

#### MEMORANDUM

DATE	April 20, 2018
то	Board of Psychology
FROM	Liezel McCockran CE/Renewals Coordinator
SUBJECT	Agenda Item #12 – Approval of Minutes: February 15-16, 2018

#### Background:

Attached are the draft minutes of the February 15-16, 2018 Board Meeting.

#### Action Requested:

Review and approve the minutes of the February 15-16, 2018 Board Meeting.



#### **BOARD MEETING**

State Capitol, Room 112
Sacramento, CA 95814
(916) 324-0333

#### 6 **Thursday, February 15, 2018**

- 8 Stephen Phillips, JD, PsyD, Board President, called the open session meeting to order
- 9 at 9:06 a.m. A quorum was present and due notice had been sent to all interested10 parties.
- 11

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#### 12 Members Present

- 13 Stephen Phillips, JD, PsyD, President
- 14 Nicole J. Jones, Vice-President
- 15 Lucille Acquaye-Baddoo
- 16 Sheryll Casuga, PsyD
- 17 Michael Erickson, PhD
- 18 Seyron Foo
- 19 Jacqueline Horn, PhD
- 20

#### 21 Others Present

- 22 Antonette Sorrick, Executive Officer
- 23 Norine Marks, DCA Legal Counsel
- 24 Sandra Monterrubio, Enforcement Program Manager
- 25 Cherise Burns, Central Services Manager
- 26 Stephanie Cheung, Licensing Manager
- 27 Jason Glasspiegel, Central Services Coordinator
- 28 Natasha Lim, BreEZe and Licensing Coordinator
- 29 Liezel McCockran, Continuing Education and Renewals Coordinator
- 30 Curtis Gardner, Probation Coordinator
- 31

#### 32 Agenda Item #2: President's Welcome

33

34 Dr. Phillips welcomed the attendees to the Board's quarterly meeting and read the

35 Board's mission statement. Dr. Phillips stated that because of the Board's movement

36 towards a paper-light system, Board members would be viewing the meeting packets

- 37 using their laptops instead of paper copies.
- 38

#### 39 Agenda Item #5: Budget Report

40

41 Mr. Mark Ito provided a detailed explanation of each attachment in the budget report for

- 42 the Board. Mr. Foo asked for the guidelines of the loan repayment plan. Mr. Ito stated
- that we look at the months in reserve and that it depends on the projected fund balance
- 44 which is assessed yearly. Ms. Jones asked if the Board anticipates requesting more
- 45 budget change proposals (BCPs). Mr. Ito explained that with previous BCPs, the Board
- did not have to request additional funds; however, moving forward, if the Board requests
- additional BCPs, then the Board would have to request the funding as well. Ms. Sorrick

48 reiterated that we did not request additional funds for the Manager position and three 49 Licensing positions. She stated that there is an increase of complaints in Enforcement 50 but Board staff has acquired a limited term Associate Governmental Program Analyst 51 (AGPA) to help manage the workload. If complaints continue in an upward trend, that 52 may be the next BCP the Board seeks. Dr. Phillips asked what the primary source of 53 revenue is for the Board of Psychology. Mr. Ito stated that without looking at the budget 54 line items, it is safe to say that most of the revenue comes from licensing fees. 55 56 Agenda item #3: Public Comment for Items not on the Agenda. Note: The Board 57 May Not Discuss or Take Action on Any Matter Raised During this Public Comment Section, Except to Decide Whether to Place the Matter on the Agenda 58 59 of a Future Meeting [Government Code sections 11125 and 11125.7(a)] 60 61 Dr. Phillips explained that public comment is the opportunity for members of the public 62 to make comments on items not on the agenda. He reminded the Board that they could 63 not discuss or take action on any of the comments received. 64 65 No public comment was received. 66 67 Agenda Item #4: Approval of Board Meeting Minutes: November 16-17, 2018 68 69 Dr. Horn and Dr. Phillips provided changes to staff. 70 71 It was M(Horn)/S(Erickson)/C to approve the minutes as modified. 72 73 Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no 74 75 Agenda Item #8: Petition for Early Termination of Probation – David Jimenez, PhD 76 77 Administrative Law Judge Marcy Larson presided. Deputy Attorney General Jannson 78 Tan was present and represented the People of the State of California. David Jimenez, 79 PhD, was present and represented himself. 80 81 Agenda Item #9: Petition for Early Termination of Probation– Kenneth Kaisch, P<u>hD</u> 82 83 84 Administrative Law Judge Marcy Larson presided. Deputy Attorney General Jannson 85 Tan was present and represented the People of the State of California. Kenneth Kaisch, PhD, was present and represented himself. 86 87 88 Agenda Item #10: Petition for Early Termination of Probation – Christopher Sanders, PhD 89 90 91 Administrative Law Judge Marcy Larson presided. Deputy Attorney General Jannson Tan was present and represented the People of the State of California. Christopher

Tan was present and represented the People of the State of California. Chris
 Sanders, PhD, was present and was represented by Jonathan Turner, JD.

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#### 95 Agenda Item #11: Closed Session

- 96
- 97 The Board met in closed session pursuant to Government Code Section 11126(c)(3) to
- discuss disciplinary matters including the above petition, petitions for reconsideration,
   stipulations, and proposed decisions.
- 100

#### 101 Friday, February 16, 2018

102

Stephen Phillips, JD, PsyD, Board President, called the open session meeting to order
at 9:13 a.m. A quorum was present and due notice had been sent to all interested
parties.

106

#### 107 Members Present

- 108 Stephen Phillips, JD, PsyD, President
- 109 Nicole J. Jones, Vice-President
- 110 Lucille Acquaye-Baddoo
- 111 Sheryll Casuga, PsyD
- 112 Michael Erickson, PhD
- 113 Seyron Foo
- 114 Jacqueline Horn, PhD
- 115

#### 116 **Others Present**

- 117 Antonette Sorrick, Executive Officer
- 118 Norine Marks, DCA Legal Counsel
- 119 Sandra Monterrubio, Enforcement Program Manager
- 120 Cherise Burns, Central Services Manager
- 121 Stephanie Cheung, Licensing Manager
- 122 Jason Glasspiegel, Central Services Coordinator
- 123 Natasha Lim, BreEZe and Licensing Coordinator
- 124 Liezel McCockran, Continuing Education and Renewals Coordinator

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126 Agenda Item #12: Public Comment for Items not on the Agenda. Note: The Board

127 May Not Discuss or Take Action on Any Matter Raised During this Public

128 Comment Section, Except to Decide Whether to Place the Matter on the Agenda

- 129 of a Future Meeting [Government Code sections 11125 and 11125.7(a)]
- 130
- Dr. Phillips expressed his gratitude to the Senate Business and Professions Committee,
   especially Senator Jerry Hill and Sarah Huchel, for letting the Board use the room at the
- 133 State Capitol. Dr. Phillips explained that public comment is the opportunity for members
- 134 of the public to make comments on items not on the agenda. He reminded the Board
- 135 that they could not discuss or take action on any of the comments received.
- 136
- 137 Catherine Campbell, California Protective Parents Association, asked the Board what
- they are doing for the "Me Too" movement and what training psychologists are required to take beyond the *Professional Therapy Never Includes Sex* brochure.

- 140
- 141 Kathleen Russell, Center for Judicial Excellence, talked about the harm that children
- 142 experience by being forced to live with abusive parents. She also asked for the Board to
- agendize a discussion of the DCA Complaint Prioritization Guidelines and what the
- Board is doing to implement them. She also asked about the prioritization for complaints
- 145 that are filed against licensees with multiple similar complaints.
- 146
- 147 Kimberly Sweidy, member of the public, asked that psychologists remove themselves 148 from the legal community because she believes they are doing more harm.
- 149

#### 150 Agenda Item #6: Executive Officer's Report

151

152 Ms. Sorrick provided the Board with a staff update. She stated that the Enforcement

- 153 Technician promoted to a Staff Services Analyst in the Licensing Unit. Ms. Sorrick
- stated that there are currently 23.3 positions at the Board and there are four vacancies.
- 155 She also stated that staff has already started conversations with the Budget Office to
- 156 make the limited term Enforcement Analyst a permanent position due to the upward
- 157 trend in complaints the Board has received.
- 158

#### 159 Agenda Item #7: DCA Executive Update

160

161 Christopher Castrillo, Deputy Director of Board and Bureau Services, and Karen

- 162 Nelson, Assistant Deputy Director, provided the Board with an executive update. Ms.
- 163 Nelson recently joined DCA's executive team, so she provided the Board a brief
- 164 introduction of herself. Ms. Nelson stated that the participants in the first ever Future
- 165 Leadership Program will be graduating March 7, 2018. Mr. Castrillo spoke about having
- an open dialogue with all boards and bureaus and that his team is currently working on
- 167 having work groups (with boards and bureaus?).
- 168

## 169 Agenda Item # 13: Enforcement Report

- 170
- 171 Ms. Monterrubio provided the Board with an overview of Enforcement activity. She
- 172 stated that the Department of Consumer Affairs (DCA) and BreEZe Data Governance
- 173 staff decided to combine Q1 and Q2 data; therefore, the Performance Measures will be
- 174 reported at the upcoming May Board Meeting. Ms. Monterrubio also stated that the
- 175 Enforcement Unit is actively looking to recruit three vacancies; an Enforcement
- 176 Technician, AGPA, and a Special Investigator. She stated that the next Expert Training
- 177 will be held in Oakland in April, and experts must physically attend the training. Ms.
- 178 Monterrubio provided the Board with Enforcement Unit statistics: there were 643
- 179 complaints received, the Board has issued 27 enforcement citations, 32 cases have
- 180 been referred to the Office of the Attorney General, and staff is currently monitoring 50
- 181 probationers.
- 182
- 183 Catherine Campbell, California Protective Parents Association, expressed to the Board
- 184 her concern about complaints against psychologists, specifically for psychologists in
- 185 family courts. Ms. Campbell expressed that children are living with their abusers while
- 186 waiting for these complaints to be processed.
- 187

