

MEMORANDUM

DATE	April 10, 2025				
то	Legislative and Regulatory Affairs Committee				
FROM	Jacklyn Mancilla, Legislative and Regulatory Affairs Analyst				
SUBJECT	JECT Agenda Item 7 (g) – Regulatory Update, Review, and Consideration of Additional Changes				

The following is an update on Title 16 CCR section 1396.8 – Standards of Practice for Telehealth Services:

g) Title 16 CCR section 1396.8 – Standards of Practice for Telehealth Services

Preparing	Initial	Notice with	Notice of	Preparation of	Final	Submission	OAL Approval
Regulatory	Departmental	OAL and	Modified Text	Final	Departmental	to OAL	and Board
Package	Review	Hearing	and Hearing	Documentation	Review	for Review	Implementation

Production Stage. In 2023, the Board conducted a Barriers to Telehealth survey. The surveys were sent to licensees who provide telehealth services and consumers. As a result of the survey, the Committee was asked to review telehealth requirements (including HIPAA, Business and Professions Code Section 2290.5, and California Code of Regulations Section 1396.8) to make sure licensees who are providing telehealth services are in compliance. The Committee identified amendments to California Code of Regulations Section 1396.8. At the February 27, 2025, Board Meeting the revised regulatory language was reviewed and approved by the Board. Board staff will make changes to regulatory package and submit to budget and regulatory counsel for review.

Action Requested:

No action required at this time. This is for informational purposes only.