Board of Psychology Update

Action Requested:

This item is for informational purposes only.

Department of Consumer Affairs Update

No Update

Board of Psychology Update

Staffing Update

Authorized Positions: 23.30
 BL 12-03 (999 Blanket) Positions: 1.20
 Temp Help: 3.00

New Hires	
Classification	Program

Promotions
None

Other
None

Vacancies

Office Technician (Licensing): Final Filing Date 10/31/17
Staff Service Analyst (Licensing): Pending Application Review
Special Investigator (Enforcement): Recently Vacated Position

Psychology

Licenses and regulates psychologists, registered psychologists, and psychological assistants.

STAFF:

22.3 civil servant positions
1 exempt

LICENSEES:

22,449

BOARD MEMBERSHIP:

4 public representatives
5 licensees

BOARD STAFF:

Executive Officer:
Antonette Sorrick
antonette.sorrick@dca.ca.gov

Assistant Executive Officer:
Jeff Thomas
jeffrey.thomas@dca.ca.gov

STRATEGIC PLAN ADOPTED:

2014

www.psychology.ca.gov



Summary of Licensing Activity

Initial Licenses/Certificates/Permits			
TYPE	APPS RECEIVED	ISSUED	RENEWED
PSYCHOLOGIST	1,666	824	9,517
PSYCHOLOGICAL ASSISTANT	915	829	857
REGISTERED PSYCHOLOGIST	124	113	N/A

Licensing Population by Type			
TYPE	CERTIFICATES/ PERMITS	LICENSES/ REGISTRATIONS	APPROVALS
PSYCHOLOGIST	N/A	20,726	N/A
PSYCHOLOGICAL ASSISTANT	N/A	1,494	N/A
REGISTERED PSYCHOLOGIST	N/A	229	N/A

Renewal and Continuing Education (CE)		
TYPE	FREQUENCY OF RENEWAL	NUMBER CE HOURS REQUIRED EACH CYCLE
PSYCHOLOGIST	EVERY 2 YEARS	36
PSYCHOLOGICAL ASSISTANT	EVERY YEAR	0
REGISTERED PSYCHOLOGIST	NON-RENEWABLE	N/A

Exams Results			
EXAM TITLE	PASS	FAIL	TOTAL
EXAMINATION FOR PROFESSIONAL PRACTICE IN PSYCHOLOGY (EPPP)	788	691	1,479
CALIFORNIA PSYCHOLOGY LAW AND ETHICS EXAM (CPLEE)	801	268	1,069

Summary of Enforcement Activity

Consumer Complaints—Intake	
1,191	RECEIVED
258	CLOSED WITHOUT REFERRAL FOR INVESTIGATION
904	REFERRED FOR INVESTIGATION
105	PENDING

Conviction/Arrest Notification Complaints	
41	RECEIVED
42	CLOSED/REFERRED FOR INVESTIGATION
3	PENDING

Inspections	
N/A	

Investigations	
16	OPENED
74	CLOSED
20	PENDING

Number of Days to Complete Intake and Investigations	
14	UP TO 90 DAYS
2	91 TO 180 DAYS
13	181 DAYS TO 1 YEAR
29	1 TO 2 YEARS
16	2 TO 3 YEARS
0	OVER 3 YEARS
15	AVERAGE NUMBER OF DAYS TO COMPLETE INTAKE AND INVESTIGATIONS

Citations and Fines	
0	ISSUED
104	ISSUED WITH A FINE
8	WITHDRAWN
0	DISMISSED
38	AVERAGE NUMBER OF DAYS TO ISSUE A CITATION AND FINE

Total Amount of Fines	
\$120,500.00	ASSESSED
\$3,000.00	REDUCED
\$77,266.00	COLLECTED

Criminal/Civil Actions

1	REFERRALS FOR CRIMINAL/CIVIL ACTION
0	CRIMINAL ACTIONS FILED
0	CIVIL ACTIONS FILED

Office of the Attorney General/Disciplinary Actions

54	CASES OPENED/INITIATED
0	CASES CLOSED
56	CASES PENDING

Number of Days to Complete AG Cases

10	1 YEAR
17	1 TO 2 YEARS
10	2 TO 3 YEARS
14	OVER 3 YEARS
847	AVERAGE NUMBER OF DAYS TO IMPOSE DISCIPLINE

Formal Actions Filed/Withdrawn/Dismissed

8	STATEMENTS OF ISSUES FILED
31	ACCUSATIONS FILED
0	RESTRAINING/RESTRICTION/SUSPENSION ORDERS GRANTED
0	STATEMENTS OF ISSUES WITHDRAWN/DISMISSED
5	ACCUSATIONS WITHDRAWN/DISMISSED

Administrative Outcomes/Final Orders

	LICENSE APPLICATIONS DENIED
2	REVOCAION
26	SURRENDER OF LICENSE
0	PROBATION WITH SUSPENSION
0	SUSPENSION ONLY
16	PROBATION ONLY
3	PUBLIC REPRIMAND
6	OTHER DECISIONS

Petition for Modification or Termination of Probation

1	GRANTED
2	DENIED
3	TOTAL

Petition for Reinstatement of Revoked License/Registration/Certification

0	GRANTED
2	DENIED
2	TOTAL

Cost Recovery to DCA

\$453,806.00	ORDERED
\$64,354.00	COLLECTED

Restitution to Consumers/Refunds/Savings

0	RESTITUTION ORDERED
0	AMOUNT REFUNDED
0	REWORK AT NO CHARGE
0	ADJUSTMENTS IN MONEY OWED/PRODUCT RETURNED/EXCHANGED
0	TOTAL SAVINGS ACHIEVED FOR CONSUMERS

Receipt of Complaint to Assignment to Investigator

8	AVERAGE NUMBER OF DAYS
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Investigations: Opening to Closing of Case

471	AVERAGE NUMBER OF DAYS
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Investigations: Closure of Investigation to Imposing Formal Discipline

466	AVERAGE NUMBER OF DAYS
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