188 Ms. Monterrubio stated that most of our cases are reviewed by subject matter experts 189 who determine if psychologists have acted outside the standard of care. 190 191 Kathleen Russell, Center for Judicial Excellence, asked the Board what prioritization 192 guidelines are being used and what that entails. 193 194 Ms. Monterrubio stated that when Board staff receive multiple complaints against an 195 individual, Board staff will expedite the complaints and ask the Division of Investigation 196 to work those cases together and faster if possible. 197 198 Kimberly Sweidy, member of the public, expressed to the Board her concern about the 199 training of expert reviewers. Ms. Sweidy also stated that there is a disconnect between 200 what the Board is doing and what the public believes the Board is doing. 201 202 Ms. Jones mentioned that it would be helpful to have a legend to explain some of the 203 items on the Enforcement Report and that it would also be helpful to see the percentage 204 change on this data for the last five years. 205 206 Mr. Foo clarified that it does not cost money to file a complaint, the Board does not 207 charge the consumer for filing a complaint. 208 209 Agenda Item #14: Enforcement Committee Report and Consideration of 210 **Committee Recommendations** 211 212 a) Amendments to 16 CCR Section 1395.2 – Disciplinary Guidelines 213 b) Propose Amendments to Complaint form c) Proposed Amendments to Case Acknowledgement and Closure Letters 214 215 216 Dr. Phillips stated that the above items have been pushed back from the agenda until 217 after the next Enforcement Meeting. 218 219 Ms. Acquave-Baddoo stated that every complaint is taken seriously and is thoroughly 220 investigated. She also stated that the Enforcement Committee is currently working on 221 the Disciplinary Guidelines and apologized for the length of time the review is taking. 222 223 Catherine Campbell, California Protective Parents Association, stated that she 224 appreciated the Board for reviewing these but wasn't sure if these changes were open 225 for public review. She also expressed her concern regarding the fact that a person who has had his or her psychology license revoked could reapply and get a license again. 226 227 She stated that some people should not be able to get a license again, specifically 228 those who have put children in danger. 229 230 Ms. Sorrick explained to the Board the process of changing the Disciplinary Guidelines. 231 She explained that once the Committee provides a draft, it will be brought to the Board 232 for approval. Once approved, it will go through the regulatory process which can take 233 six to eight months. Ms. Sorrick stated that during the process there will be several 234 opportunities for the Board and public to be involved in the draft language. 235

- Discussion ensued regarding the reasoning as to why the Enforcement Committee is not open to the public. It was stated that it is a unique committee due to the confidential nature of the issues discussed at these meetings. Discussion of using a stakeholder
- process, like the one used for Pathways to Licensure, for the Disciplinary Guidelines
- was discussed as a way to increase transparency of this process.
- 241

#### 242 Agenda Item #16: Licensing Report

243

Ms. Cheung provided a review of the Licensing Report. She provided the Board with application processing times and stated that Board staff is working hard on closing the gap that occurred due to losing staff last year.

247

#### 248 Agenda Item #17: Continuing Education and Renewals Report

Ms. McCockran provided the Board with a review of the Continuing Education and
Renewals Report. She stated that there is no longer a Citations backlog and CE audits
have resumed for May and June 2016. She stated that an average of 327 psychologists
were processed per month in the last 13 months. Ms. McCockran noted that the number
of psychologists renewing online was rising every month.

Dr. Jo Linder-Crow, Executive Officer for the California Psychological Association,
asked how long will it be until we are caught up with CE audits to 2017. Ms. McCockran
stated she anticipates being caught up to 2017 by end of summer.

# Agenda Item #18: Licensing Committee Report and Consideration of Committee Recommendations

262

#### 263 a) Pathways to Licensure:

205	<u>a) i alliways i</u>	
264	<u>1)</u>	Proposed Amendments to Business and Professions Code:
265		<u>§§ 25, 28, &amp; 2915.5 (Training in Human Sexuality, Child, Elder, and</u>
266		Dependent Adult Abuse Assessment and Reporting, and Aging and
267		Long-term Care);
268		§ 27 (Disclosure of Information);
269		§ 2903 (Licensure Requirements);
270		<ul> <li>§§ 2909, 2909.5, 2910, &amp; 2911 (Exemptions);</li> </ul>
271		§ 2913 (Psychological Assistant);
272		<ul> <li>§ 2914 (Applicant's Requirement);</li> </ul>
273		<ul> <li>§ 2915 (Continuing Professional Development);</li> </ul>
274		§§ 29 & 2915.7 (Continuing Education: Chemical Dependency and
275		Alcoholism and Aging and Long-term Care)
276		<ul> <li>§§ 2940 &amp; 2941 (Application and Examination Fees);</li> </ul>
277		<ul> <li>§§ 2942, 2943, &amp; 2944 (Examination Time and Subjects);</li> </ul>
278		§ 2946 (Reciprocity and Temporary Practice);
279		§ 2948 (Issuance of License); and
280		<u>§ 2960 (Grounds for Disciplinary Action)</u>
281		
282	<u>2)</u>	Proposed Amendments to Title 16 of the California Code of Regulations:
283		• § 1380.3 (Definitions);

284	<ul> <li>§§ 1381, 1381.1, &amp; 1381.2 (Applications);</li> </ul>
285	<ul> <li>§ 1381.4 (Failure to Appear for an Examination);</li> </ul>
286	<ul> <li>§ 1381.5 (Failure to Pay Initial License Fee);</li> </ul>
287	<ul> <li>§ 1381.6 (Permit Processing Times);</li> </ul>
288	<ul> <li>§§ 1382, 1382.3, 1382.4, 1382.5, &amp; 1382.6 (Pre-licensing Courses);</li> </ul>
289	<ul> <li>§ 1386 (Evaluation of Education);</li> </ul>
290	<ul> <li>§ 1387 (Supervised Professional Experience);</li> </ul>
291	§§ 1387.1 & 1387.2 (Qualifications of Primary and Delegated
292	Supervisors);
293	<ul> <li>§ 1387.3 (Non-Mental Health Services);</li> </ul>
294	<ul> <li>§ 1387.4 (Out-of-State Experience);</li> </ul>
295	• <u>§ 1387.5 (SPE Log);</u>
296	<ul> <li>§§ 1388, 1388.6, 1389, &amp; 1389.1 (Examinations-</li> </ul>
297	Waiver/Reconsideration);
298	<ul> <li>§§ 1387.7, 1390, 1390.1, 1390.2, &amp; 1390.3 (Registered</li> </ul>
299	Psychologists);
300	• §§ 1387.6, 1391, 1391.1, 1391.2, 1391.3, 1391.4, 1391.5, 1391.6,
301	1391.7, 1391.8, 1391.10, 1391.11, & 1391.12 (Psychological
302	Assistants);
303	<ul> <li>§ 1392.1 (Psychological Assistant Fees); and</li> </ul>
304	<ul> <li>§ 1397.71 (CE Provider Status)</li> </ul>
305	
306	Ms. Sorrick stated that at the last Licensing Committee Meeting, the Committee looked
307	at changing the Pathways to Licensure. There are currently four pathways to licensure,
308	and Board staff recommended a single pathway that would require all trainees to
309	register as psychological assistants with the Board to accrue their supervised
310	professional experience. The Committee decided more data was needed before a
311	decision could be made. Board staff recommended sending out a survey to schools,
312	consumer groups, government agencies and Board staff for data.
313	
314	Dr. Elizabeth Winkelman, California Psychological Association (CPA), asked if feedback
315	from Registered Psychologists and their supervisors was being included. Ms. Cheung
316	confirmed that Registered Psychologists and their supervisors are on the list to receive
317	the survey.
318	
319	Dr. Melodie Shaeffer, CPA and CAPIC, asked that the surveys be sent out to CAPIC
320	sites. Ms. Cheung confirmed that CAPIC sites are on the list to receive the survey.
321	
322	Dr. Marilyn Immoos, California Department of Corrections (CDCR), asked the Board if
323	interns and trainees will be getting the surveys or is it primarily training directors? Dr.
324	Horn confirmed that both trainees and training directors will be receiving the survey.
325	
326	Ms. Sorrick stated that anyone who would like to receive the survey, can email the
327	Board at BOPLicensing@dca.ca.gov with their name and contact information.
328	
329	Discussion ensued regarding the survey. The survey is a modified Likert scale, asking
330	open-ended questions. An example of a question on the survey is "How do you think the

331	proposal will impact you?" The Board asked for a report on the organizations receiving
332	the survey, total number of recipients and total number of responses.
333	
334	b) Consideration of Licensing Committee Recommendations Regarding an Extension of
335	the 72-Month Registration Period Limitation for Registered Psychological Assistant
336	Pursuant to Section 1391.1(b) of Title 16 of the California Code of Regulations
337	
338	Dr. Horn provided an overview of PSB #1's request for an extension.
339	
340	It was M(Foo)/S(Acquaye-Baddoo)/C to grant the request for an 18-month extension of
341	the 72-month limitation for the psychological assistant registration.
342	
343	Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no
344	De llere receided en evenieve of DOD #02 receive of for an evitencier
345	Dr. Horn provided an overview of PSB #2's request for an extension.
346	It was $M(F_{22})/C$ (lange)/C to derive the request for a 16 menth systemation of the 72 menth
347	It was M(Foo)/S(Jones)/C to deny the request for a 16-month extension of the 72-month
348 349	limitation for the psychological assistant registration.
350	Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no
351	Vole. 7 aye (Acquaye-Daudoo, Casuga, Elickson, 100, 11011, 3011es, 1 11111ps), 0 110
352	Dr. Horn provided an overview of PSB #3's request for an extension.
353	Di. Hom provided an overview of 1 OD #0 3 request for an extension.
354	It was M(Foo)/S(Erickson)/C to grant the request for an 18-month extension of the 72-
355	month limitation for the psychological assistant registration.
356	
357	Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no
358	
359	Discussion ensued regarding the reasons why the Committee recommends denying or
360	granting an extension request.
361	
362	
363	c) Consideration of Licensing Committee Recommendations Regarding an Extension of
364	the 30-consecutive Month Limitation to Accrue 1500 Hours of Post-Doctoral Supervised
365	Professional Experience Pursuant to Section 1387(a) of Title 16 of the California Code
366	of Regulations
367	
368	
369	Dr. Horn provided an overview of PSB #4's extension request.
370	
371	It was M(Foo)/S(Acquaye-Baddoo)/C to grant the request for a four-year extension to the
372	30-consecutive month limitation to accrue post-doctoral SPE.
373	Veter Zeve (Aerweye Deddee Ceeves Friekeer Fee Here Janes Phillips) One
374 275	Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no
375	d) Consider and Ressible Approval of Licensing Committee Recommendation
376 277	d) Consider and Possible Approval of Licensing Committee Recommendation
377	Regarding Supervision Agreement Plans for Supervised Professional Experience in

- 378 <u>Non-Mental Health Services Pursuant to Section 1387.3 of the California Code of</u>
   379 <u>Regulations</u>
- 380
  381 Dr. Horn explained that due to lack of training sites and qualified supervisors in areas
  382 such as applied psychological research and industrial-organizational psychology,
  383 trainees must submit a plan for SPE to the Board for approval.
- 384
- 385 It was M(Foo)/S(Acquaye-Baddoo)/C to approve the supervision agreement plan for 386 supervised professional experience in the non-mental health area for the trainee as a 387 psychological assistant.
- 388
- Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no
- 391 e) Retired Psychologist License: Consideration of revisions to proposed 16 CCR
- 392 <u>Sections 1381.9, 1381.10, and 1392 related to the issuance of a License in Retired</u> 393 Status
- 394
- Ms. Sorrick explained that the language and forms were previously reviewed and
  approved by the Board. At the November 2017 Board Meeting, there was an inquiry
  regarding whether an individual on inactive status is eligible to apply for a retired status.
  The Committee agreed that a license in inactive status is eligible to apply for a retired
  status if that individual meet the requirements.
- 400
- Dr. Erickson asked if there are continuing education requirements for coming out of
  Retired status into an Active license. Ms. Marks stated that in Business and Professions
  Code 2988.5, a holder of a Retired license can apply for an Active license if that person
  furnishes electronic fingerprints and completes the continuing education or continuing
  professional development requirement.
- 406
- 407 Dr. Jo Linder-Crow, CPA, asked that the reference to Business and Professions Code
  408 2988.5 be added to the proposed language. Ms. Marks agreed that it should be added
  409 for clarification.
- 410
- Dr. Melodie Schaeffer, Division II CPA and CAPIC, stated that it is not explicitly stated
  that if a psychologist is on a Retired status for more than three years that he or she will
  not be able to apply for active status. Ms. Marks stated that it states this in the Business
  and Professions Code, and that individual would need to apply.
- 415
  - It was M(Foo)/S(Casuga)/C to approve the proposed language as written and direct staff
     to proceed with the rulemaking file.
  - 418
  - Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no
  - It was M(Jones)/S(Foo)/C to delegate authority to the Executive Officer to work with the
     Legal Office to make any technical or non-substantive changes and to initiate the
     rulemaking process.
  - 424
  - Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no

426	
427	The proposed language reads as follows:
428 429	§ 1381.10. Retired Status
130	
431	(a) Pursuant to Section 2988.5 of the Code, <del>a licensed psychologist</del> a psychologist who
432	holds a current Active or Inactive license issued by the Board may apply for a license in
433	retired status by submitting the Form PSY 900 (Rev. 10/20XX), which is hereby
434	incorporated by reference.
435 436	(b) To apply to restore the license to active status if the license in retired status was
437	issued less than three (3) years prior, the licensee shall:
438	
439	(1) Submit Form PSY 905 (Rev. 7/20XX), which is incorporated by reference, and
440	pay the biennial renewal fee and all additional fees as prescribed in <mark>S</mark> sections 2987,
441	<u>of the Code, and section 1397.69 of the California Code of Regulations at the time</u>
42	the request to restore to active status is received;
43	
44	(2) Furnish to the Department of Justice, a full set of electronic fingerprints for the
45	purpose of conducting a criminal history record check and to undergo a state and
46	federal level criminal offender record information search if the licensee has not been
47	previously fingerprinted for the Board or for whom an electronic record of the
48	submission of fingerprints does not exist in the Department of Justice's criminal
49	offender identification database.
50	(a) The Decad will not exact an explication for a linear of the placed in a retired status
51	(c) The Board will not grant an application for a license to be placed in a retired status
52	more than twice. A licensee who has been granted a license in retired status twice,
53 54	must apply for a new license in order to obtain a license in active status.
55	Note: Authority cited: Section 2930, Business and Professions Code. Reference:
56	Sections 118 and 2988.5, Business and Professions Code.
57	
58	
59	§ 1392. Psychologist Fees
50	
51	(a) The application fee for a psychologist is \$40.00.
62	
63	(b) The fee for the California Psychology Laws and Ethics Examination (CPLEE) is
54	\$129.00.
65	
56	(c) An applicant taking or repeating the licensing examination shall pay the full fee for
57	that examination.
58	
59	(d) The initial license fee and the biennial renewal fee for a psychologist are \$400.00 <del>,</del>
70	except that if an initial license will expire less than one year after its issuance, then the
0 '1	initial license fee is an amount equal to 50 percent of the renewal fee in effect on the
2	last regular renewal date before the date on which the license is issued.
73	autrogalar renewar date before the date of whon the noense is issued.
10	

- 474 (e) The biennial renewal fee for an inactive license is \$40.00.
- 475 (f) The application fee for a retired license is \$75.00.
- 476

477 Note: Authority cited: Sections 2930, 2987, 2988.5 and 2989, Business and Professions
478 Code. Reference: Sections 2987, 2988, 2988.5 and 2989, Business and Professions
479 Code.

480

## 481 § 1397.69. <u>Continuing Professional Development Audit FeeLicensee Fees.</u> 482 [Effective January 1, 2013.]

- 483
- 484 This section shall be applicable to a license that expires on or after, or is reinstated or
  485 issued on or after, January 1, 2013.
- 486

For the administration of this article, in addition to any other fees due the Board, and as a condition of renewal or reinstatement, a \$10 fee is to be paid to the Board by a licensee renewing in an active status or after inactive, or delinquent, or reactivating from a retired status.

490 491

492 Note: Authority cited: Sections 2915(g) and 2930, Business and Professions Code.

493 Reference: Sections 2915(j) and 2988.5, Business and Professions Code.

- 494
- 495 Agenda Item #19: Examination: Subject Matter Expert (SME) Qualifications
   496 Presentation
   497
- 498 Ms. Burns stated that Ms. Snyder will make a presentation on this topic at the May Board 499 Meeting.
- 500

501 Dr. Marilyn Immoos, CDCR, stated that her application to become an examination SME 502 was denied due to conflict of interest. She asked if this is for all state employees and how 503 she can participate. Ms. Marks stated that she is not familiar with the application or form, 504 but she will follow up on this. 505

- 506 Agenda Item #20: Legislative Update
- 507
- 508 a) Board Sponsored Legislation
- 509 1) Omnibus Legislative Proposal to Amend Sections 337 and 728 of the Business and
- 510 Professions Code Regarding the Brochure Addressing Sexual Contact Between a
- 511 Psychotherapist and a Patient
- 512
- 513 Ms. Burns provided the Board with a brief history of the brochure "Professional Therapy 514 Never Includes Sex". She stated that staff is currently working with Assembly Member
- 515 Levine to introduce a spot bill that will become our sponsored legislation. Additionally,
- 516 Board staff is proposing additional amendments to harmonize the approved text with
- 517 other statutory provisions.
- 518
- 519 The Board discussed the necessity and language of the proposal, the process of omnibus
- 520 proposals, and provided grammatical edits and suggestions for clarification.
- 521

522 Ms. Burns stated that this proposal is adding a definition to cover new behaviors Board 523 staff has been seeing in their enforcement complaints.

524

The Board discussed "sexual behavior" as described in the proposed language. There was also a conversation about whether the legislative language should include the concept of "unwanted" in the definition of sexual behavior. Dr. Phillips suggested to bifurcate the brochure language to create an in-depth definition of sexual behavior and the basis for discipline after feedback from stakeholders.

530

531 Mr. Joshua Templet, Health Quality Enforcement Section of the Office of the Attorney 532 General, stated that the Board is currently equipped to prosecute sexual harassment and 533 sexual behaviors. Dr. Phillips explained that some of these behaviors are so egregious 534 that they deserve more serious attention and that the penalty hasn't always been 535 commensurate with the behavior.

536

537 Mr. Templet advised the Board against automatic revocation if there had been proof of 538 sexual behavior because it includes things that are not egregious enough for a person to 539 lose his or her license. Ms. Marks stated that the automatic revocation is in relation to the 540 Administrative Law Judge and that the Board always has the authority to decide whether 541 a person's license will be revoked or will have probationary terms applied. This language 542 does not remove the Board's prosecutorial discretion, regardless of the Attorney 543 General's recommendations for prosecuting a case. Mr. Templet agreed. 544

- 545 Dr. Jo Linder-Crow, CPA, stated she was unaware that Board staff was looking for an 546 author. She also stated that CPA staff provided the Board with their suggestions. 547
- 548 Ms. Monterrubio stated that many of the case examples presented to the Board were 549 placed on probation. She stated that when a complaint is received, Board staff ensures 550 there is enough proof to substantiate what the victim is alleging. Ms. Monterrubio stated 551 a goal from this brochure is to notify the public of "grooming" behaviors. 552
- 553 Dr. Elizabeth Winkelman, CPA, provided the Board with her edits and suggestions for the 554 proposed language. She asked if a license can be revoked for reasons other than sexual 555 contact. Ms. Monterrubio stated that a license may be revoked due to reasons other than 556 sexual misconduct.
- 557
- 558 Dr. Melodie Shaeffer, CPA and CAPIC, stated that she believes it is prudent to hold back 559 and give this more thought in the creation of the language. She stated that being too 560 specific would not be beneficial.
- 561
- 562 Ms. Acquaye-Baddoo stated that broad language is better; however, we want to make 563 sure the new types of issues, such as sexting, are being addressed. 564
- It was M(Horn)/S(Acquaye-Baddoo)/C to adopt the language, except for section 2960.1,
  and delegate staff to work with the prospective author.
- 568 Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no

571 Section 2960.1. 572 573 Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no 574 575 Ms. Sorrick suggested that the Chair of the Policy and Advocacy Committee discuss the 576 language of section 2960.1 on the agenda for the next Committee meeting so it can be 577 brought to the full Board at the August Board Meeting. 578 579 The proposed language reads as follows: 580 581 **BUSINESS AND PROFESSIONS CODE - BPC** 582 **DIVISION 1. DEPARTMENT OF CONSUMER AFFAIRS [100 - 472.5]** 583 (Heading of Division 1 amended by Stats. 1973, Ch. 77.) 584 CHAPTER 4. Consumer Affairs [300 - 337] 585 (Chapter 4 added by Stats. 1970, Ch. 1394.) ARTICLE 6. Information [337-337.] 586 (Article 6 added by Stats. 1970, Ch. 1394.) 587 588 589 590 337. 591 (a) The department shall prepare and disseminate an informational brochure for victims of psychotherapist-clientpatient sexual behavior and sexual contact and their advocates 592 for those victims. This brochure shall be developed by the department in consultation 593 594 with members of the Sexual Assault Program of the Office of Criminal Justice Planning 595 and the office of the Attorney General. 596 597 (b) The brochure shall include, but is not limited to, the following: 598 599 (1) A legal and an informal definition of psychotherapist-client sexual behavior and sexual contact. 600 601 602 (2) A brief description of common personal reactions and histories of victims and 603 victim's families. 604 605 (3) A clientpatient's bill of rights. 606 607 (4) Options Instructions for reporting psychotherapist-clientpatient sexual behavior and sexual contact relations and instructions for each reporting option. 608 609 610 (5) A full description of administrative, civil, and professional associations complaint 611 procedures. 612 613 (6) A description of services available for support of victims. 614 615 (c) The brochure shall be provided to each individual contacting the Medical Board of California, Osteopathic Medical Board of California, the Board of Psychology, and 616

It was M(Horn)/S(Casuga)/M to take action to move forward with looking at the issues of

570

- 617 affiliated health boards, or the Board of Behavioral Sciences regarding a complaint
- 618 involving psychotherapist-<u>clientpatient</u> sexual <u>behavior and sexual contact</u> relations.
   619
- 620
- 621

#### 622 BUSINESS AND PROFESSIONS CODE - BPC

- 623 DIVISION 2. HEALING ARTS [500 4999.129]
- 624 (Division 2 enacted by Stats. 1937, Ch. 399.)
- 625 CHAPTER 1. General Provisions [500 865.2]
- 626 (Chapter 1 enacted by Stats. 1937, Ch. 399.)
- 627 ARTICLE 10.5. Unprofessional Conduct [725 733]
- 628 (Article 10.5 added by Stats. 1979, Ch. 348.)
- 629 630
- 631 **728**.

(a) Any psychotherapist or employer of a psychotherapist who becomes aware through
 a <u>clientpatient</u> that the <u>clientpatient</u> had alleged sexual intercourse or alleged sexual
 <u>behavior or sexual</u> contact with a previous psychotherapist during the course of a prior
 treatment shall provide to the <u>clientpatient</u> a brochure <u>developed</u> promulgated by the
 department that delineates the rights of, and remedies for, clientspatients who have
 been involved sexually with their psychotherapists. Further, the psychotherapist or
 employer shall discuss with the <u>clientpatient</u> the brochure prepared by the department.

- 640 (b) Failure to comply with this section constitutes unprofessional conduct.
- 642 (c) For the purpose of this section, the following definitions apply:
- 643

641

- 644 (1) "Psychotherapist" means a physician and surgeon specializing in the practice of 645 psychiatry or practicing psychotherapy, a psychologist, a psychological assistant, a registered psychologist, a trainee under the supervision of a licensed psychologist, a 646 clinical social worker, a marriage and family therapist, a licensed professional clinical 647 648 counselor, a psychological assistant, an associate marriage and family therapist 649 registered intern or marriage and family therapist trainee, an intern-associate 650 professional clinical counselor or clinical counselor trainee, and a licensed educational 651 psychologist as specified in Chapter 16 (commencing with Section 4999.10), or an 652 associate clinical social worker.
- 653
- 654 (2) "Sexual contact" means the touching of an intimate part of another person.
- 655
   656 (3) "Sexual behavior" means inappropriate contact or communication of a sexual nature.
   657 This definition does not include the provision of appropriate therapeutic interventions
   658
- 659
  660 (<u>34</u>) "Intimate part" and "touching" have the same meaning as defined in subdivisions
  661 (g) and (e), respectively, of Section 243.4 of the Penal Code.
- 662
- 663 (4<u>5</u>) "The course of a prior treatment" means the period of time during which a
- 664 <u>clientpatient</u> first commences treatment for services that a psychotherapist is authorized

- to provide under his or her scope of practice, or that the psychotherapist represents to the <u>clientpatient</u> as being within his or her scope of practice, until the psychotherapist-
- 667 clientpatient relationship is terminated.
- 668
   669 Agenda Item #15: Review and Consider Draft "Therapy Never Includes Sexual
   670 Behavior" Brochure Update
- 671

Ms. Monterrubio stated that Board staff has been working with the Medical Board of
California and the Board of Behavioral Sciences to update the title and content of the
brochure. The Board and staff went through page by page and discussed any suggested
amendments.

- 676
- It was M(Jones)/S(Horn)/C to accept the changes made at this Board Meeting and to
   provide the approved draft to DCA for review.
- Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no
- 681

684

682 The proposed language reads as follows:

#### 683 Professional Therapy Never Includes Sexual Behavior

Printer Friendly Version

685 State of California

#### 686 **Department of Consumer Affairs**

- 687 Copyright © 20112018, Department of Consumer Affairs
- 688 California's lawmakers, licensing boards, and ethical therapists want the public to know
- 689 that professional therapy never includes sexual contact between a therapist and a
- 690 client. It also never includes inappropriate sexual suggestions, or any other kind of
- 691 <u>sexual behavior between a therapist and a client. Sexual contact of any kind between a</u>
- 692 therapist and a client is unethical and illegal in the state of California. Additionally, with
- 693 regard to former clients, sexual contact within two years after termination of therapy is
- also illegal and unethical. It is always the responsibility of the therapist to ensure that
- 695 <u>sexual contact with a client, whether consensual or not, does not occur.</u>
- 696 Dear Reader:
- 697 As a reader of "Professional Therapy Never Includes Sexual Contact," you may be a
- 698 California consumer concerned about the conduct of your therapist. You may be a
- 699 licensed therapist, or training to become a therapist. In any case, it's good to know more
- about the high standards of professional conduct expected and required in the
- 701 therapy relationship.
- 702 Consumers are looking for professionals they can trust. Therapists value the trust of
- 703 their patients. When this mutual trust is violated by sexual exploitation, everyone loses.
- 704 The patient loses an opportunity for improved health and becomes a victim. The
- therapist stops being a healer and becomes a victimizer. And the profession itself loses
- when the good reputation of the many is diminished by the illegal conduct of a few.

- 707 The California Department of Consumer Affairs is dedicated to working with its
- 708 professional licensing board partners to protect and educate consumers. If you are a
- 709 victim of sexual abuse by a therapist, it's important for you to report your experience to
- 710 the board that licenses your therapist.
- 711 This booklet offers guidance and resources for consumers. For more consumer
- 712 guidelines and information, you may contact the appropriate licensing board or
- 713 professional association, or contact the Department of Consumer Affairs at 1-800-952-
- 714 5210 or www.dca.ca.gov.
- 715 California Department of Consumer Affairs
- 716 Publishing Information
- 717 The 2011 edition of "Professional Therapy Never Includes Sexual Contact" is published
- 518 by the California Department of Consumer Affairs. This publication is a joint project of
- the California Board of Psychology, the California Board of Behavioral Sciences and the
- 720 Department of Consumer Affairs' Office of Publications, Design & Editing.
- 721 This booklet is available in the "Publications" section of the Department of Consumer
- 722 Affairs' Web sitewebsite at www.dca.ca.gov.
- 523 Single copies of the publication are available at no charge from the boards listed above
- 724 and from Publications Office, California Department of Consumer Affairs, P.O. Box
- 725 989004, West Sacramento, CA 95798-0004.
- 726 This booklet may be copied, if (1) the meaning of copied text is not changed or
- 727 misrepresented, (2) credit is given to the California Department of Consumer Affairs,
- 728 and (3) all copies are distributed free of charge.
- 729 Acknowledgments
- 730 The Department of Consumer Affairs, the Board of Psychology and the Board of
- 731 Behavioral Sciences wish to thank former Senator Diane Watson, whose Senate Task
- 732 Force on Psychotherapist and Patient Sexual Relations prompted the development of
- 733 "Professional Therapy Never Includes Sex" in 1990.
- 734 Copyright © 2017, Department of Consumer Affairs
- 735 California law requires that the Department of Consumer Affairs provide an
- informational brochure for victims of psychotherapist-patient sexual contact and their
   advocates.
- 738 California's lawmakers, licensing boards, professional associations and ethical
- 739 therapists want such inappropriate sexual behavior stopped. This booklet was
- 740 developed to help patients who have been sexually exploited by their therapist. It
- 741 outlines their rights and options for reporting what happened. It also defines therapist
- 742 sexual exploitation, gives warning signs of unprofessional behavior, presents a "Patient
- 743 Bill of Rights," and answers some frequently asked questions.
- 744

745	•	Introduction
746	•	Definition of Terms
747	•	Client Rights
748	•	Warning Signs
749	•	What If It's Me?
750	•	Common Reactions to Sexual Misconduct by a Therapist
751	•	Where To Start
752	•	What You Can Do
753		Your Reporting Options
754	-	More About Administrative Action
755		More About Professional Association Action
756		More About Civil Actions
757		More About Criminal Action
758	•	Where to Get Help
759		Finding a Therapist
760		Self-Help Support Groups
761	•	Frequently Asked Questions
762	•	Patient Bill of Rights
763		

#### 764 **INTRODUCTION**

765 Professional psychotherapy never includes sex. It also never includes verbal sexual

766 advances or any other kind of sexual contact or behavior. Sexual contact of any kind

767 between a therapist and a patient is unethical and illegal in the state of California.

768 Additionally, with regard to former patients, sexual contact within two years after

769 termination of therapy is also illegal and unethical.

770 Sexual behavior between a therapist and a patientclient can also be harmful to the

patient<u>client</u>. Harm may arise from the therapist's exploitation of the <u>patientclient</u> to fulfill

his or her own needs or desires, and from the therapist's loss of the objectivity

necessary for effective therapy. All therapists are trained and educated to know that this

kind of behavior is <u>illegal and unethical</u> inappropriate and can result in the revocation of

775 their professional license.

- Therapists are trusted and respected, and it is common for patients to admire and feel
- attracted to them. by their clients, and it is not uncommon for clients to admire and feel
- 778 <u>attracted to them.</u> However, a therapist who accepts or encourages the expression of
- these feelings through sexual behavior with the therapist client these normal feelings in
- 780 a sexual way or tells a patient<u>client</u> that sexual involvement is part of therapy is
- 781 <u>illegal, unethical, and it violates the therapeutic relationship, and engages in conduct</u>
- 782 that may be illegal and unethical. using the trusting therapeutic relationship to take
- 783 advantage of the patient. Once sexual involvement begins, therapy for the patient ends.
- The original issues that brought the patient to therapy are postponed, neglected, and
- 785 sometimes lost. This kind of abusive behavior can cause harmful, long-lasting,
- 786 emotional and psychological effects to the client.
- 787 Many people who endure this kind of abusive behavior from therapists suffer harmful,
- 788 long-lasting emotional and psychological effects. Family life and friendships are often
- 789 disrupted, or sometimes ruined.
- 790 California's lawmakers, licensing boards, professional associations and ethical
- 791 therapists want such inappropriate sexual behavior stopped. This booklet was
- 792 developed to help patients who have been sexually exploited by their therapists. It
- 793 outlines their rights and options for reporting what happened. It also defines therapist
- 794 sexual exploitation, gives warning signs of unprofessional behavior, presents a "Patient
- 795 Bill of Rights," and answers some frequently asked questions.
- 796

#### 797 **DEFINITION OF TERMS**

- 798 Throughout this booklet, the terms "therapist," "therapy" and "patient<u>client</u>" will be used. 799 "Therapist" refers to anyone who is licensed to practice psychotherapy, or is training to 800 become licensed, and includes:
- 801 Psychiatrists (physicians practicing psychotherapy) Physicians and Surgeons
   802 (Psychiatrists)
- 803 Psychologists
- Registered <u>pP</u>sychologists
- 805 Psychological iInterns
- Psychological a<u>A</u>ssistants
- 807 Licensed e<u>C</u>linical s<u>S</u>ocial ₩<u>W</u>orkers
- Registered <u>aA</u>ssociate <u>eClinical <u>sS</u>ocial <u>wW</u>orkers</u>
- Licensed <u>mMarriage</u> and <u>fFamily</u> <u>tTherapists</u>
- <u>Registered Associate MMarriage and Family tTherapists registered interns and trainees</u>
- Licensed <u>pP</u>rofessional <u>eC</u>linical <u>eC</u>ounselors
- <u>Registered Associate</u> <u>PProfessional</u> <u>eC</u>linical <u>eC</u>ounselor<u>s</u>
- Licensed Educational Psychologists
- 815 Registered Research Psychoanalysts
- 816 The terms "therapy," "therapist" and "patient" in this booklet also refer to educational
- 817 psychology, educational psychologists and their clients. Though educational

- 818 psychologists do not practice psychotherapy, these licensed professionals work with
- 819 clients, performing educational evaluations, diagnosis, and test interpretation.
- 820 "Therapy" includes any type of mental health counseling from any of the licensed or
- 821 registered professionalstherapists listed above. "Client" "Patient" refers to anyone
- 822 receiving therapy, or counseling, or other services.
- 823 According to California laws:
- 824 Any act of sexual contact, sexual abuse, sexual exploitation, sexual misconduct or
- 825 sexual relations by a therapist with a patient client is unprofessional, illegal, as well as
- 826 unethical, as set forth in Business and Professions Code sections 726, 729, 2960(o),
   827 4982(k), 4992.3(l), 4989.54(n), and 4999.90(k).
- 828 "Sexual contact" means the touching of an intimate part of another person, including829 sexual intercourse.

830 <u>"Sexual behavior" means inappropriate contact or communication of a sexual nature.</u>
 831 This definition does not include the provision of appropriate therapeutic interventions

- 832 relating to sexual issues.
- 833 "Touching" means physical contact with another person either through the person's834 clothes or directly with the person's skin.
- 835 "Intimate part" means the sexual organ, anus, groin or buttocks of any person, and the836 breast of a female.
- 837 <u>"License" includes certificate, registration or other means to engage in a business or</u>
- profession regulated by Chapter 1, General Provisions, section 475 of the Business and
   Professions Code.
- 840 Sexual exploitation can include sexual intercourse, sodomy, oral copulation, or any
- 841 other sexual contact between a therapist and a patient or a former patient under certain
- 842 circumstances. Sexual misconduct includes a much broader range of activity, which
- 843 may include fondling, kissing, spanking, nudity, verbal suggestions, innuendoes or
- 844 advances. This kind of sexual behavior by a therapist with a patient is unethical,
- 845 unprofessional and illegal.

#### 846 CLIENT RIGHTS

#### 847 You, as a client, have the right to:

- Request and receive information about the therapist's professional capabilities, including licensure, education, training, experience, professional association membership, specialization and limitations.
   Be treated with dignity and respect.
- A safe environment, free from sexual, physical, and emotional abuse.
- Ask questions about your therapy or other services from your provider.

- Decline to answer any question or disclose any information you choose not to reveal.
- Request and receive information from the therapist about your progress toward your treatment goals.
- Know the limits of confidentiality and the circumstances in which a therapist is
   legally required to disclose information to others.
- Know if there are supervisors, consultants, students, or others with whom your
   therapist will discuss your case.
- B62
   Decline a particular type of treatment, or end treatment without obligation or harassment.
- 864 Refuse electronic recording.
- Request and (in most cases) receive a summary of your file, including the diagnosis, your progress, and the type of treatment.
- Report unethical and illegal behavior by a therapist (see "What You Can Do").
- Receive a second opinion at any time about your therapy or your therapist's
   methods.
- Receive a copy of your file or hHave a copy of your file transferred to any therapist or agency you choose.

#### 872 WARNING SIGNS

- 873 In most sexual <u>misconduct</u> <del>abuse or exploitation</del> cases, other inappropriate behavior 874 comes first. While it may be subtle or confusing, it usually feels uncomfortable to the 875 <del>patient</del>client. Some clues or warning signs are:
- 876 Telling sexual jokes or stories. 877 "Making eyes at" or giving seductive looks to the patient. Discussing the therapist's sex life or relationships excessively. 878 • Sending obscene images or messages to the client 879 Sitting too close, initiating hugging, holding the patient or lying next to the patient. 880 Unwanted physical contact. 881 882 • Excessive out-of-session communication (e.g., text, phone, email, social media, 883 etc.) not related to therapy 884 Another warning sign is "special" treatment by a therapist, such as: 885 Inviting a patient client to lunch, dinner, or other social and professional activities. 886 Dating. • 887 Changing any of the office's business practices (for example e.g., scheduling late 888 appointments whenso no one is around, having sessions away from the office, etc.). 889 890 • Confiding in a patient client (e.g., about the therapist's love life, work problems, loneliness, marital problems, etc.). 891
  - Telling a <u>patientclient</u> that he or she is special, or that the therapist loves him or 893 her<del>.</del>
  - Relying on a patient<u>client</u> for personal and emotional support-
  - Giving or receiving significant gifts-

- 896 Signs of inappropriate behavior and misuse of power include:
- Hiring a patientclient to do work for the therapist, or bartering goods or services to pay for therapy-
- Suggesting or supporting the patient's isolation from social support
   systems, increasing dependency on the therapist-
- Providing or using alcohol (or drugs) during sessions.
- Any violation of the patient's rights as a consumer (see "Patient Bill of Rights,"
   page 24).
- 904 Therapy is meant to be a guided learning experience, during which therapists help
- 905 patients to find their own answers and feel better about themselves and their lives. A
- 906 patient should never feel intimidated or threatened by a therapist's behavior.
- 907 If you are experiencing any of these warning signs, you have the right to file a complaint
- 908 with the appropriate licensing board and consult with another therapist. trust your own
- 909 feelings. Check on discuss the therapist's behavior with a different therapist, or with any
- 910 of the agencies in "Where To Start." (see page 10). Depending on what you find out,
- 911 you may want to find another therapist and report the inappropriate behavior to the
- 912 proper licensing board.

## 913 WHAT IF IT'S ME? COMMON REACTIONS TO SEXUAL MISCONDUCT BY A 914 THERAPIST

- 915 If a therapist has engaged in any sexual behavior or contact with you, you may
- 916 experience some or all of the following feelings or reactions:

#### 917 If you have been sexually abused or exploited by your therapist, you may be feeling

- 918 confused. You may feel:
- Guilty and responsible responsibility even though it is the therapist's responsibility to keep sexual behavior out of therapy.
- Mixed feelings about the therapist <u>e.g.</u>, protectiveness, anger, love, betrayal.
- 922 IsolatedIsolation and emptyemptiness.
- Distrustful of others' feelings or intentions, or your own feelings.
- Fearful that no one will believe you. or understand what happened, or that
   someone will find out.
- 926 Confused about dependency, control and power. Feeling victimized or violated
- 927 Experiencing traumatic symptoms, e.g., anxiety, nightmares, obsessive thoughts,
   928 depression, or suicidal or homicidal thoughts
- 929 You may even have nightmares, obsessive thoughts, depression, or suicidal or
- homicidal thoughts. You may feel overwhelmed as you try to decide what to do or whom
   to tell.
- 932 It's essential that you face what happened. This may be painful, but it is the first major
- 933 step in healing and recovering from the experience. You may have positive and
- 934 negative feelings at the same time, such as starting to feel personal control, being afraid

- 935 of what may happen in the future, remembering the experience, and feeling relieved
- 936 that the sexual relationship is over.
- 937 The second step in the healing process is to decide what YOU want to do next. Try to 938
- be open-minded about your options.
- 939 Remember: It doesn't matter if you, the patient, started or wanted the sexual
- 940 involvement with the therapist. Therapists are responsible for keeping sexual intimacy
- 941 out of the therapy relationship and are trained to know how to handle a patient's sexual
- 942 attractions and desires.

#### 943 WHERE TO START

- 944 You may need to (1) talk to someone who will understand what you're going through, (2) 945 get information on whether the therapist's behavior was illegal and/or unethical, and (3)
- 946 find out what you can do about it. Three places to get help are:
- 947 Licensing Boards - In the Department of Consumer Affairs, three different 948 boards license therapists. They can give general information on appropriate behavior for therapists and your rights for reporting what happened, as well as 949 950 how to file a complaint (see page 13 for licensing board contact information).
- 951 Sexual Assault/Crisis Centers - These centers have staff trained in all types of sexual abuse and exploitation. They can provide general information on 952 953 appropriate behavior for therapists, crisis services, your rights for reporting what 954 happened, and names of therapists and support groups that may be helpful. 955 Centers are located throughout California. Look in your telephone book under 956 "sexual assault center" or "crisis intervention service."
- 957 Professional Associations - Each licensed therapy profession has at least one 958 professional association. Associations can provide general information on 959 appropriate behavior for therapists, your rights for reporting what happened, and 960 how to file a complaint. They can provide names of therapists who may be 961 helpful (see pages 16-17 for association contact information).

#### 962 WHAT YOU CAN DO

- 963 You can deal with your situation in several different ways. Take time to explore all of 964 your rights and options. It may help to decide what your goals are:
- 965 Reporting the Therapist - Perhaps you want to prevent the therapist from hurting other 966 patients. You may want to make it known that sexual exploitation is always wrong. If this 967 is your decision, you have several reporting options (see page 12). What happened to 968 you may beis illegal and unethical and you should report it to the appropriate licensing 969 board as soon as possible in order for the board to take appropriate action within the
- 970 statute of limitations.
- 971
- 972 It is important to note that reporting misconduct is time sensitive. What can be done in
- 973 response to the report of misconduct usually depends on who the misconduct is
- 974 reported to and the length of time between the misconduct and when the report was

975 filed.

976

977 Such a time limit is called a "statute of limitations." As you consider your options, be
978 aware of these time limits.

- 979 Your Recovery You may also want to explore and process what happened
   980 between you and the therapist. If you decide to do this, you can look into therapy
   981 or support groups (see pages 20-21).
- Moving On You may wish simply to move on past this experience as quickly as
   possible and get on with your life. Remember you have the right to decide what
   is best for you.

#### 985 **YOUR REPORTING OPTIONS**

- 986 If you decide to report a therapist's behavior that you believe is unethical and illegal,
- 987 there are four different ways to do so. All of these reporting options are affected by time
- 988 limits, so you should consider reporting misconduct at the earliest appropriate

989 opportunity. You may choose one or more of the options listed below. These options

- 990 and their time limits are discussed in more detail on the following pages:
- Administrative Action File a complaint with the therapist's licensing board.
   (See "More About Administrative Action, page 13.)
- Professional Association Action File a complaint with the ethics committee of
   the therapist's professional association. (See "More About Professional
   Association Action," page 15.)
- 996 Civil Action File a civil lawsuit. (See "More About Civil Action," page 18.)
- 997 Criminal Action File a complaint with local law enforcement. (See "More About Criminal Action, page 19.)

#### 999 More About Administrative Action

- 1000 In California, there are four (4)three (3) boards that license and regulate therapists.
- 1001 Three California boards license and regulate therapists:

#### 1002 **Board of Behavioral Sciences**

- 1003 1625 N. Market Blvd., Suite S-200
- 1004 Sacramento, CA 95834
- 1005 (916) 574-7830
- 1006 www.bbs.ca.gov
- 1007 This board licenses and regulates <u>licensed</u> educational psychologists; licensed clinical
- 1008 social workers; registered associate clinical social workers; licensed marriage and
- 1009 family therapists; registered <u>associate</u> marriage and family therapist-interns; licensed
- 1010 professional clinical counselors; and registered professional associate professional
- 1011 clinical counselors interns.

#### 1012 Board of Psychology

- 1013 2005 Evergreen Street, Suite 1400
- 1014 Sacramento, CA 95815

- 1015 <u>1625 N. Market Blvd., Suite N-215</u>
- 1016 Sacramento, CA 95834
- 1017 (916) 263-2699(916) 574-7720
- 1018 www.psychboard.ca.govwww.psychology.ca.gov
- 1019 This board licenses and regulates psychologists, psychological assistants, and
- 1020 registered psychologists.

#### 1021 Medical Board of California

- 1022 2005 Evergreen Street, Suite 1200
- 1023 Sacramento, CA 95815
- 1024 (916) 263-2389
- 1025 www.mbc.ca.gov
- 1026 This board licenses and regulates allopathic (MD) physicians and surgeons, including
- 1027 (psychiatrists) and research psychoanalysts.

#### 1028 Osteopathic Medical Board of California

- 1029 <u>1300 National Drive, Suite 150</u>
- 1030 <u>Sacramento, CA 95834-1991</u>
- 1031 <u>(916) 928-8390</u>
- 1032 www.ombc.ca.gov
- 1033 This board licenses and regulates osteopathic (DO) physicians and surgeons
- 1034 (psychiatrists).
- 1035 The purpose of these licensing boards is to protect the health, safety and welfare of
- 1036 consumers. Licensing boards have the powerauthority to discipline therapists by using
- 1037 the administrative law process. Depending on the violation, the board may revoke or
- 1038 suspend a license, and/or place a license on probation with terms and conditions the
- 1039 licensed professional must follow. When a license is revoked, the therapist cannot
- 1040 legally practice.
- 1041 In many cases, the California Business and Professions Code requires revocation of a
- 1042 therapist's license or registration whenever sexual misconduct is admitted or proven.
- 1043 It is best to report any case of therapist-patient sexual exploitation as soon as possible,
- 1044 since delays may restrict the disciplinary options available to the board. Time limits
- 1045 require a licensing board to initiate disciplinary action by filing an "accusation" against a
- 1046 licensed professional accused of sexual misconduct:
- 1047 within three years from the date the board discovered the alleged sexual misconduct,
- 1048 <del>or</del>
- 1049 within 10 years from the date the alleged sexual misconduct occurred.
- 1050 That means an accusation of sexual misconduct against a therapist can't be filed more
- 1051 than 10 years after the alleged incident. For complaints involving allegations other than
- 1052 sexual misconduct, the licensing board must file an accusation within seven years from
- 1053 the date of the alleged offense.

#### 1054 How to File a the Complaint Process Works

1055 The licensing boards can give you information about the complaint filing process and

1056 discuss your situation with you. To file a complaint, you can request a complaint form,

- 1057 write a letter, or start the complaint process online with the appropriate licensing board.
- 1058 With your complaint, be sure to include your name, address, and telephone number; the
- therapist's name, address, and telephone number; a description of your complaint; 1059
- 1060 copies of any available documentation (for example, letters, bill receipts, canceled
- 1061 checks, or pictures); and names, addresses and telephone numbers of any witnesses.
- 1062 Each complaint is evaluated and investigated, and you and the therapist will be notified
- 1063 if the board has sufficient evidence to initiate disciplinary action. You and the therapist
- 1064 will be interviewed separately.
- 1065 Most cases are settled by a stipulated agreement - the therapist typically admits to the 1066 violation(s) and accepts the disciplinary action, no hearing is held, and the patient does
- 1067 not have to testify. In the event that your case is not settled by a stipulated agreement, a
- hearing will be held by an administrative law judge, and you will be required to testify. 1068
- When the judge makes a decision about the case, the board will then decide whether to 1069
- 1070 accept this decision or to issue its own decision.
- 1071 It is board policy to use only initials, rather than full names, to identify patients in public
- 1072 disciplinary documents. However, hearings are open to the public, and there is a
- 1073 possibility that confidentiality may be jeopardized during the investigation process or at
- 1074 the hearing itself. If you are concerned about this, discuss it with the licensing board
- 1075 investigator.
- 1076 The disciplinary process may take about two years from the time a complaint is received
- 1077 to the time a final decision is made. Sometimes the process takes longer. Keep in mind
- 1078 that you cannot receive monetary compensation from the therapist by using this option,
- 1079 but you may affect the therapist's ability to practice and thereby protect other patients
- 1080 from similar misconduct.
- 1081 You can submit your complaint online or in writing using the forms on the board's website to start the process. You should provide as much information as possible, but it 1082 is especially helpful to provide the following information, if available: 1083
  - Detailed description of the conduct you are reporting.
- Copies of materials that support your complaint, e.g., e-mails, text messages, 1085 correspondence between you and the therapist, photographs or other images 1086 1087 vou shared with or received from the therapist. etc.
- 1088 The board will require a signed release form, authorizing the board to obtain your records from the therapist. These records are required for official use, including 1089 investigation and possible administrative proceedings regarding any violations of the 1090 law. Your complaint will be evaluated, investigated, and you will be notified of the 1091
- 1092 outcome.

1084

1098

- 1093 The following are possible outcomes of your complaint:
- 1094 Revocation or surrender of the therapist's license: This results in the loss of license and right to practice. 1095 • Probation: The therapist's license may be placed on probation for a defined 1096 period of time, with terms and conditions that must be complied with, in order to 1097 continue to practice.
  - 25

- Case closed and no action taken against the therapist's license: the board could not substantiate a violation of the laws and regulations.
- 1101 It is board policy to use only initials, rather than full names, to identify clients in public
- 1102 disciplinary documents. However, hearings are open to the public, and you may be
- 1103 asked to testify. All disciplinary actions are public information.

#### 1104 More About Professional Association Action

- 1105 Many therapists join professional associations organizations that provide education
- 1106 and guidance to members of a profession. Each association has ethics guidelines, and
- 1107 all such guidelines state that sexual involvement with patients is unacceptable and
- 1108 unethical.
- 1109 If your therapist is a member of a professional association, you may file a formal
- 1110 complaint with the association. After investigating the complaint, the association may
- 1111 recommend disciplinary actions that may include removal of the therapist from its
- 1112 membership. Removing a therapist from the association will let other members know
- 1113 about the person's unethical behavior, but it will not keep the therapist from
- 1114 **practicing**. Only a licensing board or court action can do that. In addition, the action will
- 1115 not result in monetary recovery for you (only a civil action can do that), and will not
- 1116 result in criminal action against the therapist.
- 1117 Each association has different ways of filing complaints. Call or write the appropriate
- 1118 association for this information. To find out which association, if any, the therapist
- 1119 belongs to, call the therapist's office and request this information; have a friend call the
- 1120 office or therapist for you; or check with the different associations.

#### 1121 Professional Associations

- 1122 Most professional association ethics committees will typically review only those
- 1123 complaints that include allegations made within one year of the date of the alleged 1124 misconduct.
- 1125 Contact the appropriate association for specifics on reporting professional misconduct,
- 1126 or to get more general information.

#### 1127 Psychiatrist, Physician

- 1128 American Psychiatric Association
- 1129 1000 Wilson Blvd. Suite 1825
- 1130 Arlington, VA 22209
- 1131 (888) 357-7924
- 1132 www.psychiatry.org
- 1133 California Medical Association
- 1134 1201 J Street, Suite 200
- 1135 Sacramento, CA 95814
- 1136 <del>(916) 444-5532</del>
- 1137 www.cmanet.org

- 1138 California Psychiatric Association
- 1139 1029 K Street, Suite 28
- 1140 Sacramento, CA 95814
- 1141 (916) 442-5196
- 1142 www.calpsych.org

#### 1143 Licensed Psychologist

- 1144 American Psychological Association
- 1145 750 First Street, NE
- 1146 Washington, DC 20002
- 1147 (800) 374-2721
- 1148 www.apa.org
- 1149 California Psychological Association
- 1150 1231 | Street, Suite 204
- 1151 Sacramento, CA 95814
- 1152 <del>(916) 286-7979</del>
- 1153 www.cpapsych.org

#### 1154 Licensed Clinical Social Worker

- 1155 National Association of Social Workers, California Chapter
- 1156 1016 23rd Street
- 1157 Sacramento CA 95816
- 1158 <del>(916) 442-4565</del>
- 1159 www.naswdc.org
- 1160 National Association of Social Workers
- 1161 750 First Street, NE, Suite 700
- 1162 Washington, DC 20002
- 1163 (202) 408-8600
- 1164 www.naswdc.org
- 1165 California Society for Clinical Social Work
- 1166 6060 Sunrise Vista Drive, Suite 1300
- 1167 Citrus Heights, CA 95610
- 1168 <del>(916) 560-9238</del>
- 1169 clinicalsocialworksociety.org

#### 1170 Licensed Educational Psychologist

- 1171 California Association of Licensed Educational Psychologists
- 1172 P.O. Box 387
- 1173 Aptos, CA 95001
- 1174 www.calep.com
- 1175 California Association of School Psychologists
- 1176 1020 12th Street, Suite 200
- 1177 Sacramento, CA 95814

- 1178 <del>(916) 444-1595</del>
- 1179 www.casponline.org
- 1180 Licensed Marriage and Family Therapist
- 1181 American Association for Marriage and Family Therapy
- 1182 112 South Alfred Street
- 1183 Alexandria, VA 22314-3061
- 1184 <del>(703) 838-9808</del>
- 1185 www.aamft.org
- 1186 American Association for Marriage and Family Therapy, California Division
- 1187 Post Office Box 6907
- 1188 Santa Barbara, CA 93160
- 1189 <del>(800) 662-2638</del>
- 1190 <del>(805) 681-1413</del>
- 1191 aamftca.org
- 1192 California Association of Marriage and Family Therapists
- 1193 7901 Raytheon Road
- 1194 San Diego, CA 92111
- 1195 (858) 292-2638
- 1196 www.camft.org
- 1197 Licensed Professional Clinical Counselors
- 1198 California Association for Licensed Professional Clinical Counselors
- 1199 P.O. Box 280640
- 1200 Northridge, CA 91328
- 1201 http://calpcc.org/

#### 1202 More About Civil Action

#### 1203 Suing the Therapist or Their Employer

- 1204 Generally, civil lawsuits are filed to seek money for damages or injuries to a patient. For
- 1205 a sexual misconduct case, a patient may want to sue the therapist for injuries suffered
- 1206 and for the cost of future therapy sessions.
- 1207 Under California law, you may file a lawsuit against the therapist or the therapist's
- 1208 employer if you believe the employer knew or should have known about the therapist's
- 1209 behavior. If the employer is a local or state public mental health agency for which the
- 1210 therapist works, you must first file a complaint with the agency within six months of the
- 1211 sexual misconduct. Consult with an attorney for specific advice.
- 1212 If you think you want to file a lawsuit, it is important to consult an attorney as soon as
- 1213 possible, since there are different time limits for filing civil lawsuits. Most civil lawsuits
- 1214 must be filed within one year after the sexual misconduct occurred.
- 1215 Media Attention

- 1216 Once a lawsuit is filed, there is the possibility of media coverage, especially if the patient
- 1217 or therapist is well-known. While many cases are settled out of court, some do go to
- 1218 trial, and it can take years before your case is tried.

#### 1219 Patients Don't Always Win

- 1220 You should be aware that some cases end up being decided in favor of the therapist, 1221 rather than the patient.
- 1221 rather than the patient.

#### 1222 Finding an Attorney

1233

1234

- Take time to choose an attorney to represent you. You may need to interview several.
   Here are some points to consider:
- Get a list of attorneys from your County Bar Association's referral service. You
   can also check with your local legal aid society for legal assistance.
- Contact a lawyer referral service certified by the State Bar of California. To find a certified lawyer referral service, look in the telephone book yellow pages at the beginning of the "Attorneys" listings, or visit the State Bar Web site at www.calbar.ca.gov.
- Check with the State Bar of California (www.calbar.ca.gov) to make sure the attorney has a clear license.
  - While some attorneys are willing to wait to be paid based on the outcome of the suit (contingency basis), some will not.
- Be sure that the attorney has civil litigation experience in the area of medical and/or psychological malpractice.
- Make sure that you feel comfortable with your attorney and can trust and confide
   in him or her.

#### 1239 More About Criminal Action

- 1240 Sexual exploitation of patients by therapists is wrong. The law makes it a crime for a
- 1241 therapist to have sexual contact with a patient. For a first offense with only one victim,
- 1242 an offender would probably be charged with a misdemeanor. For this charge, the
- 1243 penalty may be a sentence of up to one year in county jail, or up to \$1,000 in fines, or
- 1244 both. Second and following offenses, or offenses with more than one victim, may be
- 1245 misdemeanors or felonies. The penalty in such felony cases can be up to three years in
- 1246 prison, or up to \$10,000 in fines, or both.
- 1247 This law applies to two situations:
- The therapist has sexual contact with a patient during therapy, or
- The therapist ends therapy primarily to start having sexual contact with the patient (unless the therapist has referred the patient to an independent and objective therapist who has been recommended by a third-party therapist).
- 1252 To file a criminal complaint against a therapist:
- Contact your local law enforcement agency. Many agencies in larger cities have sexual assault units that handle these complaints.

- Contact your local victim/witness assistance program for help through the legal
- 1256process. Look in your local telephone book under "District Attorney" or call 1-800-1257VICTIMS (842-8467).
- 1258 Once a complaint is filed, it will be investigated by the law enforcement agency, which
- 1259 will give the results of the investigation to the district attorney's office. The district
- 1260 attorney's office will decide whether there is enough evidence to file criminal charges.
- 1261 Time limits, or statutes of limitations, affect this reporting option. If you are considering
- 1262 this option, contact your local law enforcement agency. The agency's authority to take
- 1263 action may expire as soon as one year from the date the alleged misconduct occurred.

#### 1264 WHERE TO GET HELP

- 1265 Many patients who have been sexually exploited by therapists find it difficult to see
- 1266 another therapist for help and support. However, for most people, the issues that
- 1267 brought them to therapy were never worked on or resolved, and the sexual exploitation
- 1268 created even more issues to handle. If this is your situation, therapy may be an
- 1269 important tool in your healing process.
- 1270 <u>Therapy may be an important tool in your recovery.</u> Before selecting a <u>new therapist</u>,
- 1271 here are a few suggestions to support that process: interview several until you find one
- 1272 you are comfortable with. Use the "Patient Bill of Rights" as a guide (see page 24). If
- 1273 you are unsure after one session, either consider a different therapist or set up a follow-
- 1274 up session to clarify your concerns. Do not feel pressured to stay with one therapist.

#### 1275 Finding a Therapist

- 1276 Some ways of finding a therapist are:
- Ask someone you know <u>and trust for a referral. who has been in therapy, who</u> feels good about the experience and who has changed in ways you consider positive.
- Calling your local sexual assault center or crisis intervention service (in the telephone book yellow pages). These centers can refer you to therapists
   experienced in dealing with those who have suffered sexual exploitation or abuse.
- Calling professional associations (see pages 16-17) and asking for referrals to therapists who specialize in helping those who have been sexually abused or exploited by therapists.
- Search online for a local sexual assault center or crisis intervention service.
   These centers can refer you to therapists experienced in dealing with those who have suffered sexual misconduct by a therapist.
- Contact professional associations and asking for referrals to therapists who
   specialize in helping those who have suffered sexual misconduct by a therapist.
- Seek a referral from your primary care physician or insurance provider.

1293 After getting several names, call the appropriate licensing board (see page 13) or visit 1294 their Web site for on-line license verification and disciplinary actions. You can also call

- 1295 the professional association (see pages 16-17) and ask if the therapists are licensed
- 1296 and if any disciplinary actions have been filed against them. Check with your county
- 1297 Superior Court to see if there is a record of any malpractice lawsuits filed against the
- 1298 therapists. Visit the board's website to verify the status of the therapist's license.

#### 1299 Self-Help Support Groups

- 1300 There is an informal network of self-help support groups throughout California. While
- 1301 there might not be a group in your area specifically focused on sexual exploitation by
- 1302 therapists, there may be groups dealing with more general kinds of sexual abuse. To
- 1303 find out if there are any groups in your area, call your local sexual assault center or
- 1304 crisis intervention service (listed in the telephone book yellow pages).

## 1305 FREQUENTLY ASKED QUESTIONS

- 1306 Is it normal to feel attracted to mya therapist? 1307 1308 Yes. It is normal to feel attracted to someone who is attentive, kind, and caring. 1309 This is a common reaction toward someone who is helping you. However, all therapists are trained to be aware of this and to maintain a professional therapy 1310 relationship that is beneficial to the patientclient. 1311 1312 What if I was the one who brought up having sexthe client initiated sexual behavior? 1313 1314 That doesn't matter. The therapist is the one who is responsible for keeping 1315 ensuring that sexual intimacybehavior or contact is not part out of therapy. 1316 1317 • Does this happen a lot? 1318 A national study revealed that probably fewer than 10 percent of all therapists 1319 have had sexual contact with their patients and that 80 percent of the sexual exploiting therapists have exploited more than one patient. If a therapist is 1320 1321 sexually exploiting a patient, they have probably done so before and are likely to do so again. In recent years, aggressive prosecution of offending therapists-and 1322 1323 passage of laws that facilitate the enforcement work of licensing boards-have helped to significantly reduce the number of such cases reported to the licensing 1324 1325 boards. 1326 Why do some therapists sexually exploit their patients?
- 1327There are probably as many excuses as there are therapists who engage in such1328unprofessional conduct. But no excuse is acceptable for a therapist to abuse the1329therapeutic relationship and the trust of a patient for the therapist's own sexual1330gain. All therapists should know that this conduct is unethical and illegal.
- Why do I feel scared or confused about reporting my therapist?
- 1333In most cases, the therapist is an important person in the client's life. Therefore,1334Ffeelings of such as fear, confusion, protectiveness, shame or guilt are common.

1335 1336		Get as much information as possible about your options. Keep in mind that you are in control and can choose what to do.
1337 1338	٠	What if the therapist retaliates against me, harasses me or files a lawsuit against me for reporting him or her?
1339 1340 1341 1342		Retaliation against a patient or harassment of a patient is illegal. Contact your local district attorney. If the therapist files a lawsuit against you, you will be required to defend yourself in the lawsuit. However, the law does provide immunity from monetary liability for reporting misconduct to a licensing board.
1343	•	How can I prevent this from happening again?
1344 1345 1346 1347 1348 1349 1350 1351 1352 1353		<ol> <li>Acknowledge your right to be free from sexual exploitation.</li> <li>When choosing a therapist, check with the licensing board (see page 13) to see if the therapist is licensed and if the license is under suspension or probation. Check on any complaints filed with a professional association. Review county Superior Court records to see if any malpractice lawsuit judgments are on file against the therapist.</li> <li>Question any action that may seem sexual.</li> <li>Remember that feelings of attraction are natural, therapy is supposed to be a means to explore and resolve feelings, without having to act them out.</li> <li>Feel free to end a relationship that no longer seems safe.</li> </ol>
1354 1355	•	Can I file a complaint if there is or has been a civil case between myself and the therapist?
1356 1357 1358		Yes, you may file a complaint at any time, whether the case is ongoing or concluded. A civil settlement cannot preclude you from filing a complaint against a licensee.
1359	•	Is there a cost associated with filing a complaint?
1360		No, filing a complaint is free and can be filed via telephone, email, mail, or online.
1361	٠	Can I file a complaint if I had a personal relationship with my therapist?
1362		<u>Yes.</u>
1363	•	Can I contact the therapist after I file a complaint?
1364 1365		In order to preserve the integrity of the investigation, it is strongly recommended that you do not initiate contact with the therapist once you have filed a complaint.
1366	•	What if the therapist contacts me after I file a complaint?
1367 1368		Once you have filed a complaint, notify the board right away if the therapist contacts you.
1369	Can I	file an anonymous complaint with a licensing board? 32

- 1370 Anonymous complaints are accepted, but they are almost impossible to investigate
- 1371 without the cooperation of the accuser.
- 1372

#### 1373 **PATIENT BILL OF RIGHTS**

#### 1374 **Patients have the right to:**

1375 Request and receive information about the therapist's professional capabilities, including licensure, education, training, experience, professional association 1376 1377 membership, specialization and limitations. 1378 Have written information about fees, payment methods, insurance reimbursement, number of sessions, substitutions (in cases of vacation and 1379 1380 emergencies), and cancellation policies before beginning therapy. Receive respectful treatment that will be helpful to you. 1381 1382 A safe environment, free from sexual, physical and emotional abuse. 1383 Ask questions about your therapy. Refuse to answer any question or disclose any information you choose not to 1384 reveal. 1385 1386 Request and receive information from the therapist about your progress. Know the limits of confidentiality and the circumstances in which a therapist is 1387 legally required to disclose information to others. 1388 Know if there are supervisors, consultants, students, or others with whom your 1389 therapist will discuss your case. 1390 Refuse a particular type of treatment, or end treatment without obligation or 1391 harassment. 1392 1393 Refuse electronic recording (but you may request it if you wish). Request and (in most cases) receive a summary of your file, including the 1394 diagnosis, your progress, and the type of treatment. 1395 Report unethical and illegal behavior by a therapist (see "Your Reporting") 1396 Options," page 12). 1397 Receive a second opinion at any time about your therapy or therapist's methods. 1398 • Have a copy of your file transferred to any therapist or agency you choose. 1399 1400 1401 1402 Publishing Information 1403 The 2018 edition of "Therapy Never Includes Sexual Behavior" is published by the California Department of Consumer Affairs. This publication is a joint project of the 1404 1405 California Board of Psychology, the California Board of Behavioral Sciences, the 1406 Medical Board of California, the Osteopathic Medical Board of California, and the 1407 Department of Consumer Affairs' Office of Publications, Design & Editing. This publication, and its previous versions, are the result of the dedicated work of former 1408 Senator Diane Watson, whose Senate Task Force on Psychotherapist and Patient 1409 Sexual Relations prompted the development of the original "Professional Therapy Never 1410 1411 Includes Sex" brochure in 1990.

1412 1413	This booklet is available in the "Publications" section of the Department of Consumer Affairs' website at www.dca.ca.gov.
1414 1415 1416	Single copies of the publication are available at no charge from the boards listed above and from <i>Publications Office</i> , <i>California Department of Consumer Affairs</i> , <i>P.O. Box</i> 989004, West Sacramento, CA 95798-0004.
1417 1418 1419	This booklet may be copied, if (1) the meaning of copied text is not changed or misrepresented, (2) credit is given to the California Department of Consumer Affairs, and (3) all copies are distributed free of charge.
1420 1421 1422 1423	Agenda Item #20: Legislative Update b) Review and Consideration of Board Recommendations on Legislation:
1424 1425 1426	<u>1) Bill on Which the Board has Taken an Active Position</u> <u>A. AB 244 (Cervantes) – Maternal Mental Health</u>
1427 1428 1429	Ms. Jones stated that this bill is Dead. B. AB 710 (Wood) – Department of Consumer Affairs: boards: meetings
1430 1431 1432	Ms. Jones stated that this bill is Dead.
1433 1434 1435 1436	C. SB 572 (Stone) – Healing Arts Licenses: Violations: Grace Period Ms. Jones stated that this bill is Dead.
1437 1438	2) Watch Bills
1439 1440 1441 1442 1443	Mr. Glasspiegel explained that "chaptered" means the bill was signed. He explained that the bills provided in the Board packet are chaptered and dead bills and that at the next Board Meeting the chaptered and dead bills will be removed and the new bills will be added.
1444 1445 1446 1447 1448	Agenda Item #21: Legislative Items for Future Meeting. The Board May Discuss Other Items of Legislation in Sufficient Detail to Determine Whether Such Items Should be on a Future Board Meeting Agenda and/or Whether to Hold a Special Meeting of the Board to Discuss Such Items Pursuant to Government Code Section 11125.4
1449 1450 1451	Ms. Jones asked to add bills dealing with the "Me Too" movement.
1452 1453 1454	Mr. Glasspiegel stated that the Center for Judicial Excellence asked the Board to watch AB 244.
1455 1456	Agenda Item #22: Overview Presentation of the Legislative Process
1456 1457	Dr. Phillips stated that this agenda item will be moved to the May Board Meeting.

1458

- Agenda Item #23: Regulatory Update, Review, and Consideration of Additional
   Changes (N. Jones)
   a) 16 CCR Sections 1391.1, 1391.2, 1391.5, 1391.6, 1391.8, 1391.10, 1391.11,
- 1461 <u>a) 16 CCR Sections 1391.1, 1391.2, 1391.5, 1391.6, 1391.8, 13</u> 1462 <u>1301 12 1302 1 Psychological Assistants</u>
- 1462 <u>1391.12, 1392.1 Psychological Assistants</u>
- 1463 b) 16 CCR Section 1396.8 Standards of Practice for Telehealth
- 1464 c) 16 CCR Sections 1381.9, 1381.10, 1392 Retired License, Renewal of Expired
- 1465 License, Psychologist Fees
- 1466 d) 16 CCR Sections 1381.9, 1397.60, 1397.61, 1397.62, 1397.67 Continuing
- 1467 Professional Development
- 1468
- 1469 Mr. Glasspiegel stated that the above referenced items are pending the start of or in the 1470 initial review stage with DCA.
- 1471

#### 1472 Agenda Item #24: Outreach Update

- 1473 <u>a) Strategic Plan</u>
- 1474 b) Communications Plan
- 1475 <u>c) Website</u>
- 1476 d) Social Media
- 1477 <u>e) Newsletter</u>
- 1478 f) Outreach Activities
- 1479
- Dr. Phillips stated that this agenda item will be presented at the May Board Meeting due
  to Ms. Bernal's absence.

#### 1483 Agenda Item #25: President's Report

- 1484 a) 2018 Meeting Calendar and Locations
- 1485 The calendar was provided as part of the Board materials. No comments were made.
- 1486
- 1487 <u>b) Committee Updates</u> 1488
- Dr. Phillips stated that the EPPP 2 Task Force will be chaired by Dr. Casuga and Mr. Foo.
  He named the members of the taskforce.
- 1492 Dr. Jo Linder-Crow, CPA, asked the Board about the invitation process and if there was 1493 still room to add people.
- 1494
- 1495 Ms. Sorrick stated that Board staff reached out to training programs and school 1496 organizations. She stated that this is an open meeting so anyone can participate. 1497
- Dr. Melodie Schaefer, CPA and CAPIC, asked if someone from Division 2 was involved.Ms. Sorrick stated she will follow up to see who was contacted.

# Agenda Item # 27: Recommendations for Agenda Items for Future Board Agenda Item # 27: Recommendations for Agenda Items for Future Board Meetings. Note: The Board May Not Discuss or Take Action on Any Matter Raised During This Public Comment Section, Except to Decide Whether to Place the Matter on the Agenda of a Future Meeting [Government Code Sections 11125 and 11125.7(a)]

- 1506
- 1507 Ms. Jones stated that she would like to see the child custody evaluation letters and how 1508 we are using DCA's prioritization guidelines, and she asked that this be placed on a 1509 future Board agenda.
- 1509
- 1511 Dr. Jo Linder-Crow, CPA, asked what the Board's perspective is on the PSYPACT. Dr.
- 1512 Phillips stated the Board submitted comments to ASPPB when it first came out. Dr.
- 1513 Linder-Crow asked for this to be placed on a future Board agenda.
- 1514

#### 1515 Agenda Item #26: Election of Officers

- 1516
- 1517 For Board President:
- 1518 Ms. Acquaye-Baddoo nominated Dr. Casuga
- 1519 Mr. Foo nominated Dr. Phillips
- 1520 Ms. Jones nominated Mr. Foo
- 1521 Dr. Casuga and Mr. Foo did not accept the nomination.
- 1522
- 1523 Ms. Marks said the motion was to have to Dr. Phillips as Board President for the 2018 1524 calendar year.
- 1525 1526 Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no
- 1527 1528 For Vice President:
- 1529 Dr. Acquaye-Baddoo nominated Dr. Casuga
- 1530 Dr. Casuga nominated Ms. Bernal
- 1531 Dr. Erickson nominated Mr. Foo
- 1532 Dr. Casuga did not accept the nomination.
- 1533

Board discussed whether to vote now in Ms. Bernal's absence or wait until the May
Board Meeting. It was decided to wait until the May Board Meeting to vote on the office
of Vice-President.

- 1537
  1538 It was M(Foo)/S(Erickson)/C to wait until the May Board Meeting to have a vote for
  1539 Vice-President and have Ms. Jones continue to be Vice-President until that time.
- 1540 1541 Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no
- 1543 It was M(Foo)/S(Erickson)/C to adjourn.
- 1545 Vote: 7 aye (Acquaye-Baddoo, Casuga, Erickson, Foo, Horn, Jones, Phillips), 0 no
- 1546 1547 Meeting adjourned at 5:04 p.m.
- 1548 1549

1542

1544

- 1550 President
- 1551
- 1552
- 1553

Date